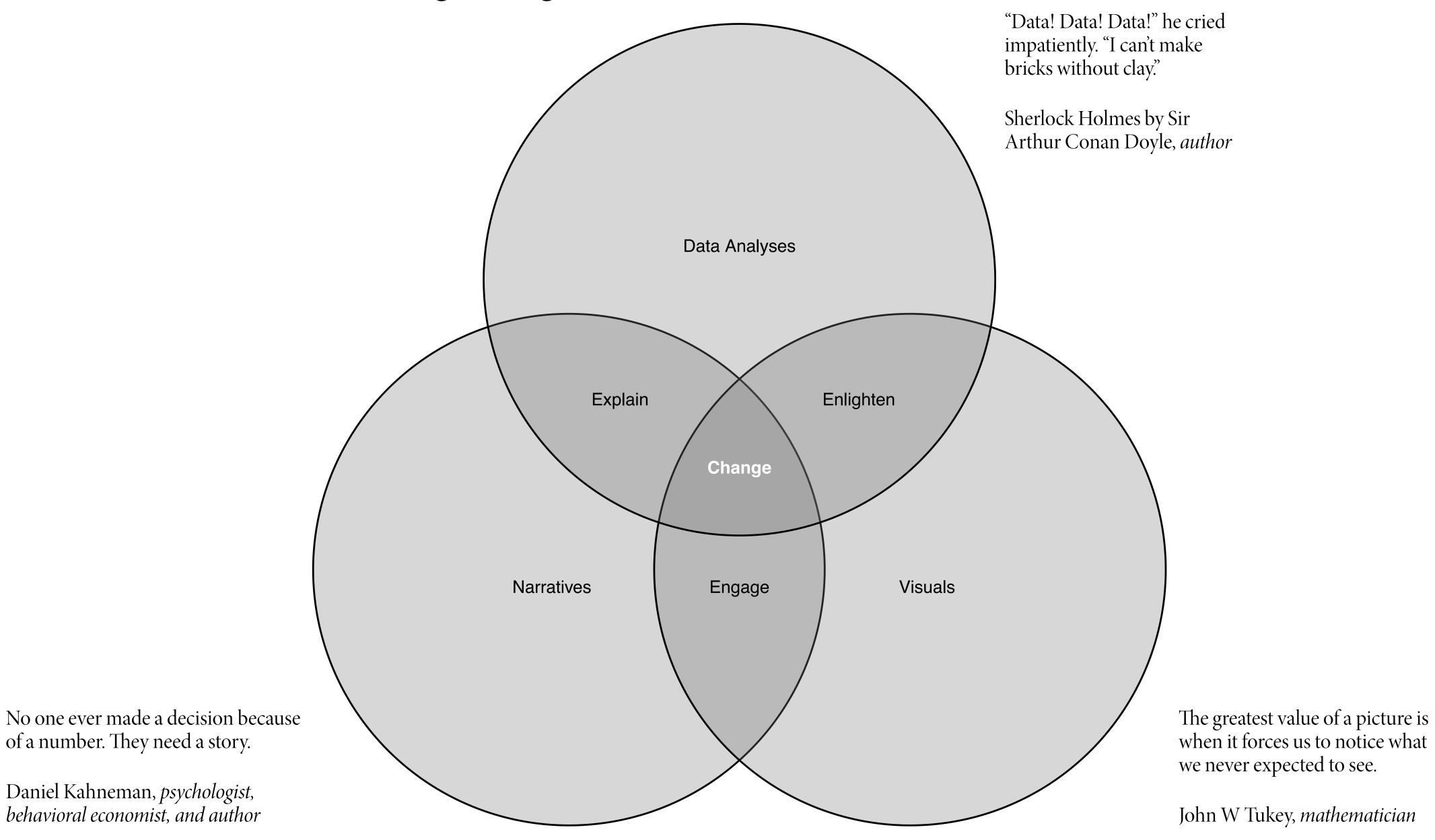
07 Communicating context, uncertainty, estimates, and forecasts

Scott Spencer | Columbia University



## course overview, learn to drive change using data visuals and narrative





## general course deliverable timeline

## Individual Work

For learning data visualization and written narrative techniques

Sept 30	Oct 14	Oct 28	Nov 18	Nov 18	Dec 11	Γ
Homework 1 graphics	Homework 2 graphics	Homework 3 writing	Homework 4 graphics	Proposal	Interactive Communication	Multimodal communic
10%	10%	10%	10%	15%	20%	15%
Participation 10%						

## Group work

# For building graphics and narrative into interactive communications







## next deliverables, individual homework three and group proposal

## Individual Work

For learning data visualization and written narrative techniques

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## Group work

### For building graphics and narrative into interactive communications





individual homework four check-in graphics practice with Citi Bike rebalancing study

### individual homework four check-in, questions?

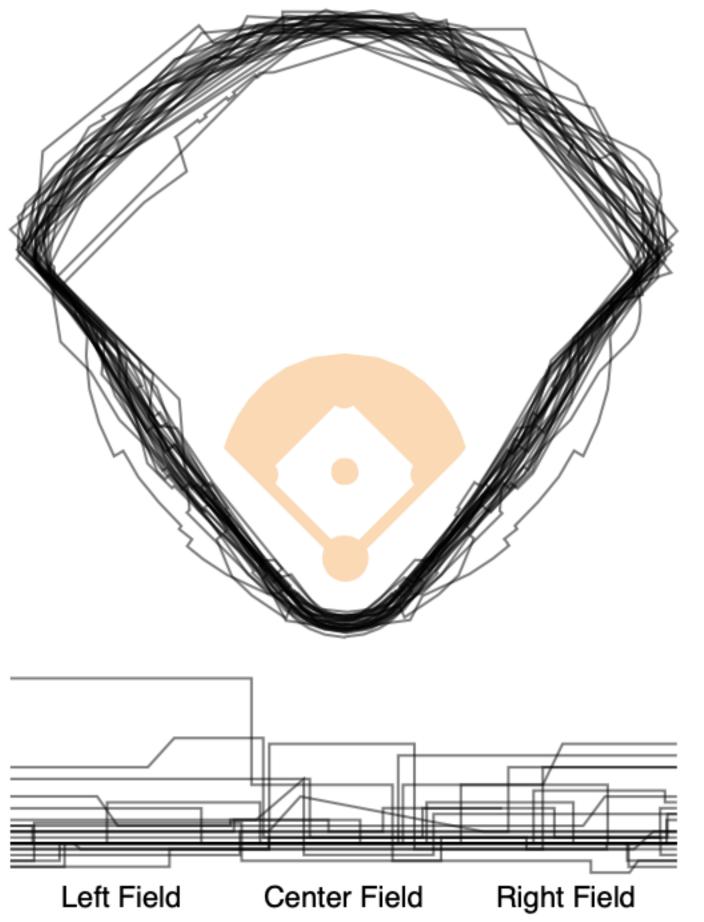
```
homework 4.rmd >>
10 google_analytics: UA-123500360-1
  11 * ----
  12
  13 * ```{r setup, include=FALSE}
  14 knitr::opts_chunk$set(
  15 eval = TRUE,
  16
        echo = TRUE,
  17
       error = FALSE,
      message = FALSE,
  18
  19 warning = FALSE
  20)
  21 * ```
  22
  23 In our previous class demonstrations and homeworks, we pr
      ride data to gain insights into the bike share's rebalanc
      process, we gained experience transforming data and mappi
      encodings.
 24
  25 First, as a class we practiced using a workflow with Citi
      variable, an indicator whether bikes may have been rebala
      two, we practiced mapping CitiBike ride data onto the thr
      hue, saturation, and luminance. In the process we were ab
      rebalancing efforts, or both may have changed between 201
      before and after the pandemic began. This exploration als
      of the limitations of the particular visualization: it di
      of rebalancing or bike and docking station availability.
 26
 27 In this assignment, we will try to account for those and
      visualizations, and in the process gain practice with new
      *explaining* our insights to others.
  28
  29
  30
  31 # Preliminary setup
  32
  33
  34
 35 Load libraries to access functions we'll use in this anal
      not installed these packages, do so outside of this `rmd`
  36
  37
  38 • ```{r}
  39 library(tidyverse) # the usual
  40 library(geojsonio) # for map data
  41 library(broom) # for map data
  42 library(patchwork) # for organizing multiple graphs
  43 library(ggthemes) # collection of graph themes
  44 theme_set(theme_tufte(base_family = 'sans'))
  45 * ```
  46
  47
  48 We'll use the same dataset as in our previous homework. I
      rename variables (as before),
  49
 30:1 (Top Level) $
Console
```

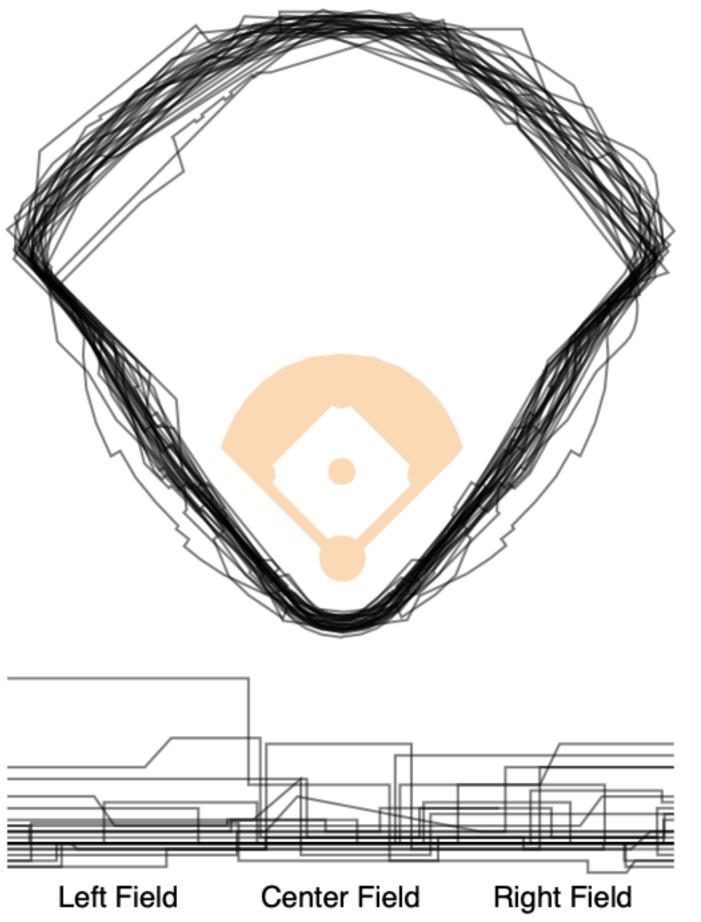
	-0
	🔽 -   ☆ 🖓   📑 Run -   💁 -   🔳   🔺
	Preliminary setup Question 1 measuring CitiBike interventions (data transformations) Question 2 visualizing time between rides (visually encoding data) Question 3 critical thinking Question 4 critical thinking Question 5 visualize location of interventions (visually encoding data) Question 6 combine ride data with CitiBike interventions (data transformation) Question 7 estimating number of bikes at stations (data transformation) Question 8 critical thinking Submission reproducibility
acticed exploring CitiBike ing efforts. In the ng data to visual	
Bike data to create a new anced. Next, in homework ee attributes of color: ole to explore how useage, 3 and 2019, and again so helped us consider some d not consider the effects	
other limitations in the data graphics and	
ysis. Of note, if you have file.	
(3) ≤ ▶	
et's load our data and.	
	R Markdown 🗘

group project check-in | proposals

## data in context — the data generating process

### data generating process, meaning of data depends on context — example (baseball: stadium, location, weather, people, ...)





Spencer, Scott. 1.1.1.2 "Understanding data requires context." In *Data in Wonderland*, 2021. <u>https://ssp3nc3r.github.io/data\_in\_wonderland/#understanding-data-requires-context</u>





data generating process, the local nature of data — know how the data were generated and collected

The focus on collecting "big data" for analyses can miss differences in what data represent.

What generated each observation? Be specific with context. **How** was each observation measured? **Who** collected each observation? ...





Data represents real life. It is a snapshot of the world in the same way that a picture catches a small moment in time. Numbers are always placeholders for something else, a way to capture a point of view—but sometimes this can get lost.

— Giorgia Lupi, *Information Designer* 

## DATA HUMANISM

SMALL big	data	
	data	bandwith QUALITY
imperfect infallible	data	
SUBJECTIVE impartial	data	
in SPIRING descriptive	data	
SerenDipirous predictive	data	
	data	conventions POSSIBILITIES
	data	to simplify complexity / DePICT
	data	processing DRawiNG
	data	driven design
SPEND save time with	data	
	data	is numbers People
	data	will make us more efficient HUMA
	Qaioraiolum	
	@giorgialup	

scott.spencer@columbia.edu



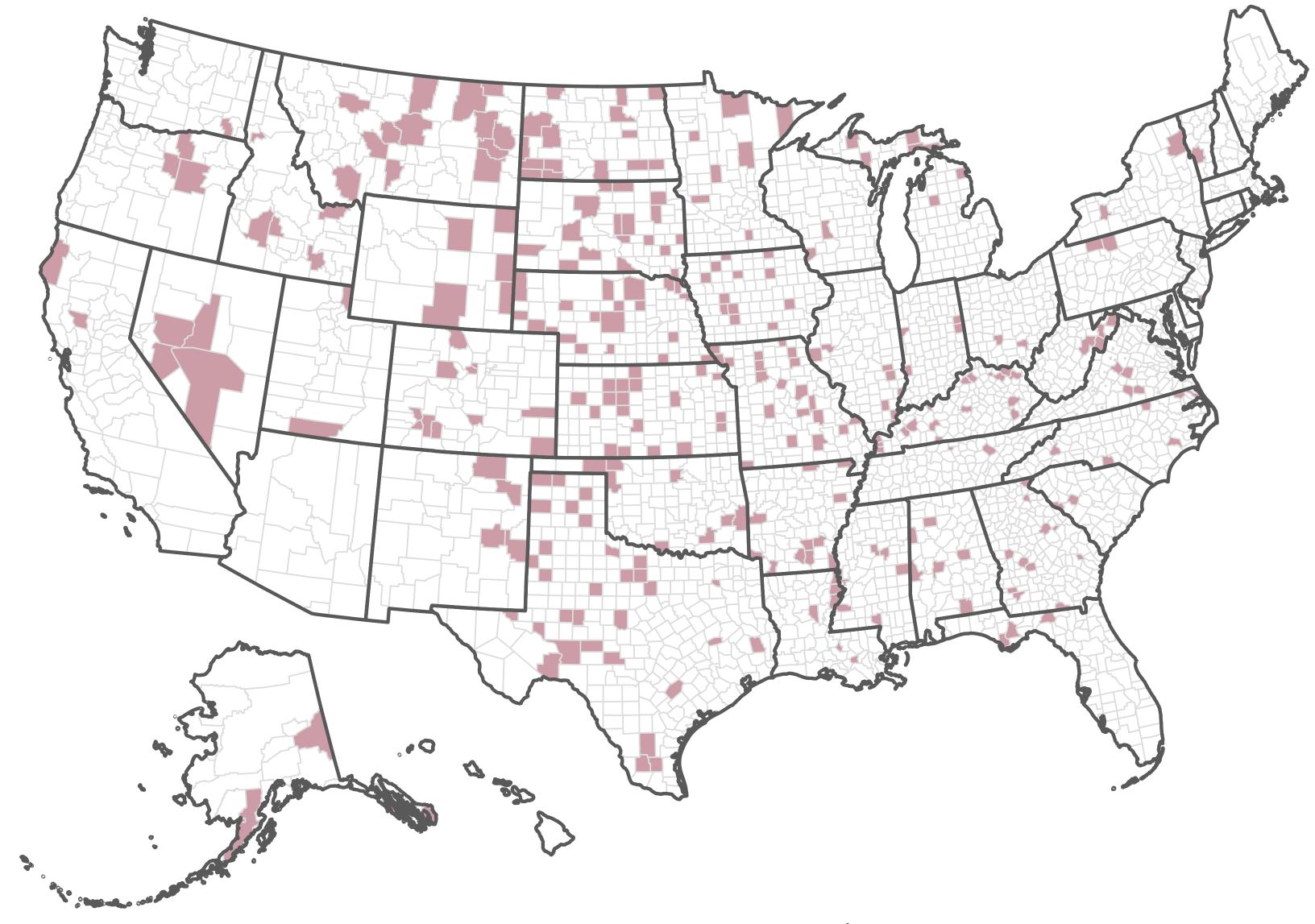
understanding elements of variation, a simulation study

### simulation study on variation, *imagine* collecting data on rate of cancer in each county of the United States

Map of United States counties ...

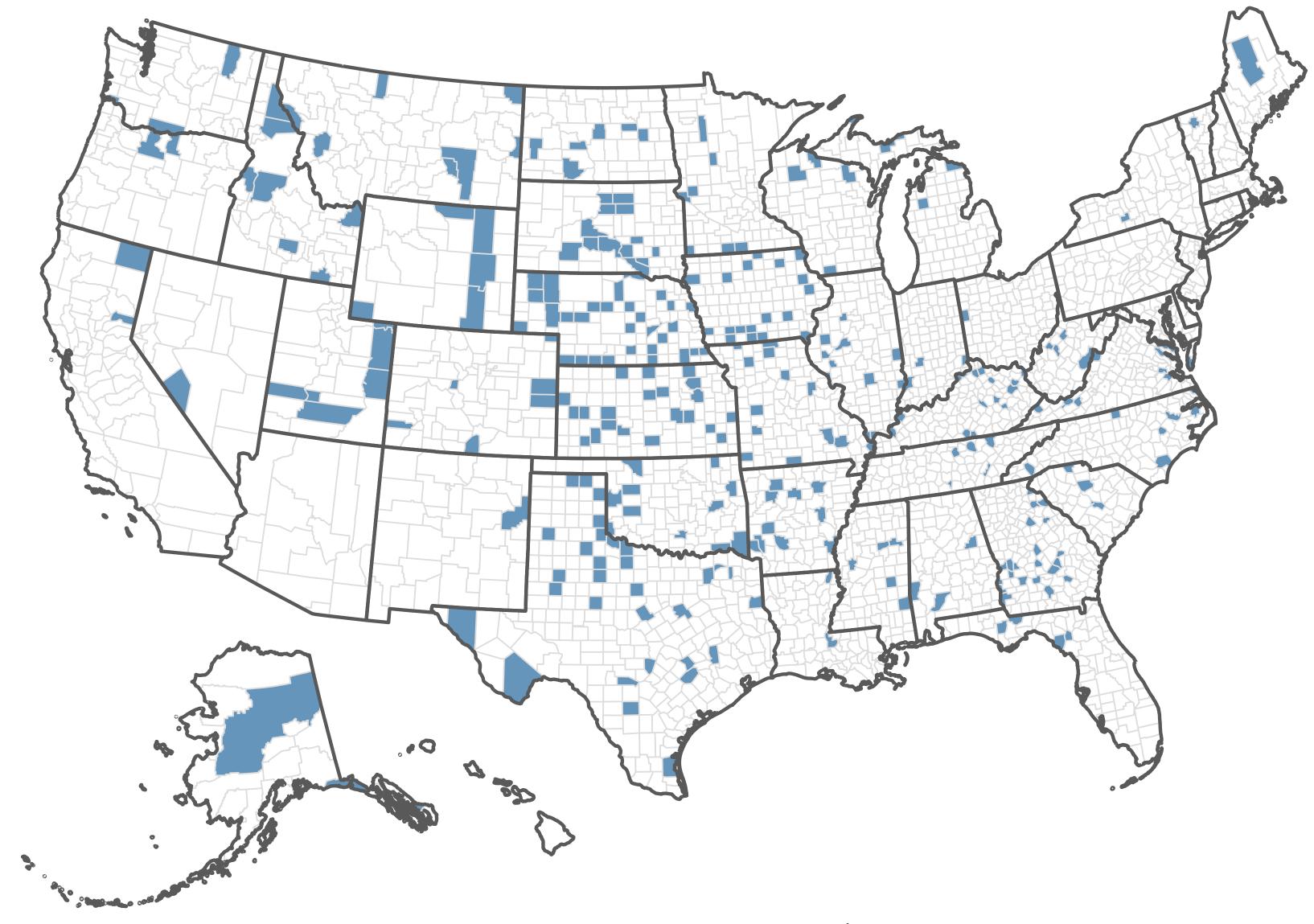


## simulation study on variation, United States counties with *highest* decile of age-adjusted cancer rates



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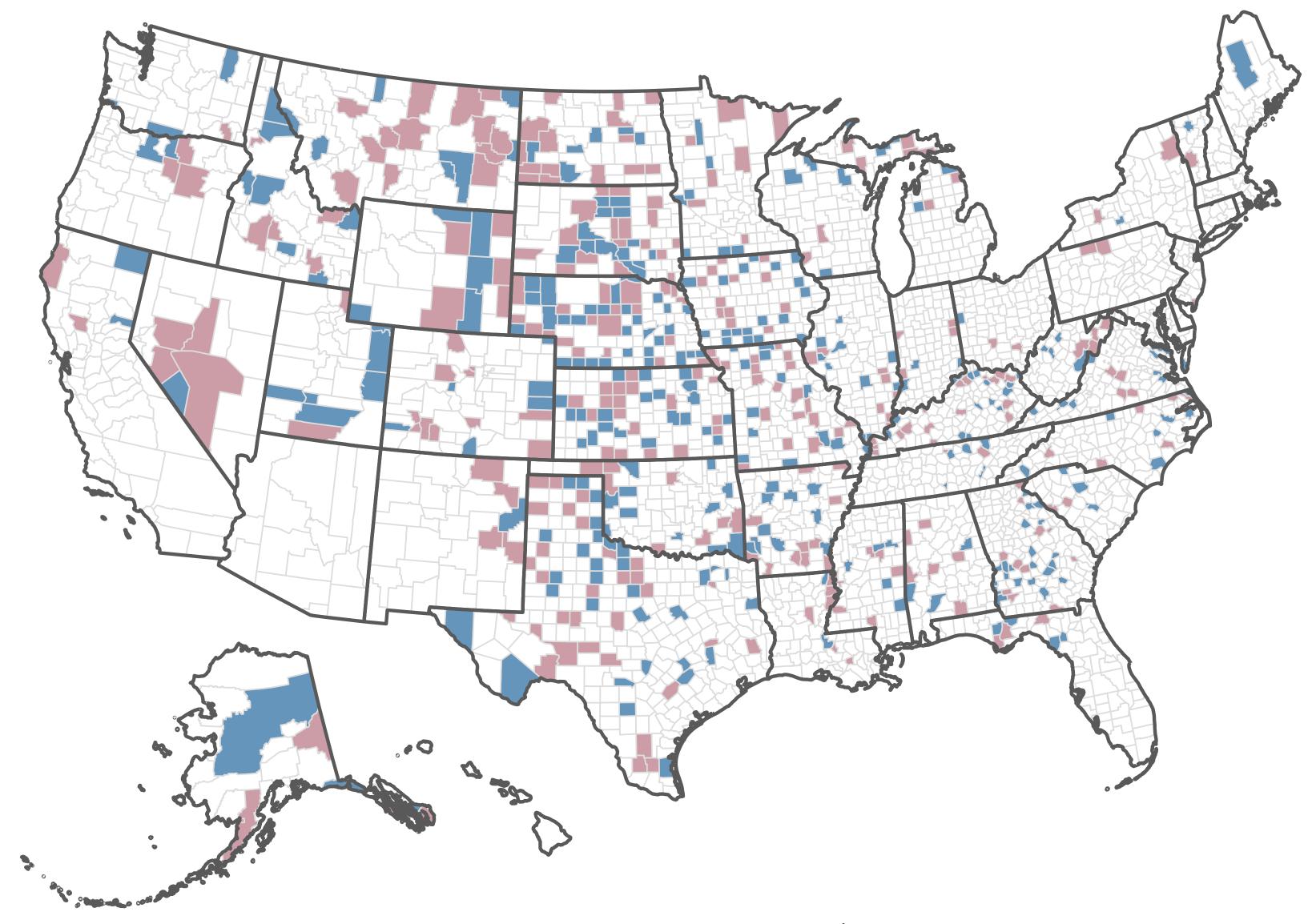
## simulation study on variation, United States counties with *lowest* decile of age-adjusted cancer rates



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## simulation study on variation, United States counties with either *lowest* or *highest* decile of age-adjusted cancer rates

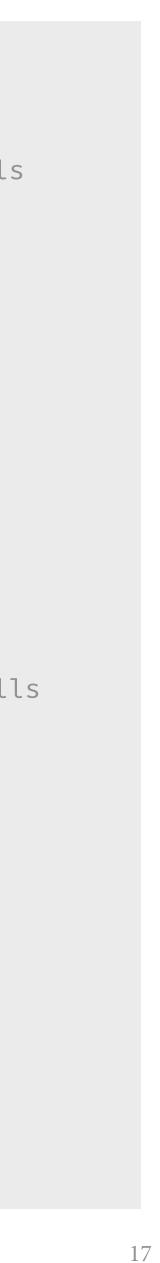


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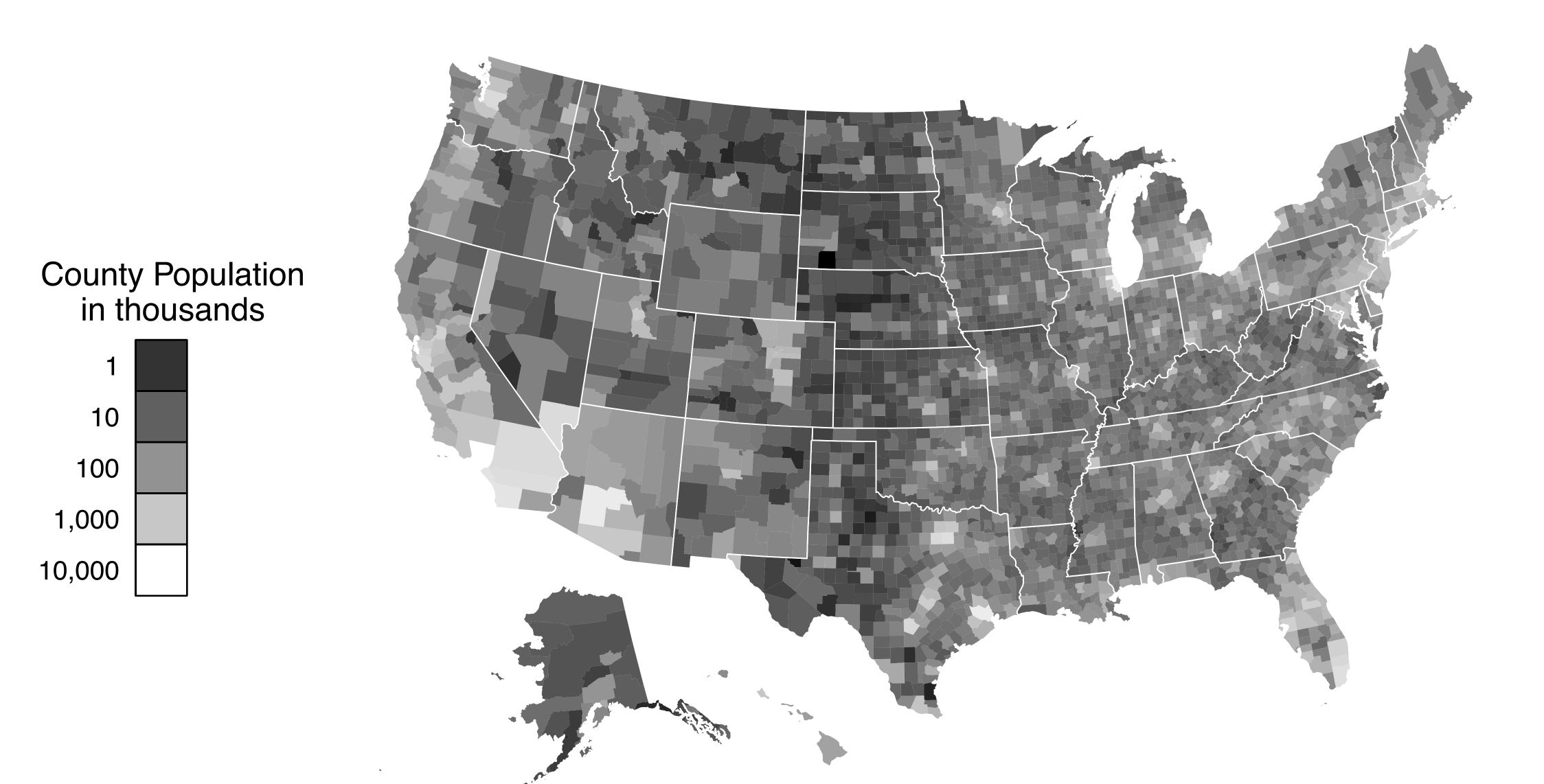
## simulation study on variation, data was simulated from a single population rate across all counties — one percent

```
library(tidyverse)
library(ggthemes)
library(tidycensus)
CENSUS_API_KEY <- Sys.getenv("CENSUS_API_KEY")</pre>
county_pop <- get_estimates(</pre>
  geography = "county",
  product = "population",
  year = 2019,
  key = CENSUS_API_KEY)
set.seed(1)
data <-
  county_pop %>%
  pivot wider(
   names_from = "variable",
    values_from = "value") %>%
  left_join(county_laea) %>%
  rowwise() %>%
  mutate(
    rate_cases = rbinom(n = 1, size = POP, prob = 0.01) / POP * 1000
```

```
p <- ggplot() + theme_void() +</pre>
  theme(legend.position = "")
# map encoding lowest decile of rates using luminance of polygon fills
p +
  geom_sf(
   data = data,
   mapping = aes(
      geometry = geometry,
      fill = rate_cases < quantile(rate_cases, probs = 0.1)),</pre>
   lwd = 0.2,
    color = '#dddddd'
  ) +
  geom_sf(
   data = state_laea,
    fill = NA
  ) +
  scale_fill_manual(values = c("#ffffff", "#6695BC"))
# map encoding highest decile of rates using luminance of polygon fills
р+
  geom_sf(
    data = data,
    mapping = aes(
      geometry = geometry,
      fill = rate_cases > quantile(rate_cases, probs = 0.9))
    lwd = 0.2,
    color = '#dddddd'
  ) +
  geom_sf(
   data = state_laea,
    fill = NA
  ) +
  scale_fill_manual(values = c("#fffffff", "#CD9DA7"))
```



## simulation study on variation, United States county populations





## simulation study on variation, the misunderstood variation in sample means

The most dangerous equation

De Moivre's equation:

$$\sigma_{\bar{x}} = \frac{\sigma}{\sqrt{n}} \qquad \therefore \qquad \sigma_{\bar{x}} < \sigma$$

the measure of the variability of a σ population (its standard deviation).

- the variation of averages of  $\sigma_{ar{\chi}}$ subsets of the population.
- the number of observations n in each subset

### Why so dangerous?

Extreme length of time during which ignorance of it has caused confusion

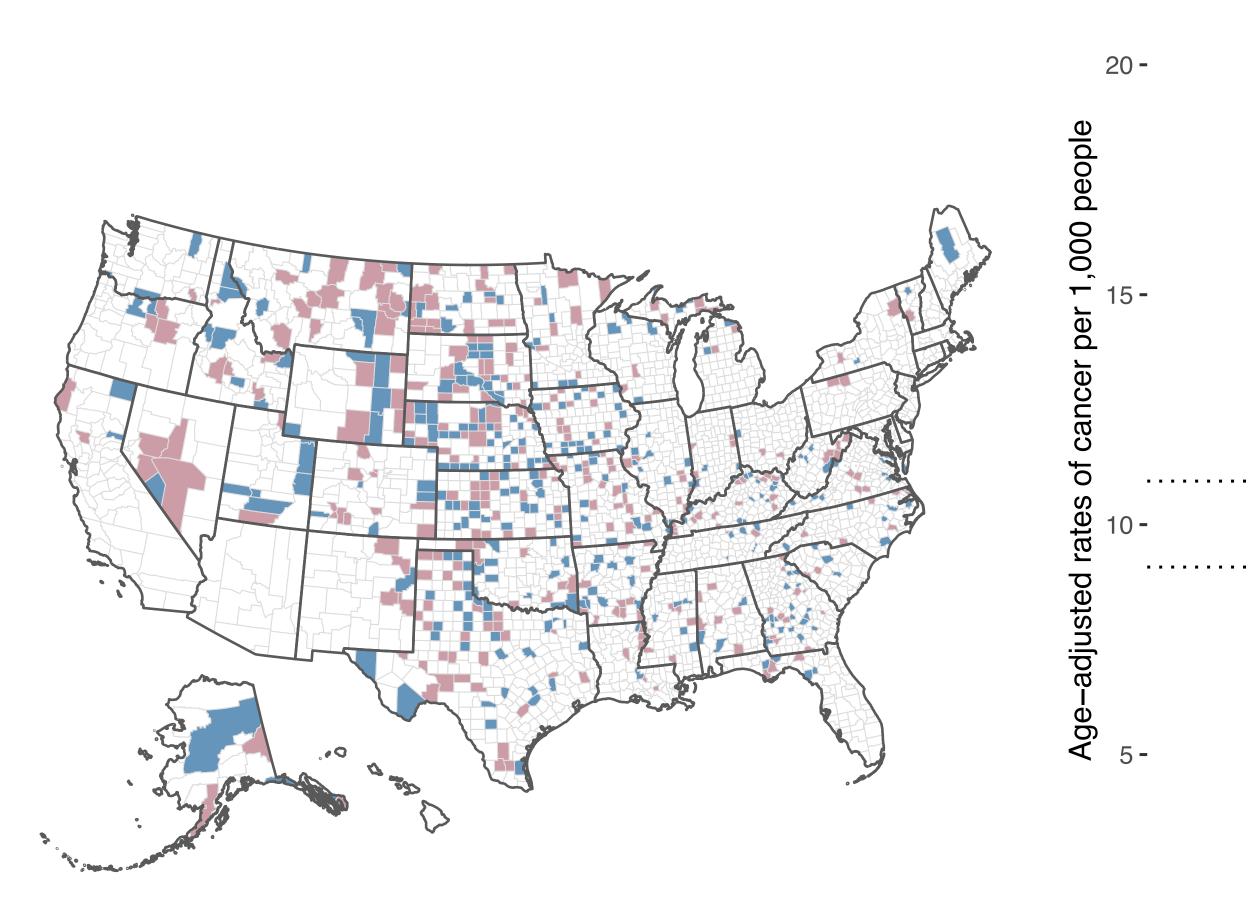
Wide breadth of areas that have been misled

Seriousness of the consequences that ignorance has caused

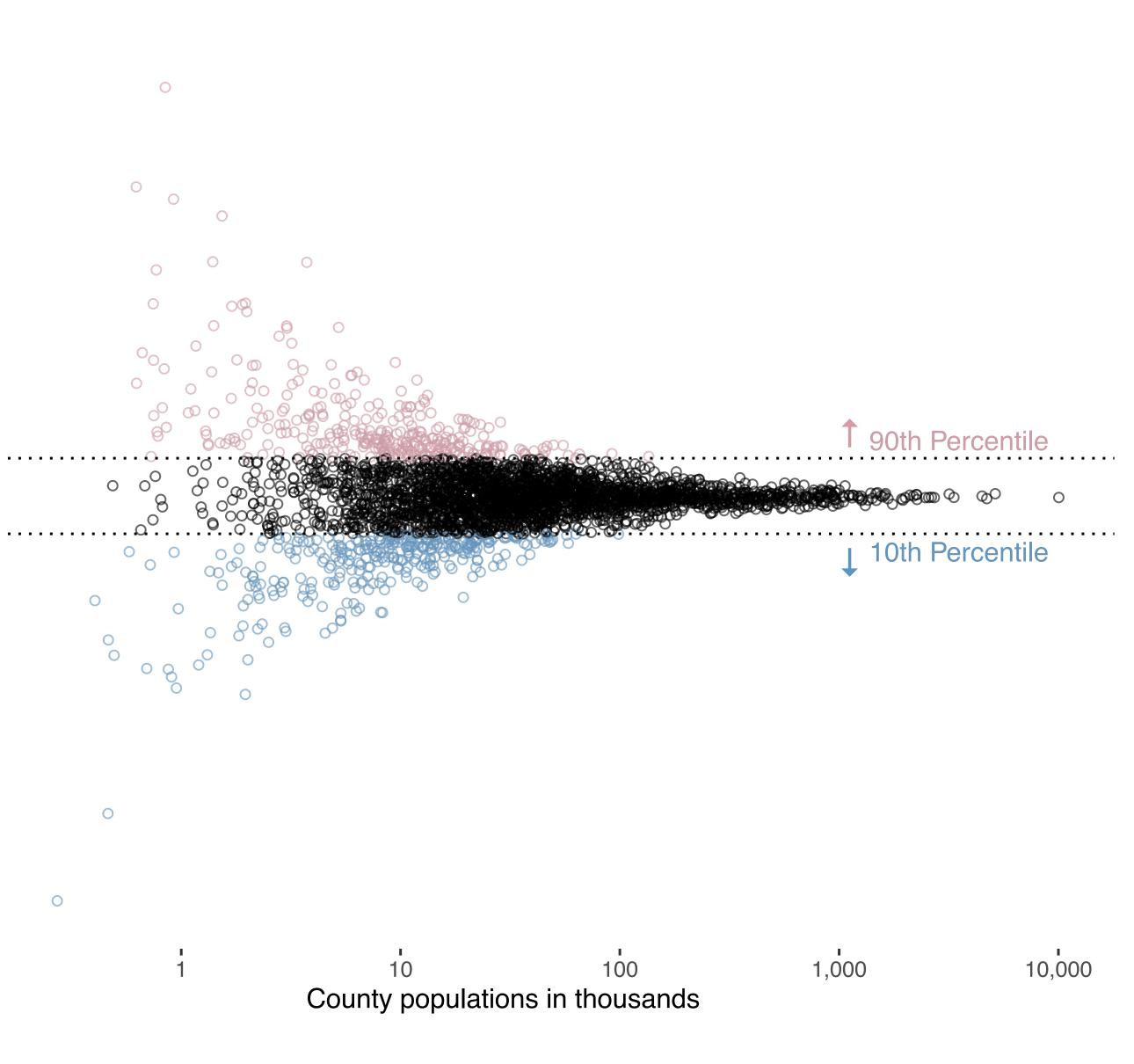


scott.spencer@columbia.edu

## simulation study on variation, simulated, age-adjusted cancer rates ~ county populations | single, true rate of one percent Ο



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🙊 scott.spencer@columbia.edu





communicating uncertainty, overcoming concerns

## communicating uncertainty, overcoming concerns with communicating uncertainty

Concern | people will misinterpret quantities of uncertainty, inferring more precision than intended.

**Response** | Most people *like* getting quantitative information on uncertainty, from it can get the *main message*, and without it are more likely to misinterpret verbal expressions of uncertainty. Posing clear questions guide understanding.

Concern | people cannot use probabilities.

**Response** | laypeople can provide highquality probability judgments, if they are asked clear questions and given the chance to reflect on them. Communicating uncertainty protects credibility.

**Concern** | credible intervals may be used unfairly in performance evaluations.

**Response** | probability judgments give us more accuracy about the information; *i.e.*, won't be too confident or lack enough confidence.





expressing uncertainty and variation — *le mot juste*?

uncertainty in language, empirical research — survey question

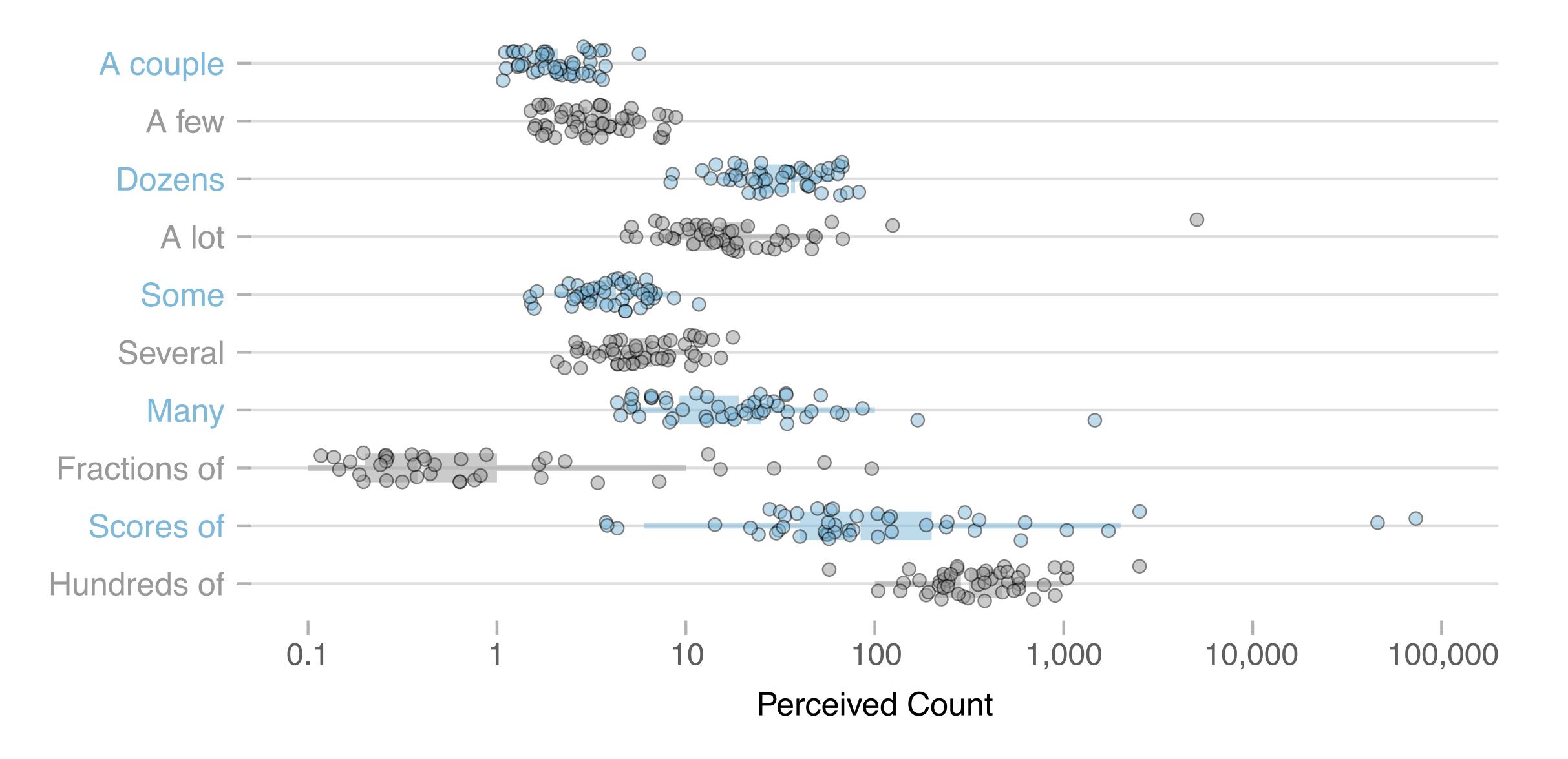
## What [probability / number] would you assign to the phrase "[phrase]"?

**zonination**. "Perceptions of Probability and Numbers," August 2015. <u>https://github.com/zonination/perceptions</u>.



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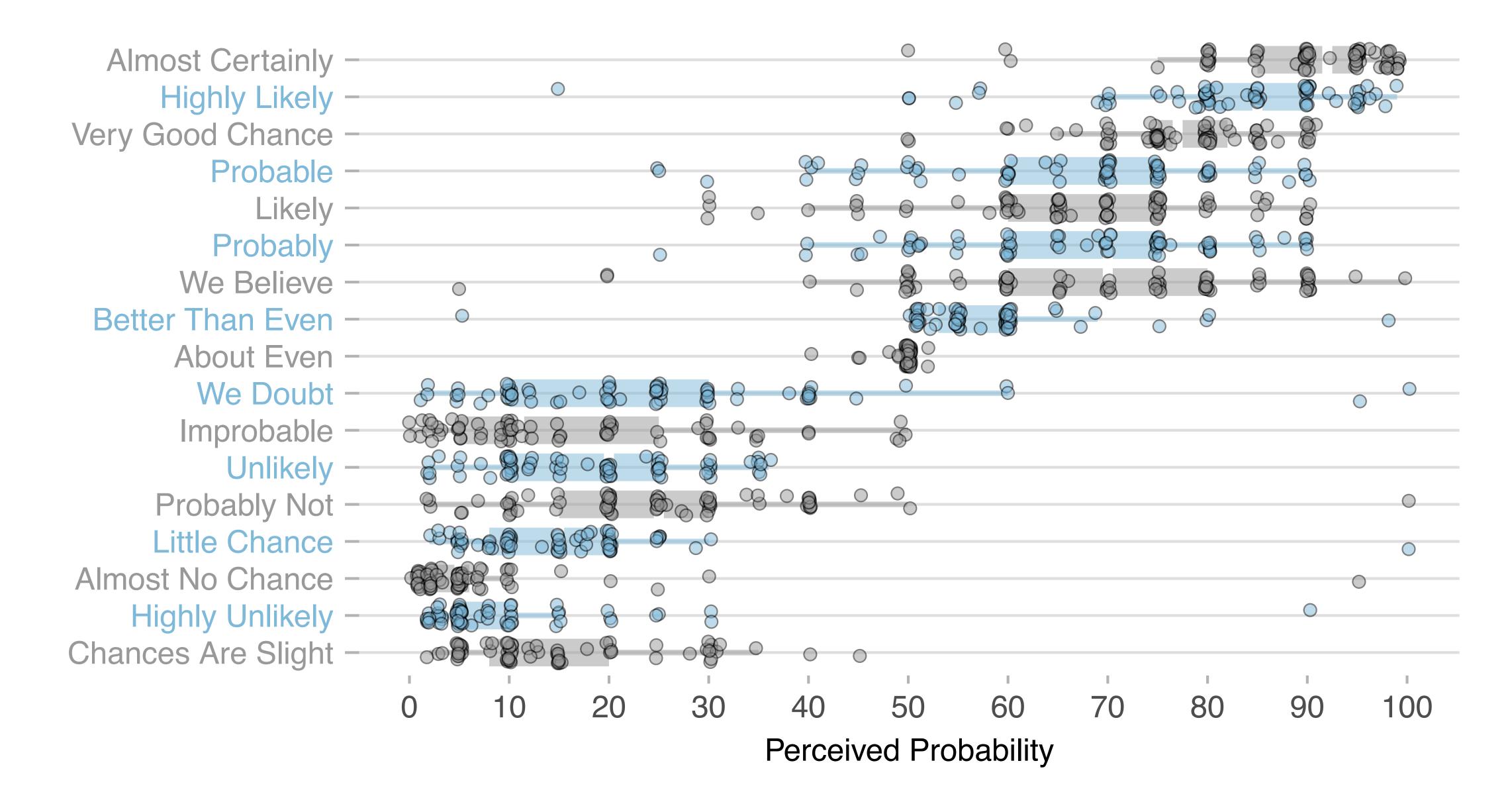
uncertainty in language, survey question — What *number* would you assign to the phrase "[phrase]"?



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## uncertainty in language, survey question — What probability would you assign to the phrase "[phrase]"?



**zonination**. "Perceptions of Probability and Numbers," August 2015. <u>https://github.com/zonination/perceptions</u>.

types of *uncertainty* in analyses

types of uncertainty, categories of *uncertainty* in analyses

## model specifications and selections

Do the models (parameters, data, functions) represent the underlying process intended for inference and account for data collection?

## whether computations work as intended

*e.g.*, calculation overflows, underflows, coding mistakes

## estimations in model parameters

parameters represent variation in observations, measurement error, etc

## decisions from model outputs

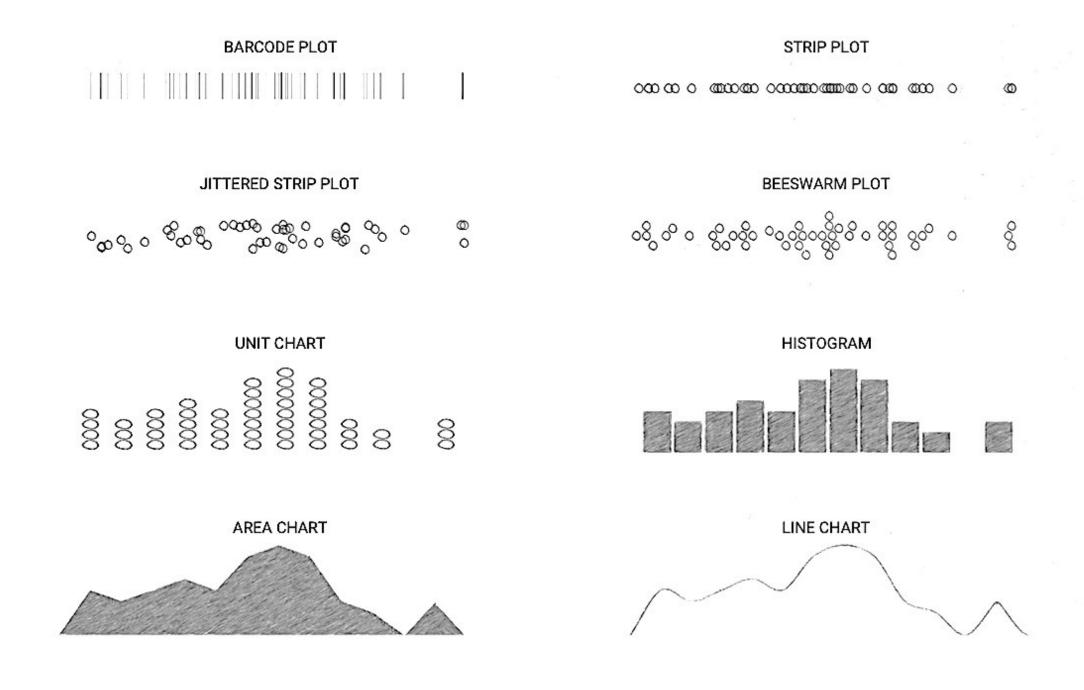
look to decision theory, utility functions





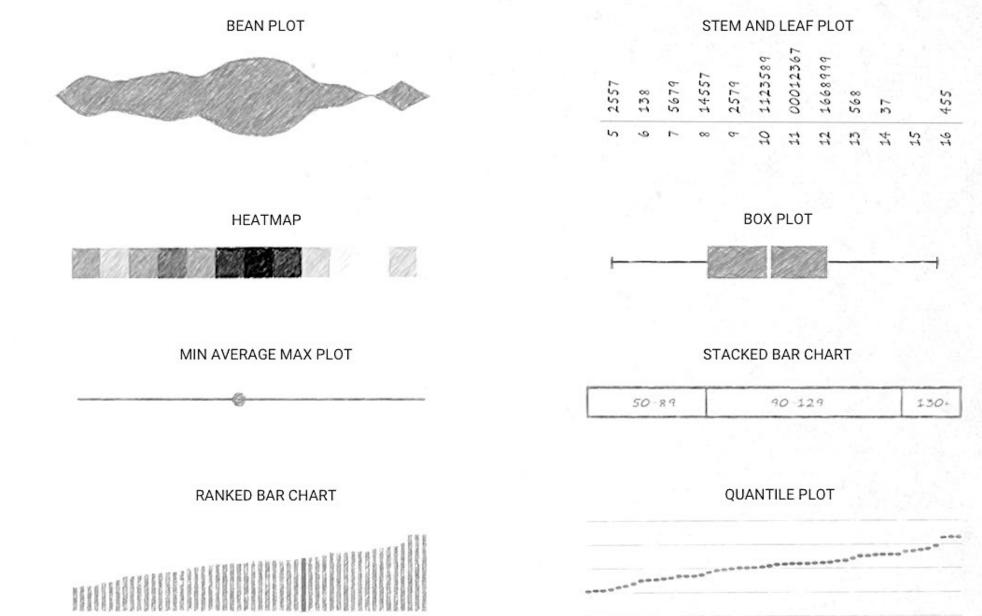
expressing uncertainty, estimates, forecasts — distinguishing them

## Example taxonomies of common visual encodings for variation in measures, and for estimates ...



Cherdarchuk, Joey. "Visualizing Distributions." Business. Dark Horse Analytics (blog), November 8, 2016. https://www.darkhorseanalytics.com/blog/visualizing-distributions-3.

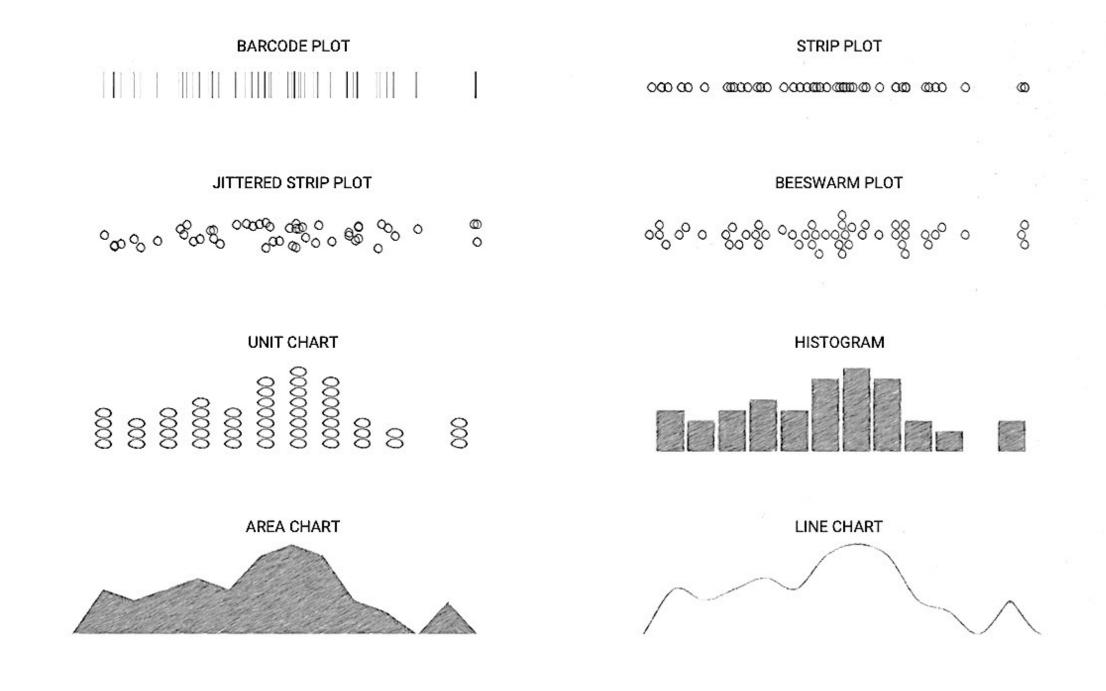
### encoding uncertainty, estimates, forecasts, common encodings for distributions, *i.e.*, variations in measures and estimates



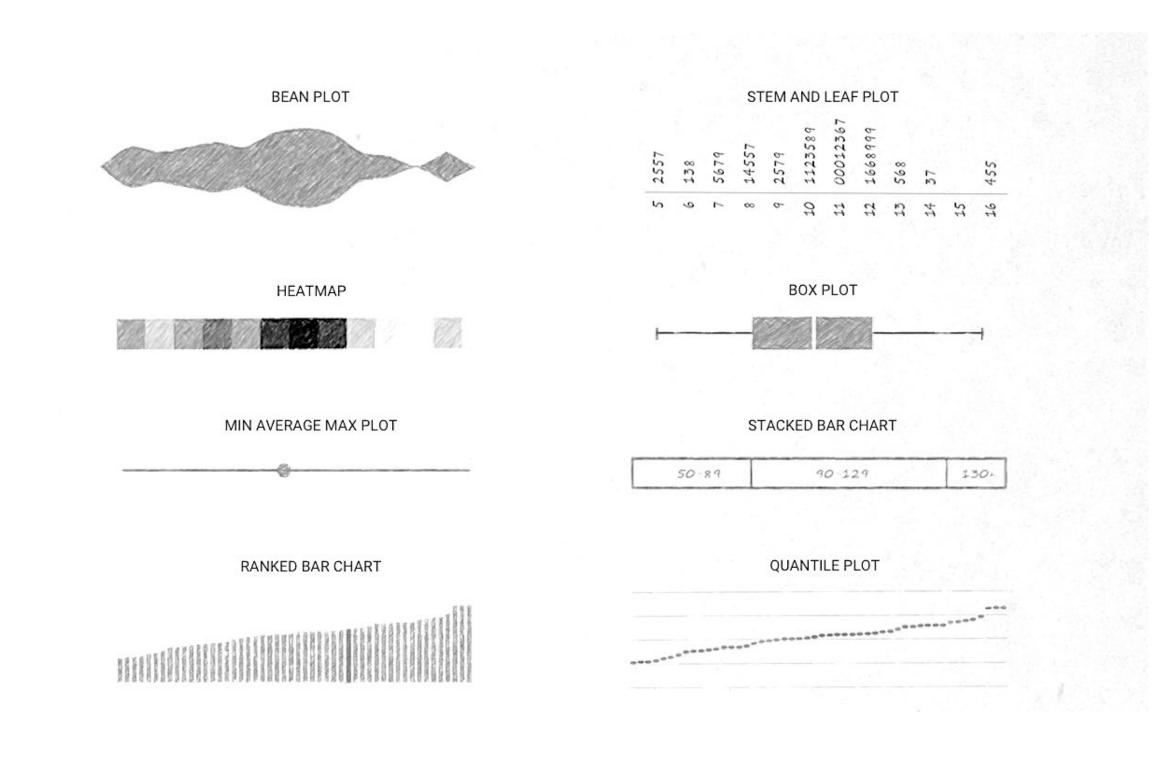




### **Example taxonomies of common visual encodings** for variation in measures, and for estimates ...



### **Measurements** are observed...



... but estimates are not observed measures — they are modeled from measures — be clear about distinguishing them with words, encodings, and annotations.

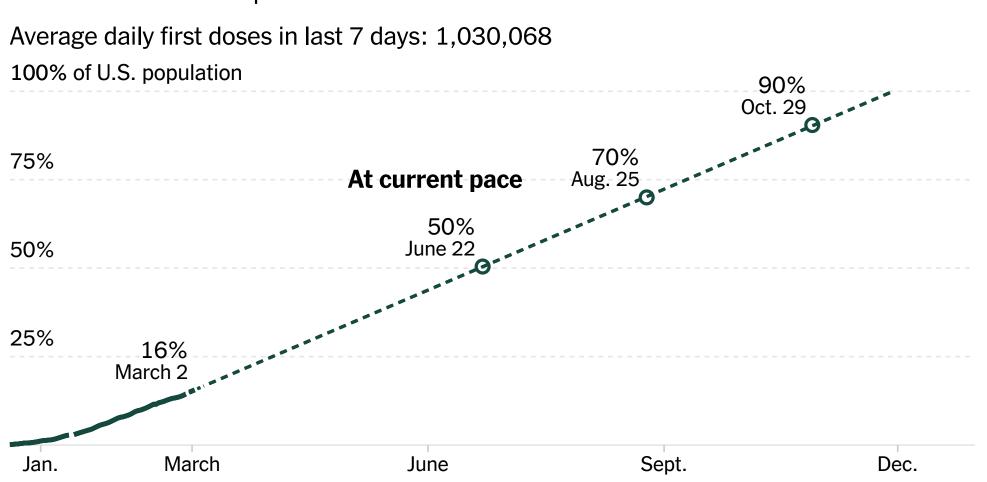




The projection below only shows the share of the total population with at least one shot based on the current rate of vaccination, but it provides a rough indication of when the virus's spread could begin to stall.

### When a given share of the U.S. population might be at least partially vaccinated

The current vaccination rate is based on average daily increase in first doses administered over the past week.



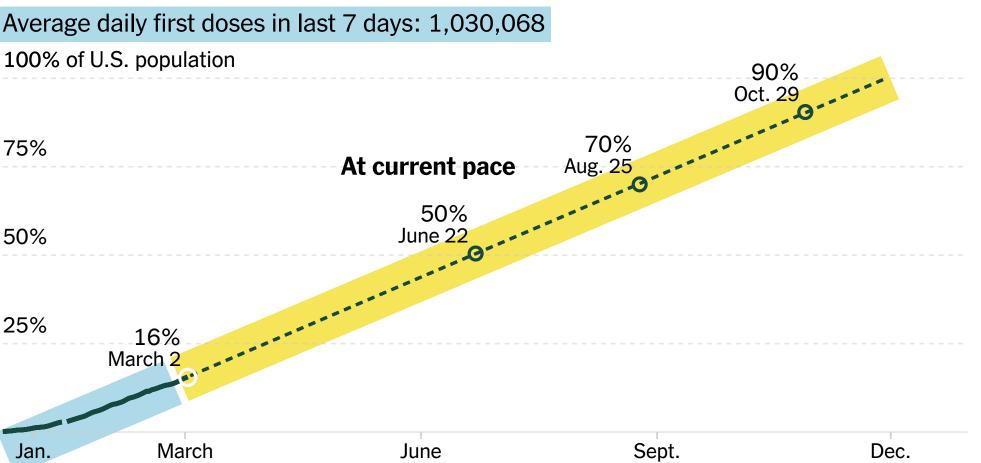
If the country maintains its current pace of administering first doses, about half of the total population would be at least partially vaccinated around late June, and nearly all around late October, assuming supply pledges are met and vaccines are eventually available to children.

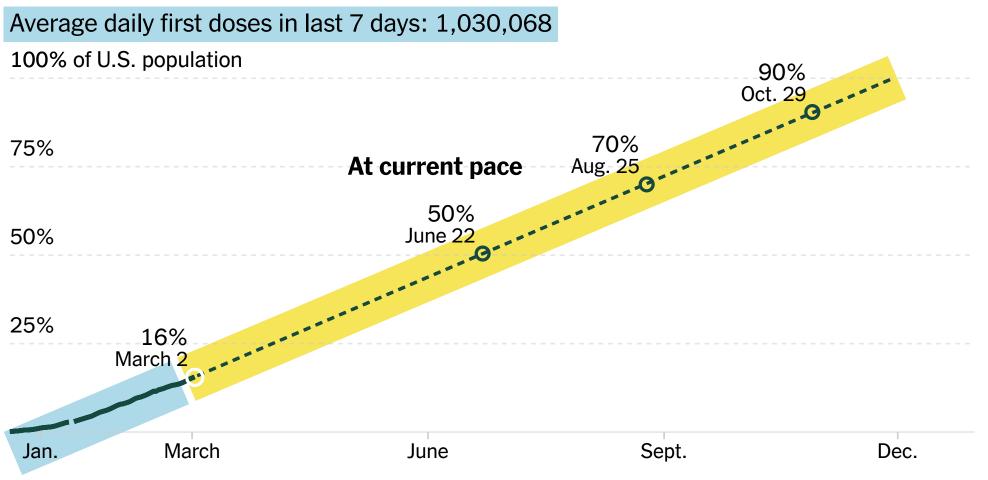
Source: Centers for Disease Control and Prevention | Note: Data from Dec. 20 to Jan. 12 are for all doses administered. Data for Jan. 13 is unavailable. Projections could change if additional vaccines are authorized.

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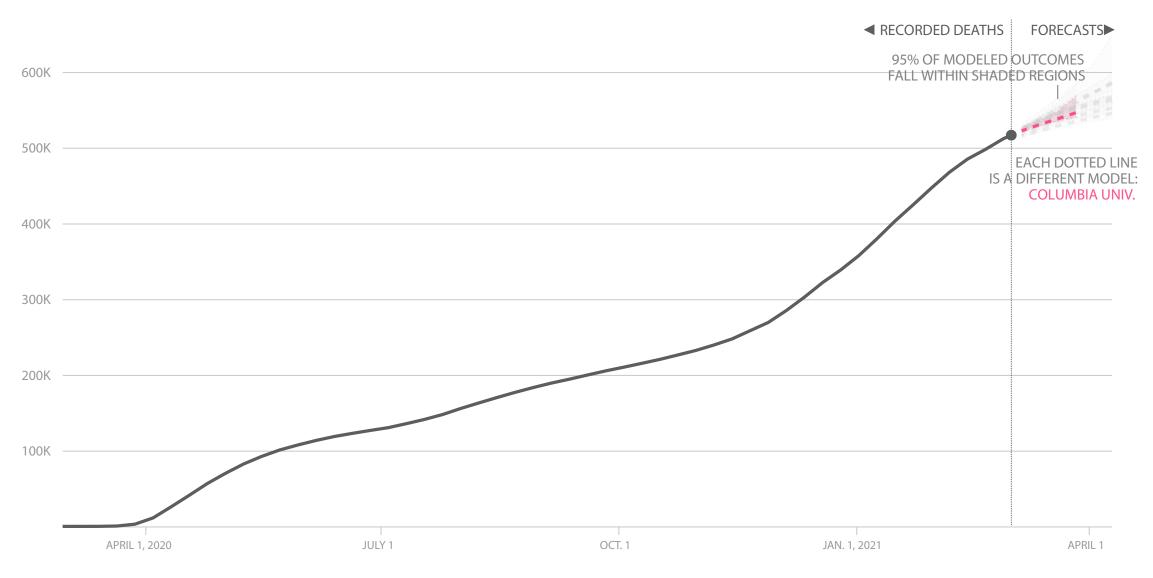
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Models predicting the potential spread of the COVID-19 pandemic have become a fixture of American life. Yet each model tells a different story about the loss of life to come, making it hard to know which one is "right." But COVID-19 models aren't made to be unquestioned oracles. They're not trying to tell us one precise future, but rather the range of possibilities given the facts on the ground.

One of their more sober tasks is predicting the number of Americans who will die due to COVID-19. FiveThirtyEight — with the help of data compiled by the COVID-19 Forecast Hub — has assembled 11 models published by scientists to illustrate possible trajectories of the pandemic's death toll. In doing so, we hope to make them more accessible, as well as highlight how the assumptions underlying the models can lead to vastly different estimates. Here are the models' U.S. fatality projections for the coming weeks.



Forecasts like these are useful because they help us understand the most likely outcomes as well as best- and worst-case possibilities — and they can help policymakers make decisions that can lead us closer to those best-case outcomes.

And looking at multiple models is better than looking at just one because it's difficult to know which model will match reality the closest. Even when models disagree, understanding why they are dierent can give us valuable insight.

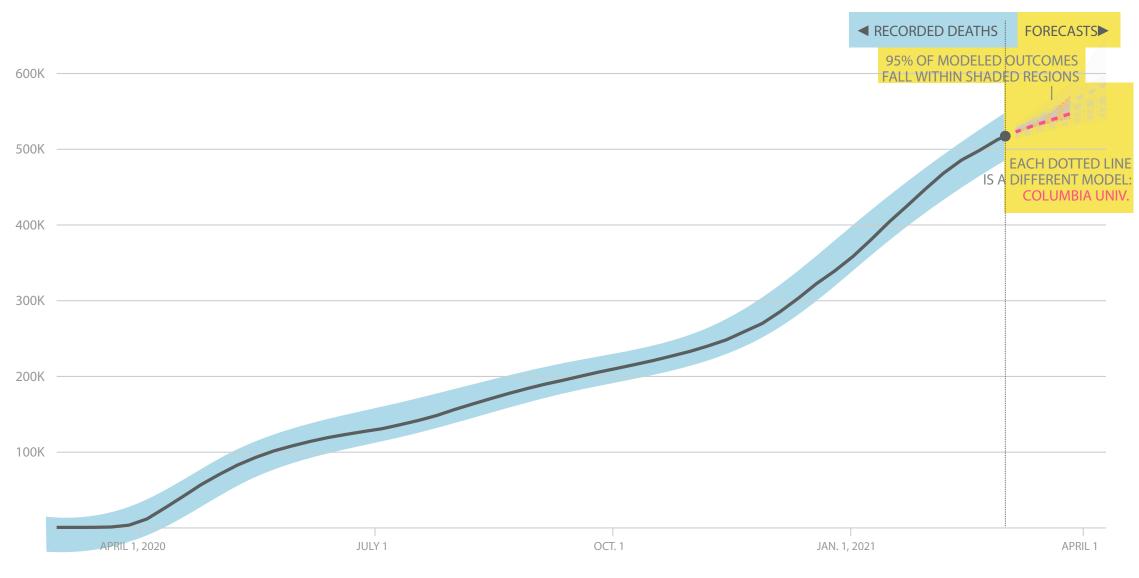
Best, Ryan, and Jay Boice. "*Where The Latest COVID-19 Models Think Were Headed — And Why They Disagree*." News. FiveThirtyEight, March 2, 2021. <u>https://projects.fivethirtyeight.com/covid-forecasts/</u>.





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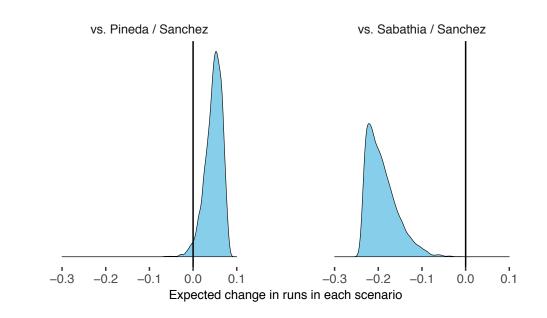


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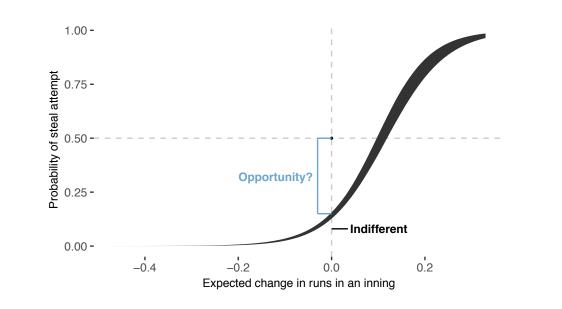


In a game against New York Yankees, should Milwaukee Brewers's Lorenzo Cain attempt to steal second base with no one else on base and two outs before the seventh inning, against Gary Sanchez as catcher and Michael Pineda as pitcher? What if against Sanchez and CC Sabathia as pitcher?

More specifically, how can we know the *expectation* that Cain's attempt in each situation increases the probability of expected runs that inning and by how much? Using Stan, I've coded a generative model that along with play outcomes considers various information (runner foot-speed, catcher pop-time) and player characteristics, like pitcher handedness. With the model, we have an answer that also shows the uncertainty. Given 2017 data, this model suggests Cain should steal against Pineda, not Sabathia:



Notably, we get these expectations without multiple trials of either scenario. More generally, this model suggests that on average team managers are too conservative, leaving runs unrealized:



The above is but one example of a more general approach that weighs probabilities of all possible outcomes to maximize expected utility. With broad implementation—jointly modeling the conditional probabilities of all relevant events—we can optimize decisions.

Spencer, Scott. Proposal to Scott Powers. "Proposal for Exploring Game Decisions Informed by Expectations of Joint Probability Distributions." February 14, 2019.

Figure 1. Of the two scenarios, Cain should only attempt to steal against the Sanchez–Pineda duo.

Figure 2. When the change in expected runs is zero, managers should be indifferent to attempted steals, saying go half the time.

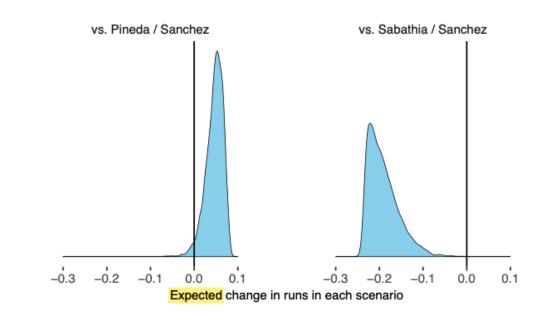
The **black band** represents the range of variation across managers' decisions. At the intersection of indifference, managers tend to say steal only 10 percent of the time, leaving opportunity.



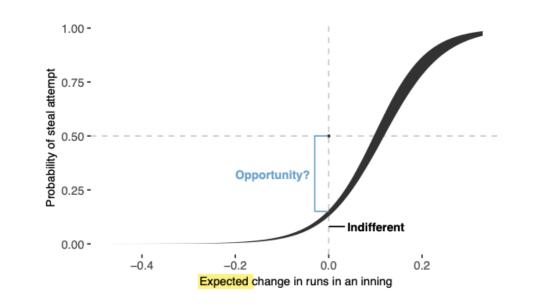
### encoding uncertainty, estimates, forecasts, distinguishing measurements from estimates — examples

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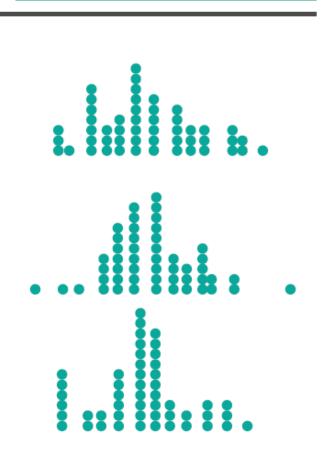


expressing uncertainty, estimates, forecasts — *recent* ideas for encoding

### recent ideas for encoding, discretizing distributions to improve decisions — quantile dot plots

Probability density of Normal distribution

To generate a discrete plot of this distribution, we could try taking random draws from it. However, this approach is noisy: it may be very different from one instance to the next.



Probability density of Normal distribution

Instead, we use the **quantile function (inverse CDF)** of the distribution to generate "draws" from evenly-spaced quantiles.

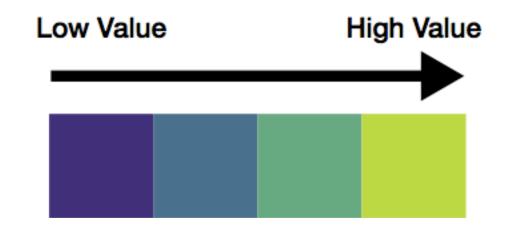
We plot the quantile "draws" using a Wilkinsonian dotplot, yielding what we call a quantile dotplot: a consistent discrete representation of a probability distribution.

By using quantiles we facilitate interval estimation from frequencies: e.g., knowing there are 50 dots here, if we are willing to miss our bus 3/50 times, we can count 3 dots from the left to get a one-sided 94% (1 - 3/50) prediction **interval** corresponding to that risk tolerance.





### recent ideas for encoding, using color to encode uncertainty — value suppressing uncertainty palettes



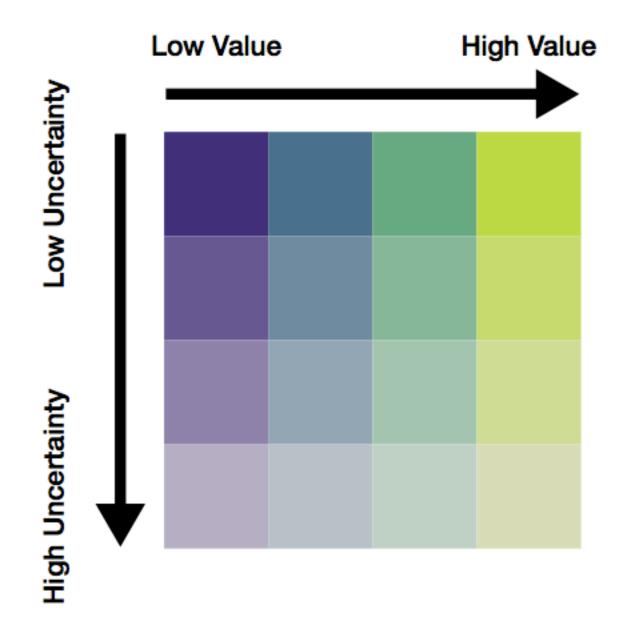
Correll, Michael, Dominik Moritz, and Jeffrey Heer. "Value-Suppressing Uncertainty Palettes." In *Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems - CHI '18*, 1–11. Montreal QC, Canada: ACM Press, 2018.





### recent ideas for encoding, using color to encode uncertainty — value suppressing uncertainty palettes

### **Bivariate Map of** Value and Uncertainty

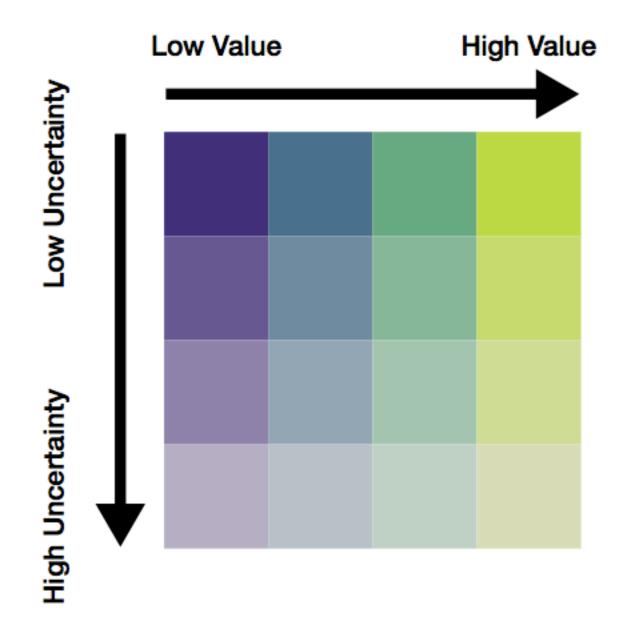


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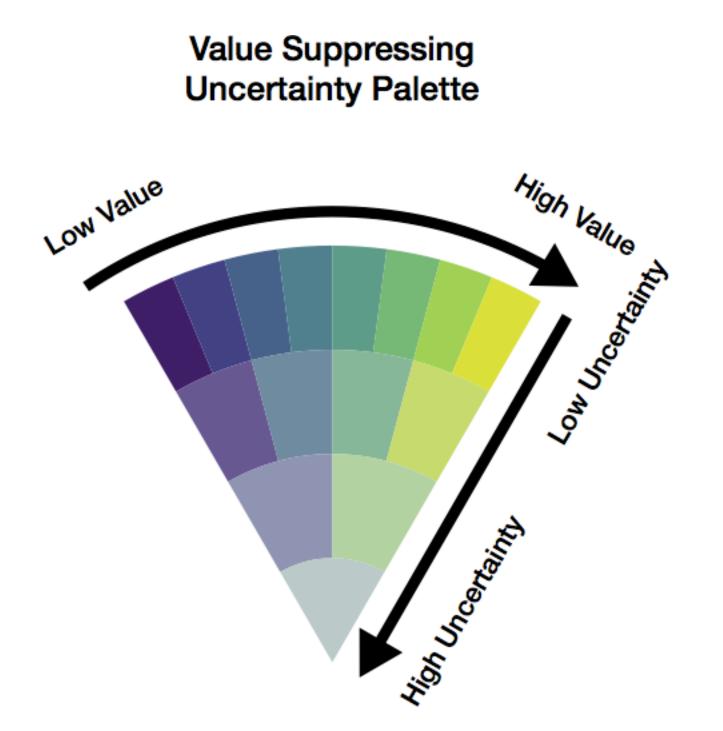


### recent ideas for encoding, using color to encode uncertainty — value suppressing uncertainty palettes

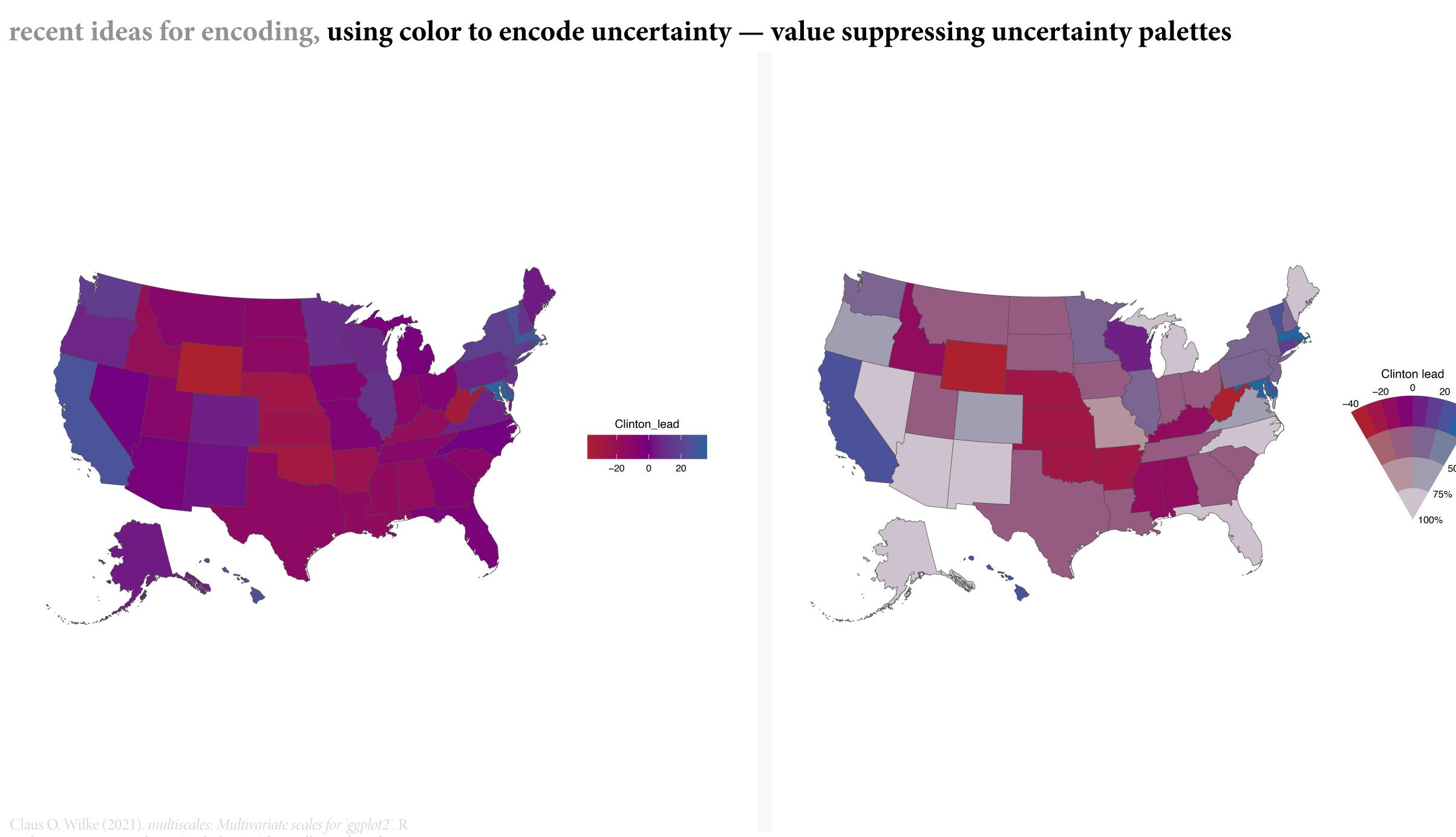
## Bivariate Map of Value and Uncertainty



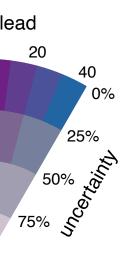
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🙊 scott.spencer@columbia.edu





expressing uncertainty by joining grammars of graphics and probability

### graphics + probability grammars, a grammar for expressing probability, examples in notation

Words	Symbols	Venn diagram
"all"	A and B and C / $A \cap B \cap C$	
"none"		
"at least one"	A or $B$ or $C / A \cup B \cup C$	
"both A and B"	A and $B / A \cap B$	
"A or B"	A or $B / A \cup B$	

# P(A) marginal probability of event A

# P(A | B, C) conditional probability of A given B and C

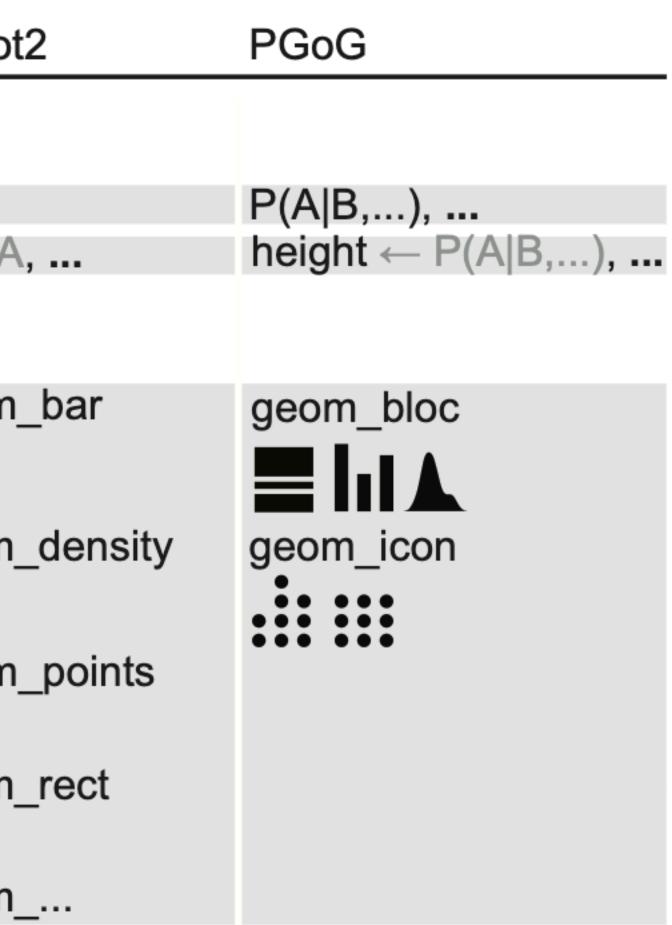
# P(A | B)P(B) joint probability of A and B

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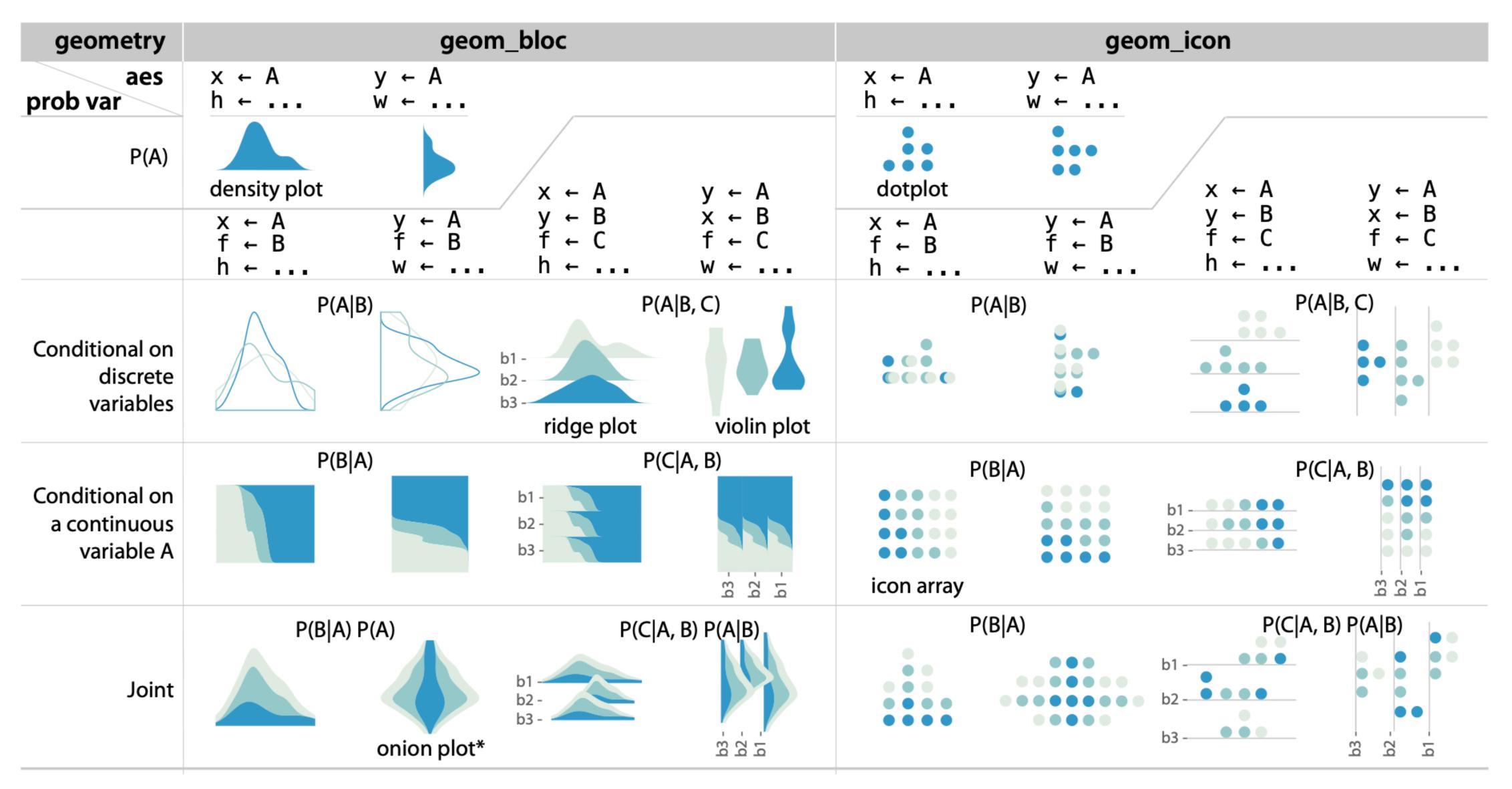


### graphics + probability grammars, joining the layered grammar of graphics with expressions for probability

Grammar	ggplo
Defaults	
Data Aesthetics	A, x ← A
Layer	
Geom	geom
Stat	ht
Position	
Scale	geom
	geom
Coord	•••
Facet	geom
	geom



graphics + probability grammars, example (partial) implementation using ggdist



### graphics + probability grammars, applied to class example — CitiBike rebalancing study





resources

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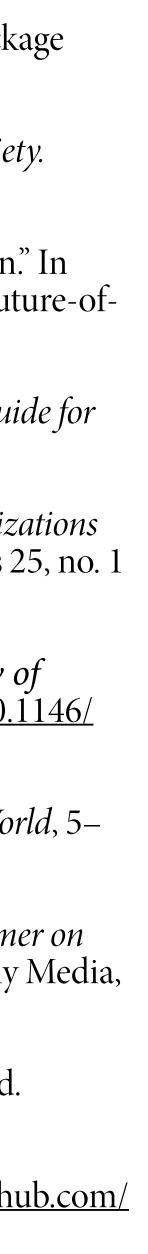
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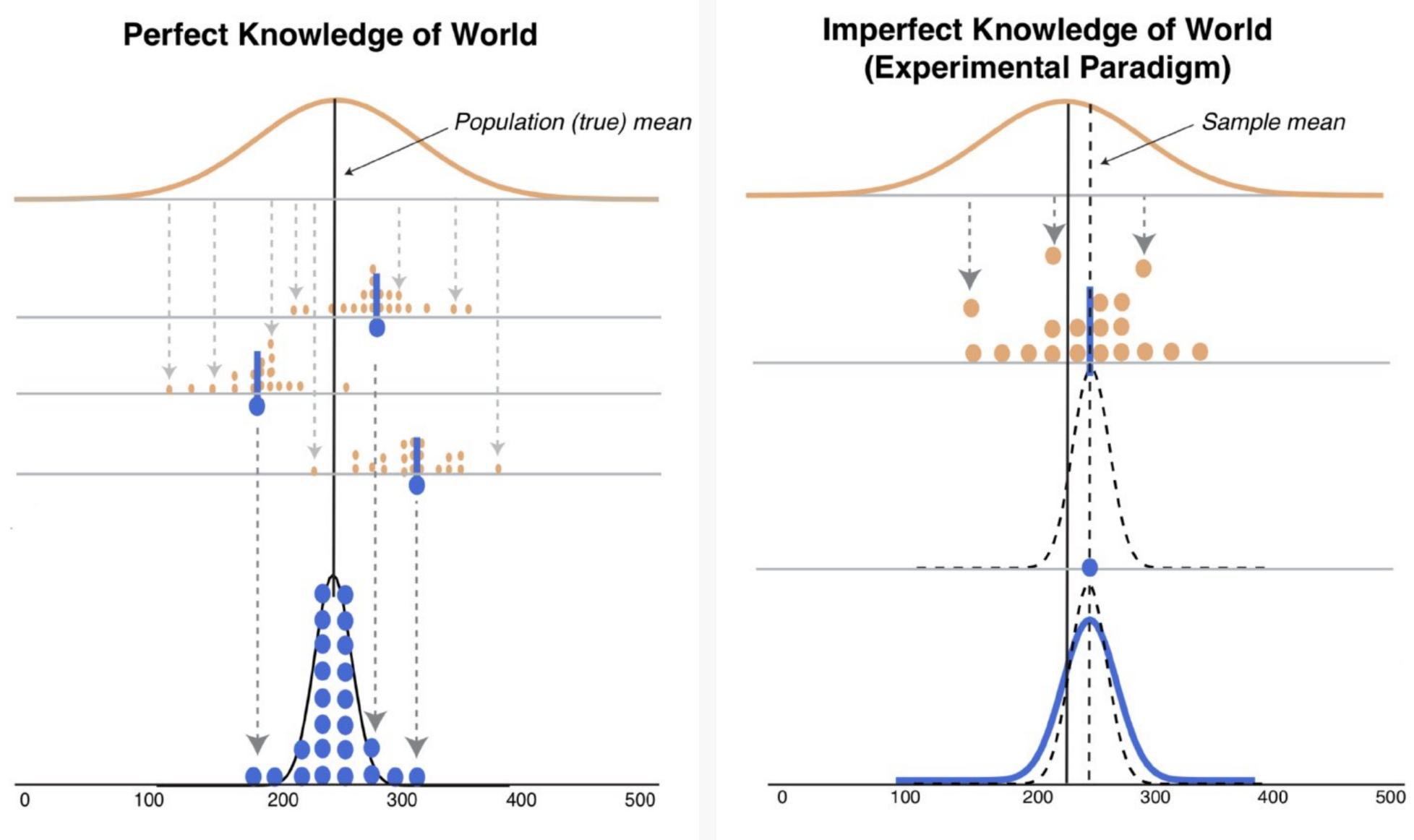
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## supplemental

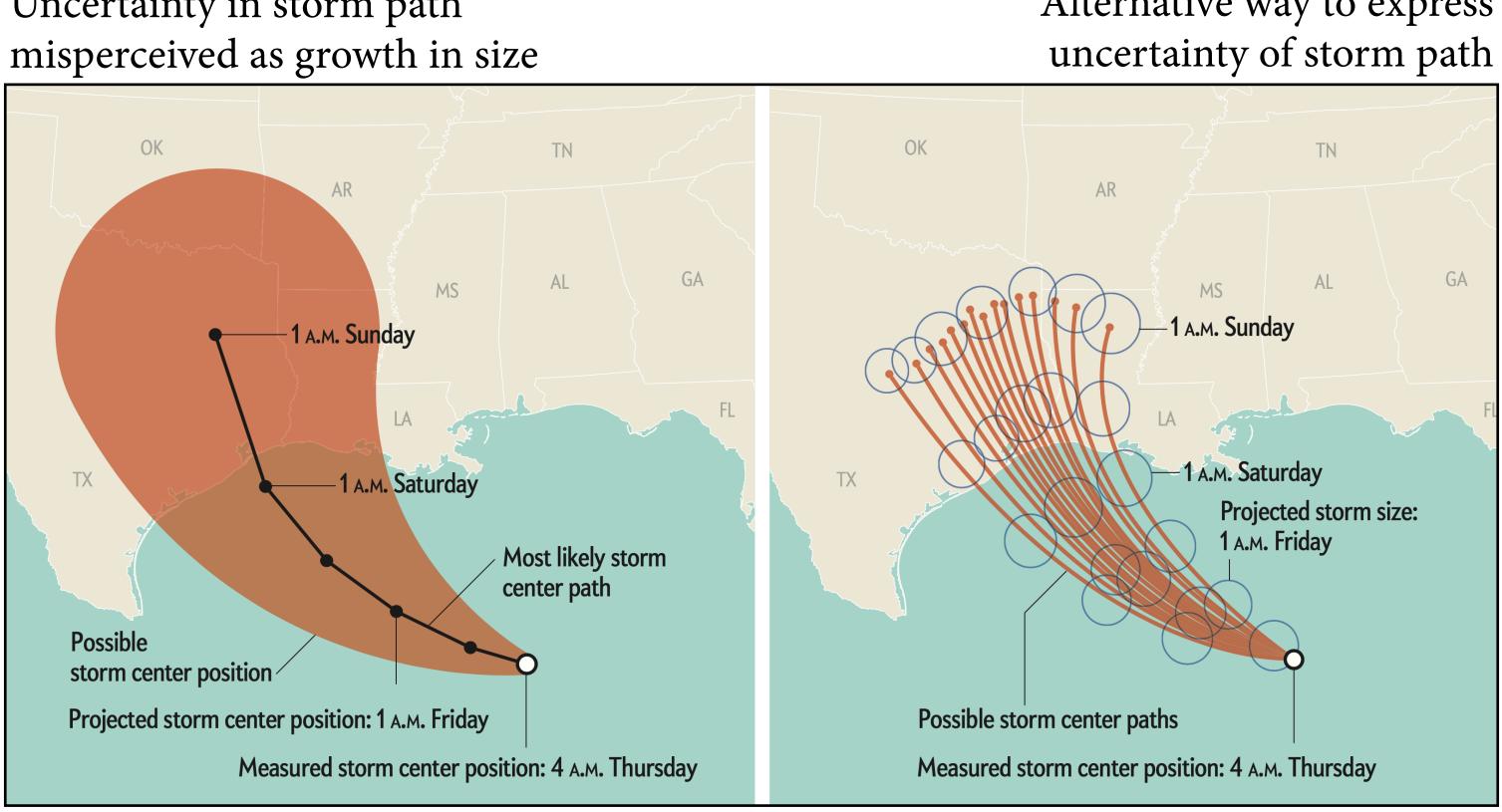
uncertainty





## encoding uncertainty consider alternative encodings and how perception may differ

# Uncertainty in storm path



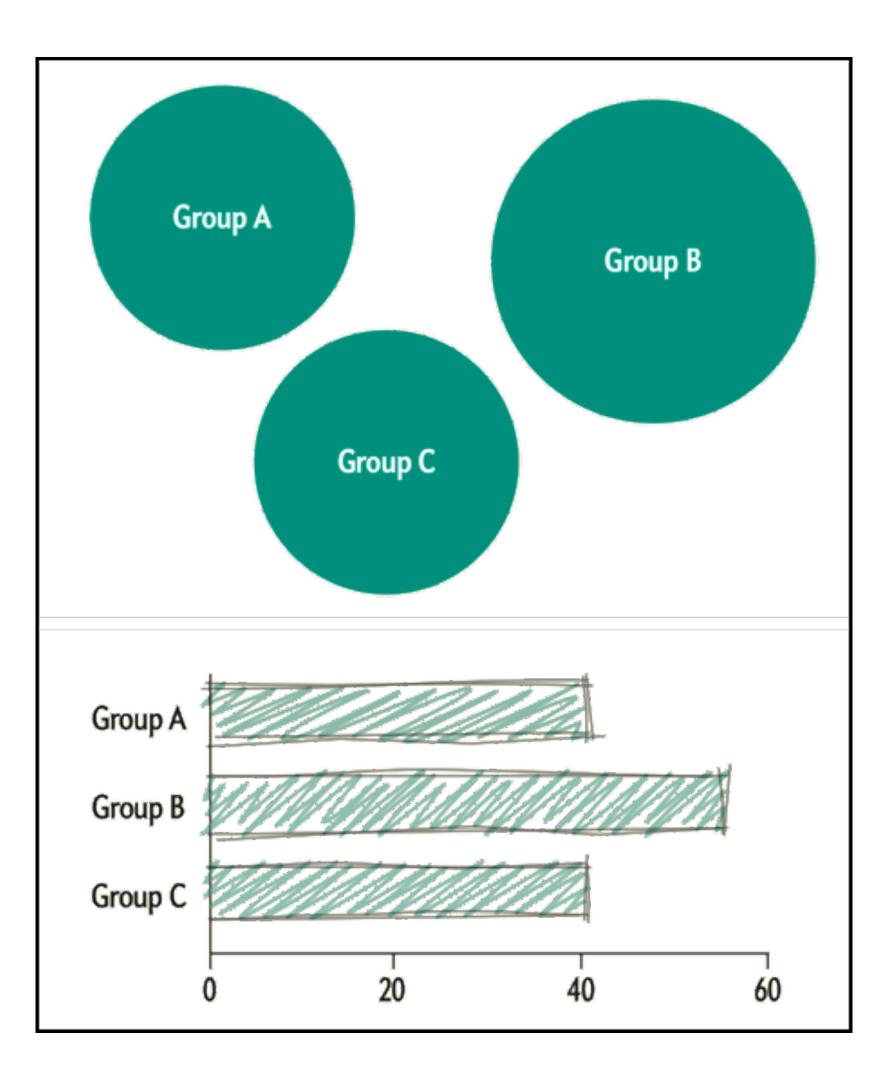
# Alternative way to express

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## encoding uncertainty | no quantification occurs most — provides least information for decisions

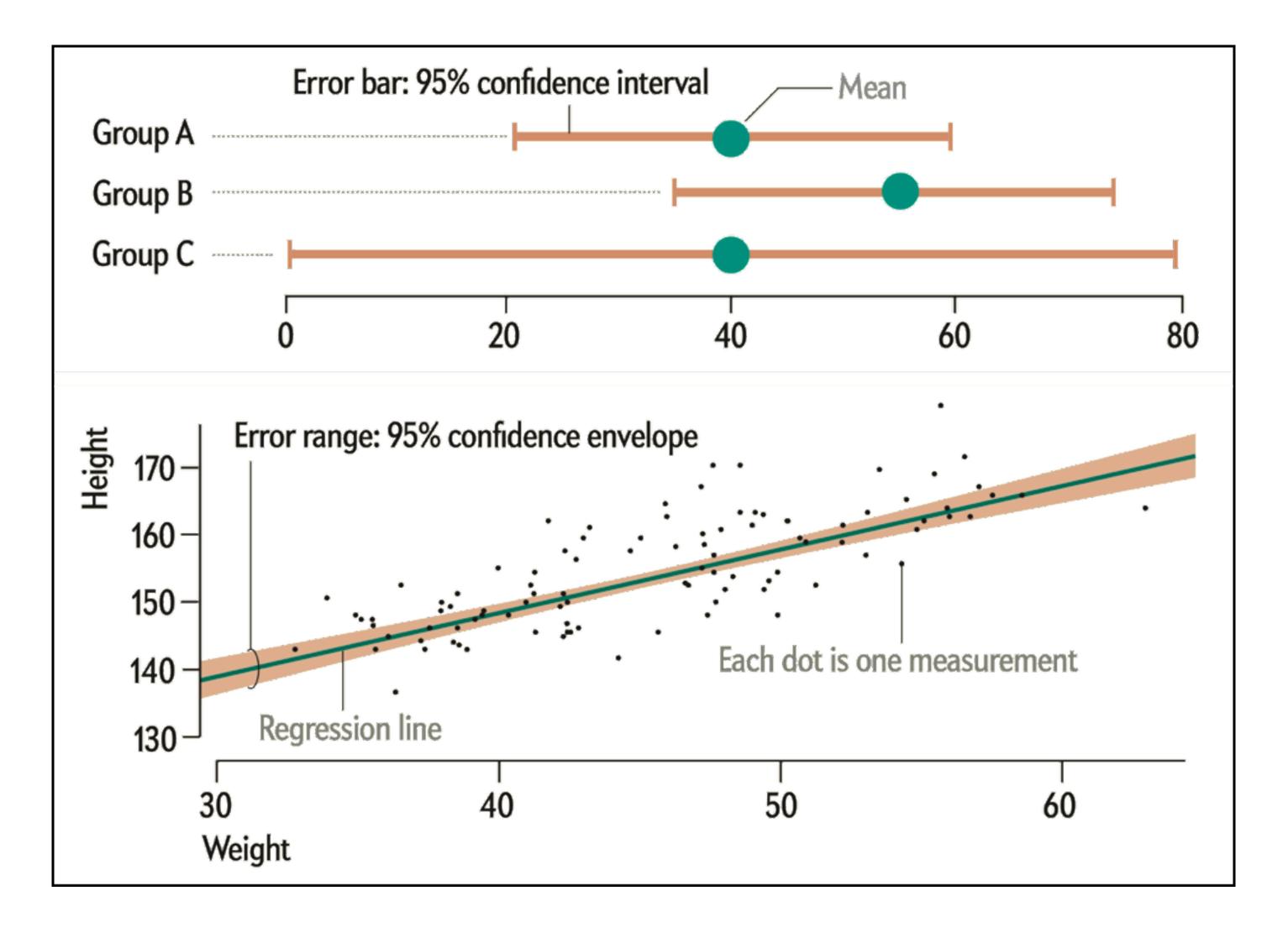


Hullman, Jessica. *Confronting Unknowns: How to Interpret Uncertainty in Common Forms of Visualization*. Scientific American, September 2019.





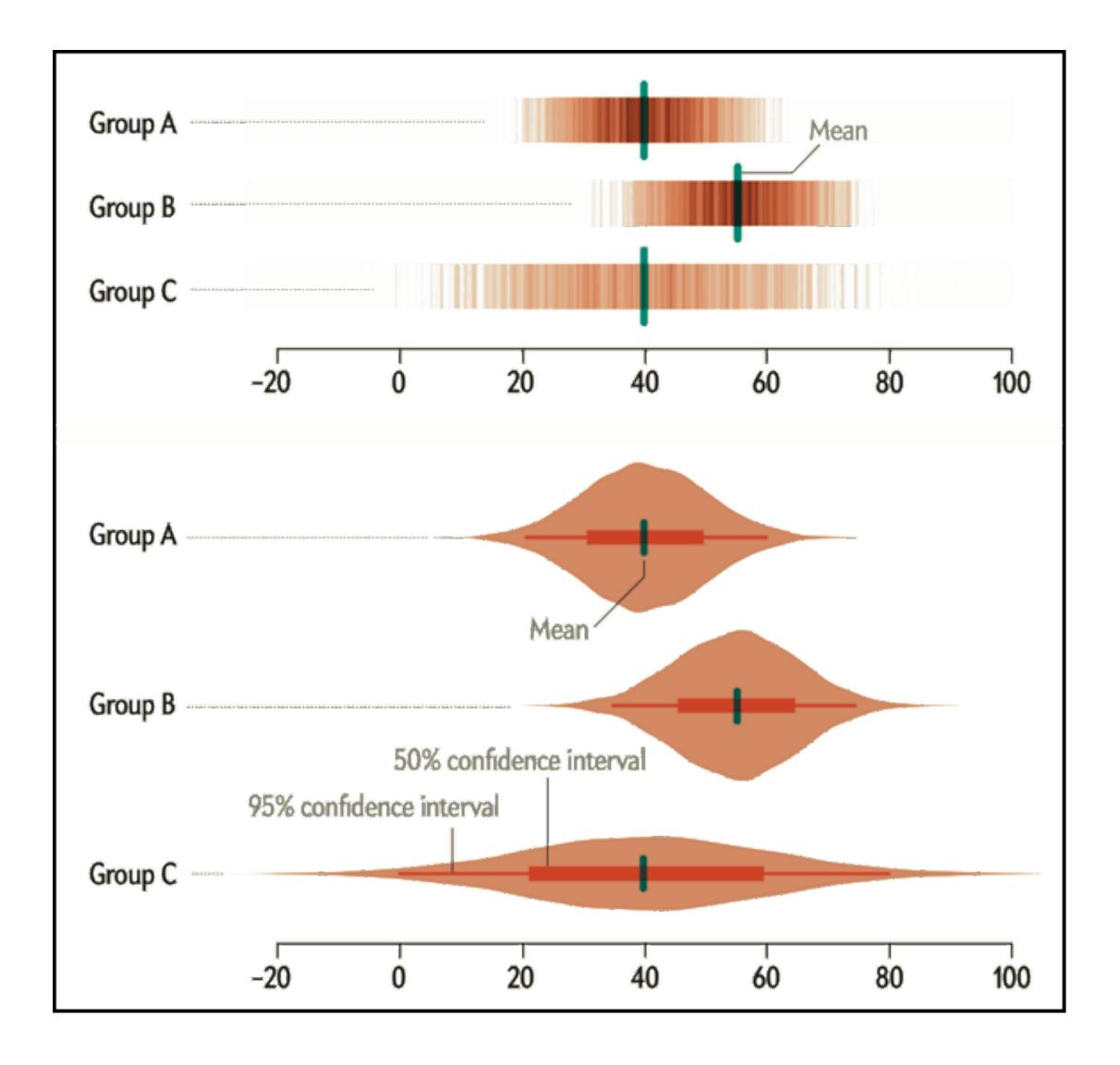
### encoding uncertainty *intervals* are perhaps the most common encodings for uncertainty



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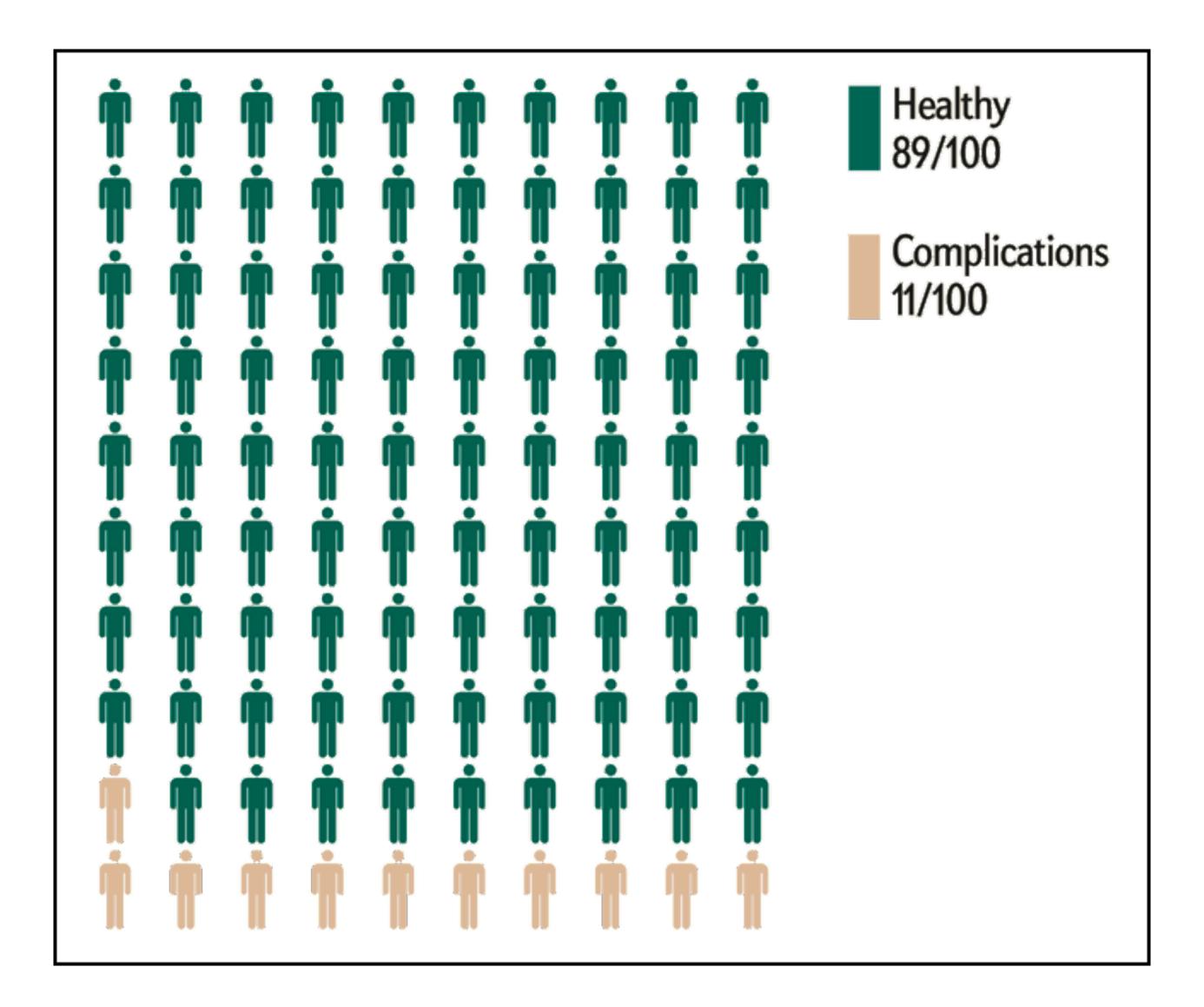


## encoding uncertainty probability densities tend to provide the most information about data





### encoding uncertainty arrays of icons — people tend to think discretely, relate to familiar objects

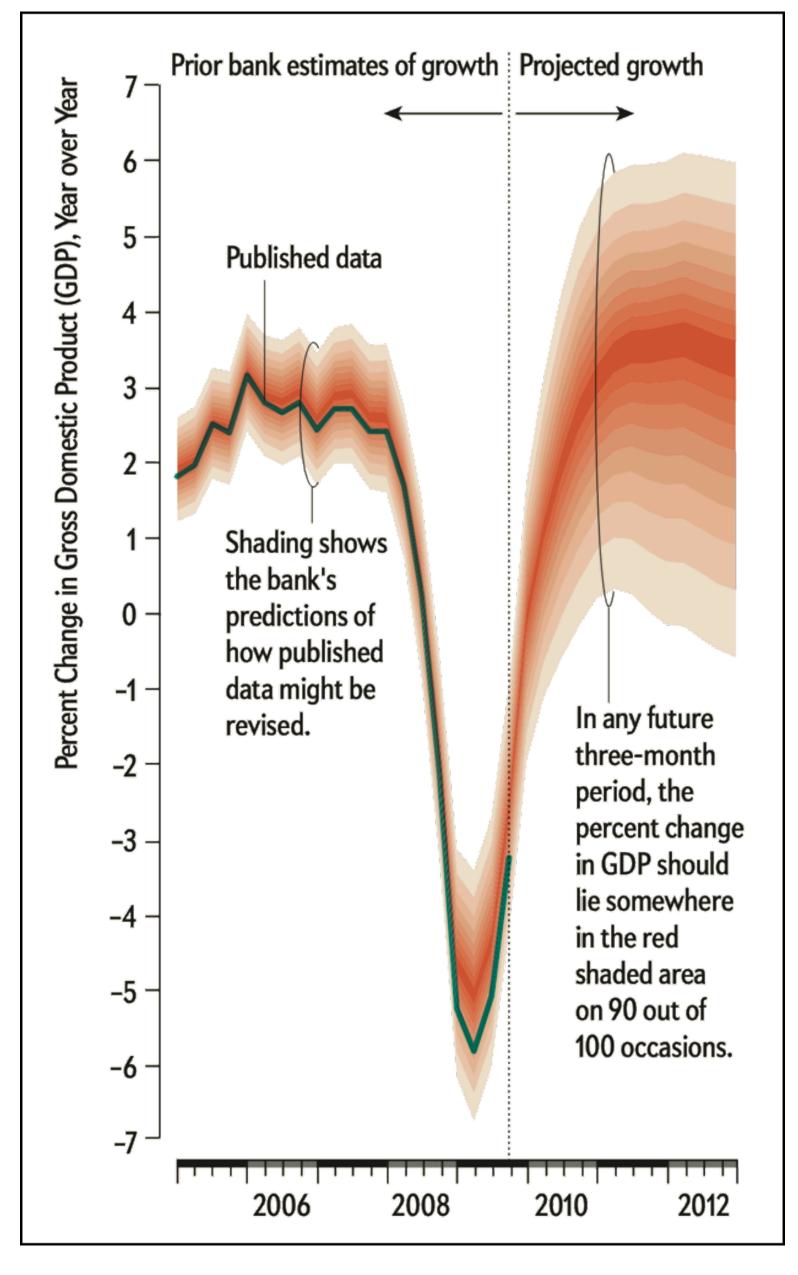


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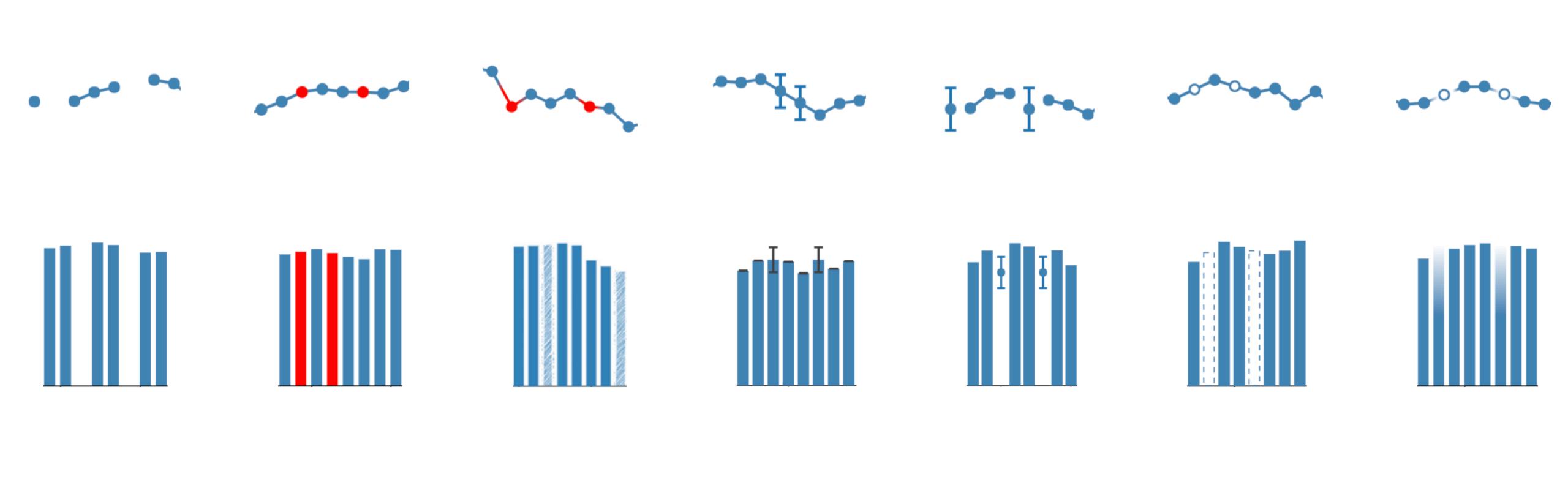
## encoding uncertainty | typical communication solutions may combine approaches



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### uncertainty example ways we can show missing data, whether omitted or imputed





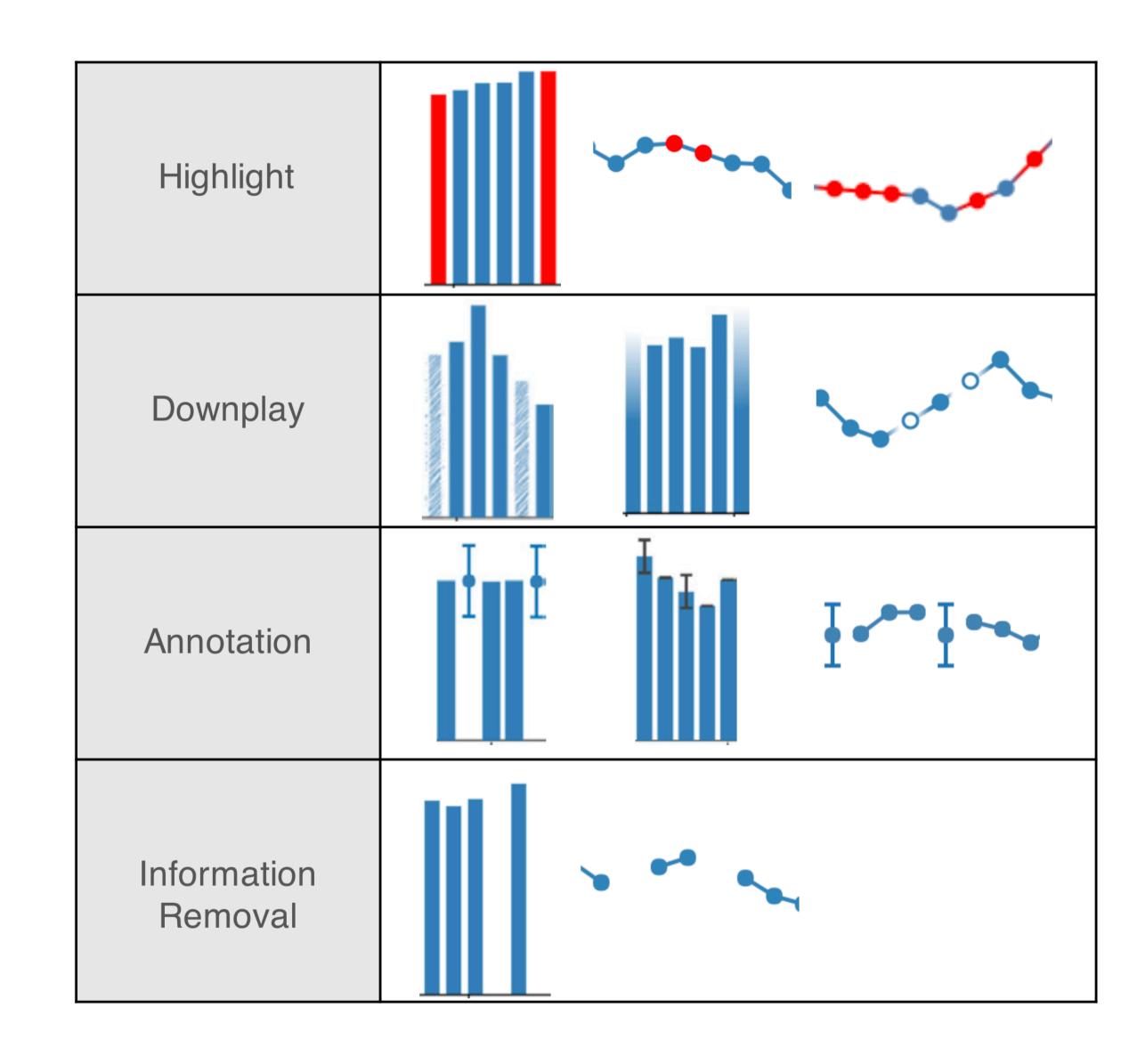
uncertainty perception and confidence of data depend on form of communicating about missing values

**Perceived** data quality and **confidence** generally degrade as the amount of missing data increases.

Data visualized by **highlighting** missing values tends to be seen as *higher quality than* downplay or information removal.

Information removal can significantly degrade perceptions of data quality, and confidence. These methods even lead to incorrect responses if missing values break the visual continuity of a visualization.

Modeling missing values (imputation) leads to higher perceptions of quality and confidence in analysis.



## bringing teachings together — *draft* proposal as example

### data in narrative, proposal as a multi-level narrative — title, headings, body, captions

"Orderliness adds credibility to the information and induces confidence. Information presented with clear and logically set out titles, subtitles, texts, illustrations and captions will not only be read more quickly and easily but the information will also be better understood."

#### Proposal for exploring game decisions informed by expectations of joint probability distributions

To: Scott Powers, Senior Baseball Analyst, Los Angeles Dodgers From: Scott Spencer, Faculty and Lecturer, Columbia University

14 February 2019

Our game decisions based on current modeling do not maximize spend per win. We witnessed the mid-market Astros use analytics to overtake us in the 2017 World Series (Luhnow 2018ab). Our efforts also do not maximize expected wins. But we can. To do so, we need to jointly model probabilities of all game events and base decisions on expectations of those distributions. With adequate computing emerging, we can be first using the probabilistic programming language Stan and parallel processing. To demonstrate the concept, consider a probability model for decisions to steal second base, below, which suggests teams are too conservative, leaving wins unclaimed. This model allows us to ask, for example-should Sanchez steal against Sabathia? Or against Pineda?

#### 1 Our current analyses do not optimize expected wins

Seven terabytes of uncompressed data generated per game overshadow the lack of situational data needed for decision-making that maximizes expected utility. Consider that pitchers, on average, only face10 percent of major league batters regardless of game state; the reverse is true, too. Or when deciding whether a base runner should attempt to steal against a specific pitcher and catcher in a state of play, say, we are lucky to have any data. Common analyses and heuristics for these situations are inadequate: they not only overfit the data (if any exist), but also offer no manner of estimating changes in probabilities for maximizing expected utility (winning the game).

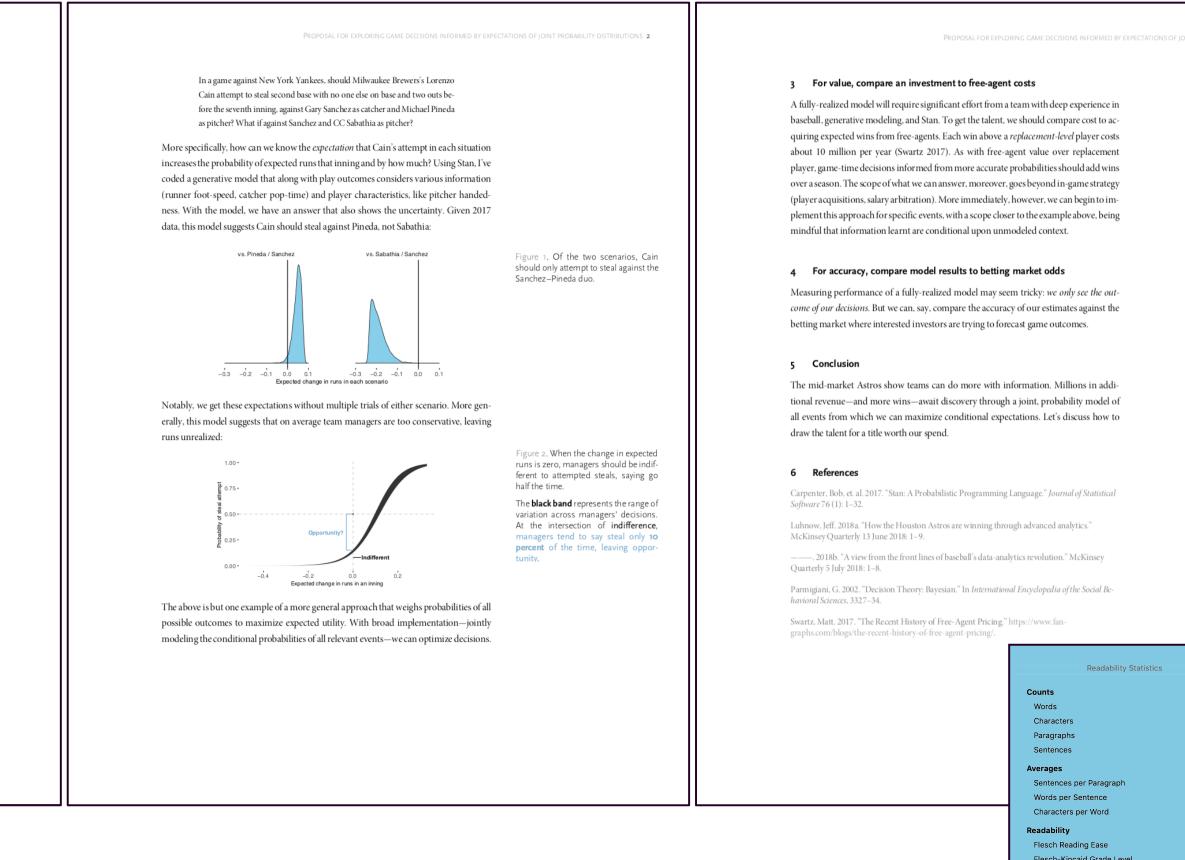
Accurately quantifying probabilities, and changes thereof, in a given context enable us to answer counterfactuals, from which we can build strategies that maximize our objectives (Parmigiani 2002). This approach is possible at scale using Stan (Carpenter et al. 2017). It's time to jointly model probabilities of all events.

#### 2 Modeling probabilities for steal success illustrates a broader benefit

To see the potential of implementing probability models, let's consider, again, the decision to steal bases, given a specific counterfactual:

— Müller-Brockmann, Grid systems in graphic design

#### **Spencer**, Scott. (Draft) Proposal to Scott Powers. "*Proposal for Exploring Game* Decisions Informed by Expectations of Joint Probability Distributions." February 14, 2019.



scott.spencer@columbia.edu



Passive Sentences

### data in narrative, messages first, details follow

Proposal for exploring game decisions informed by expectations of

#### 3 For value, compare an investment to free-agent costs

A fully-realized model will require significant effort from a team with deep experience in baseball, generative modeling, and Stan. To get the talent, we should compare cost to acquiring expected wins from free-agents. Each win above a *replacement-level* player costs about 10 million per year (Swartz 2017). As with free-agent value over replacement player, game-time decisions informed from more accurate probabilities should add wins over a season. The scope of what we can answer, moreover, goes beyond in-game strategy (player acquisitions, salary arbitration). More immediately, however, we can begin to implement this approach for specific events, with a scope closer to the example above, being mindful that information learnt are conditional upon unmodeled context.

#### 4 For accuracy, compare model results to betting market odds

Measuring performance of a fully-realized model may seem tricky: *we only see the out-come of our decisions*. But we can, say, compare the accuracy of our estimates against the betting market where interested investors are trying to forecast game outcomes.

#### 5 Conclusion

The mid-market Astros show teams can do more with information. Millions in additional revenue—and more wins—await discovery through a joint, probability model of all events from which we can maximize conditional expectations. Let's discuss how to draw the talent for a title worth our spend.

#### 6 References

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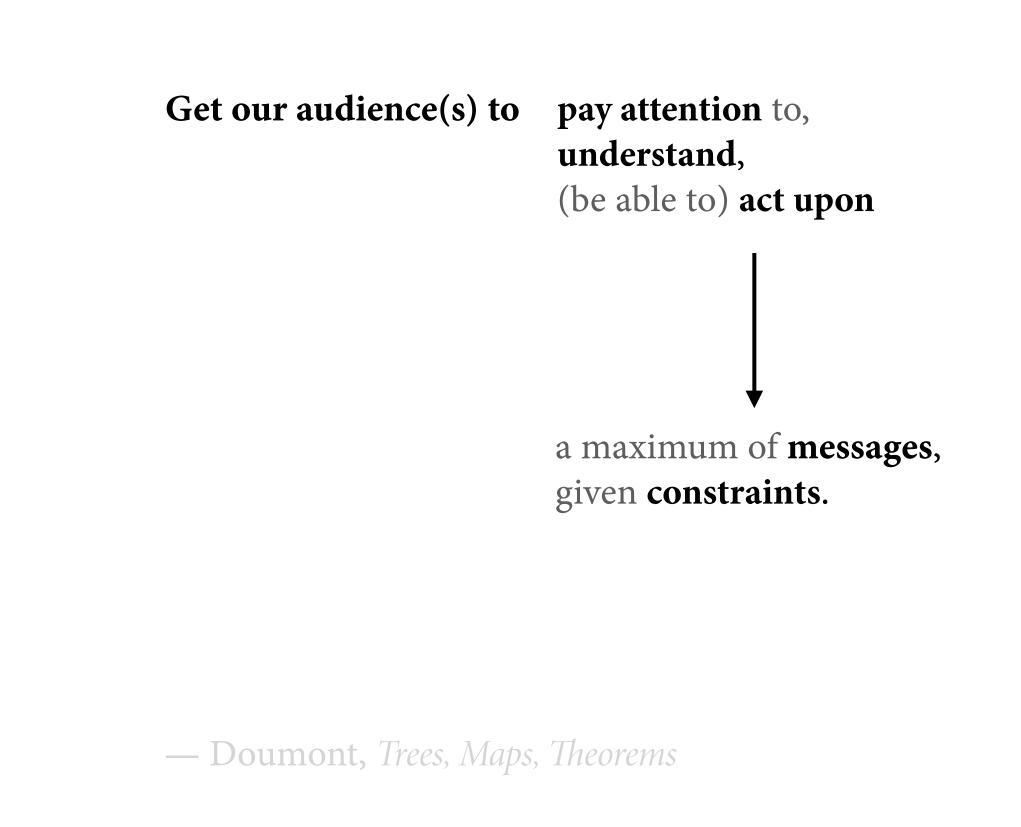
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scott.spencer@columbia.edu



### data in narrative, best practices in visual organization with grids & typography

Proposal for exploring game decisions informed by expectations of joint probability distributions

#### Average line length: 84 characters with spaces **Butterick recommended 45-90**

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#### Leading (line spacing): 145% of font size Butterick recommended: 120-145% of font size

reading.... Readers have other demands on their time.... The goal of most professional writing is persuasion, and attention is a prerequisite for persuasion. Good typography can help your reader devote less attention to the mechanics of reading and more attention to your message."

"Most readers are looking for reasons to stop

— Butterick, Matthew, *Practical Typography* 

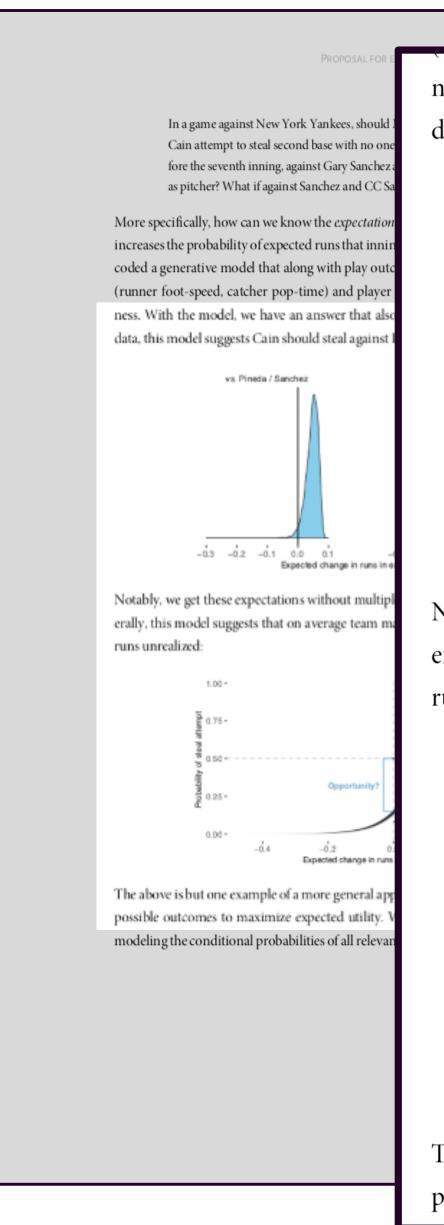




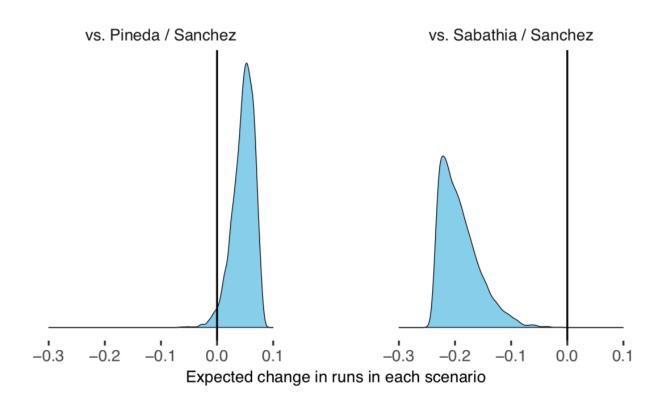
## data in narrative, data graphics as paragraphs about data — linking narrative and data

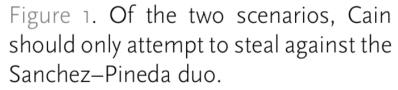
"Words, graphics, and tables are different mechanisms with but a *single purpose*—the presentation of information. Why should the flow of information be broken up into different places on the page...?"

— Edward Tufte, *The Visual Display of Quantitative Information* 



ness. With the model, we have an answer that also shows the uncertainty. Given 2017 data, this model suggests Cain should steal against Pineda, not Sabathia:





Notably, we get these expectations without multiple trials of either scenario. More generally, this model suggests that on average team managers are too conservative, leaving runs unrealized:

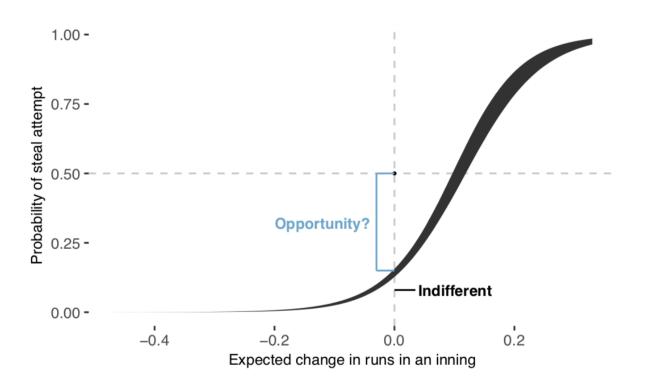


Figure 2. When the change in expected runs is zero, managers should be indifferent to attempted steals, saying go half the time.

The **black band** represents the range of variation across managers' decisions. At the intersection of **indifference**, managers tend to say steal only **10 percent** of the time, leaving opportunity.

The above is but one example of a more general approach that weighs probabilities of all possible outcomes to maximize expected utility. With broad implementation—jointly

