## Storytelling with data

10 | Technologies and tools of interactive data-driven, visual design

## course overview, learn to drive change using data visuals and narrative



## general course deliverable timeline

## Individual Work

Group work
For building graphics and narrative into interactive communications
 and written narrative techniques

# into interactive communications 

Homework graphics

Homework 2 graphics

Homework 3 writing

| Homework 4 |
| :---: | :---: | :---: | :---: |
| graphics |
| $10 \%$ |$|$|  | Dec 11 |
| :---: | :---: |
| $15 \%$ |  |

Dec 13

Multimodal communication
review of graphics practice
open-source technology stack for interactive, data-driven graphics
interactive technology stack, components and relationships - click a technology below to learn more
browser
event
listeners
DOM
html
css
grid
svg
canvas

| js | scrollama.js | r2d3 |
| :--- | :--- | :--- |
| d3.js | htmlwidgets |  |
| plotly.js | plotly |  |
| p5.js | crosstalk |  |
| react.js | ggiraph |  |
| jQuery.js | DT |  |
| DataTables.js | sparkline |  |
| three.js | threejs |  |
| $\ldots$ | rayshader |  |
|  |  | 100s more $\ldots$ |

interactive technology stack, browsers parse various code to render content and respond to actions

```
browser
browser
```


event
listeners
DOM
html
css
grid
svg
canvas

R
ggplot2 knitr r markdown
flexdashboard
rolldown
shiny
r2d3
htmlwidgets
plotly
crosstalk
ggiraph
DT
sparkline
threejs
rayshader
100s more
interactive technology stack, actions trigger events, for which page elements can be bound to listen

interactive technology stack, a web page includes several languages, each has a purpose

## web page structure

(Interactive) web pages all begin and end with <html> and </html> respectively. contain a head and body. Content between <body> and </body> is shown inside the main browser window Before the <body> element you will often see a <head> element. This contains information about the page, rather than infor-
mation that is shown within the main part of the browser window. You will usually find a <title> element and <script> (not shown below) element(s) inside the <head> element Notice how tag enclosures create a tree-like structure we can traverse - that's the Document Object Model, or DOM.

```
<html>
    <head>
    <title>This is the Title of the Page</title>
</head>
<body>
    <h1>This is in the Body of the Page</h1>
        <p>Anything within the body of a web page is
        displayed in the main browser window.</p>
    </body>
</html>
```

```
browser
```

R
event
listeners
DOM

grid
SVg
canvas
ggplot2
knitr
r markdown
flexdashboard
rolldown
shiny
r2d3
htmlwidgets
plotly
crosstalk
ggiraph
-DT
sparkline
threejs
rayshader
interactive technology stack, place content in html elements, a content layer

## html elements

Added to the content of a page to describe its structure. An element consists of an opening and closing tag and its content. Opening tags can carry attributes.

The <p></p> below instructs the browser to structure the content as a paragraph. There are many pre-defined tag types and attributes, and we can define our own.

browser

```
event
```

event
listeners
listeners
DOM

```
DOM
```


## html


sVg
canvas
interactive technology stack, style the html elements using css, a presentation layer

## CSS rules

Indicates how the contents of one or more elements should be displayed in the browser. Each rule has a selector and a declaration block. The selector indicates to which element(s) the rule applies. Each declaration
block specifies one or more properties and corresponding values.Below, applying the class .cycling_team to a tag as an attribute, it will color the text a pink hue. CSS rules are specified within <style> tags.



R

| event |  |
| :--- | :--- |
| listeners | ggplot2 |
| DOM | knitr |
| html markdown |  |
| css | flexdashboard |

grid
svg
canvas

| scrollama.js | r2d3 |
| :--- | :--- |
| d3.js | htmlwidgets |
| plotly.js | plotly |
| p5.js | crosstalk |
| react.js | gsiraph |
| jQuery.js | DT |
| DataTables.js | sparkline |
| three.js | threejs |
| ... | rayshader |
|  | 100s more ... |

interactive technology stack, organize the html elements using CSS GRID, a presentation layer

## CSS grid

We've discussed and practiced using grids earlier in the semester to help us organize text and data graphics for memos, proposals, and information graphics. The html language includes grids we can specify using tags. Below, we define a class . gridlayout and in

## WE PLACE OUR CLASSES FOR THE GRI GETWEENTHETWO CSS <Style> TAGS.

.gridlayout \{
display: grid;
grid-template-columns: 1fr 1fr; grid-template-rows: 5rem 5rem; gap: 5px
\}
item \{
background: lightgray
text-align: center
\}
.area \{
grid-column: 1 / 3
grid-row: 1 / 3;
background: lightyellow text-align: center
\}
that specify \{display: grid; \} and related properties. Then, we use our class attributes in divider tags <div></div> to format the content. The example below displays a $2 \times 3$ grid of cells, each with a size specified and placed in row major order.


TO ADD CONTENT, WE PLACE OUR CONTENT BETWEEN <div>
AGS, AND FORMAT USING OUR CLASSES WE DEFINED.

$$
\begin{aligned}
& \text { TO ADD CONTENT, WE PLACE OUR CONTENT BETWEN } \text { TAG, AN FORMAT USIIG OUR CLASSES WEDEFINED. } \\
& \hline \text { <div class="gridlayout"> } \\
& \text { <div class="area"></div> } \\
& \text { <div class="item"></div> } \\
& \text { <div class="item"></div> }
\end{aligned}
$$

browser
R

| event |
| :--- |
| listeners |
| DOM |

## htmi

grid
sVg
canvas

| jscrollama.js | r2d3 |
| :--- | :--- |
| d3.js | htmlwidgets |
| plotly。js | plotly |
| p5.js | crosstalk |
| react.js | ggiraph |
| jQuery。js | DT |
| DataTables.js | sparkline |
| three.js | threejs |
| $\ldots$ | rayshader |
|  | loos more... |

## ggplot2

## knitr

r markdown
flexdashboard rolldown

## shiny

100s more

## interactive technology stack, draw shapes within svg tags, a content layer

## svg

Scalable vector graphics - svg - are humanreadable descriptions of shapes or paths that the browser can display. As we've discussed, enlarging vector graphics, unlike raster-based graphics, will not reduce resolution. Together these paths and shapes comprise a graphic.

We put them in the html document body between svg <svg> and </svg> tags. Shapes I commonly use include the circle <circle> rectangle <rect>, text <text>, path <path> and group $\langle g\rangle$. We can edit vector graphic shapes using software like Adobe Illustrator or Inkscape, too.

browser

## event

listeners
DOM

## html

cSS
SVg
canvas

R

## ggplot2

knitr
$r$ markdown $\longrightarrow$
flexdashboard
rolldown


## interactive technology stack, draw shapes within svg tags, a content layer

## svg

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$\xrightarrow{\text { browser coordinates increase to the right }}$

other common shape attributes
stroke
stroke-width
stroke-opacity
fill
fill-color
fill-opacity
browser
event
listeners
DOM

## html

CSS
sVg
canvas

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| :---: | :---: |
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| p5.js | crosstalk |
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| DataTables.js | sparkline |
| three.is | threejs |
|  | rayshader |
|  | 100s more |

R
ggplot2
knitr
r markdown $\longrightarrow$
flexdashboard
rolldown
shiny

100s more
interactive technology stack, draw shapes within svg tags, a content layer

## svg

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| COMMAND | syntax | MEANING |
| :---: | :---: | :---: |
| move to | Mx, y | location coordinate $\mathrm{x}, \mathrm{y}$ where the drawing starts. |
| line to | Lx,y | draw straight path from previous coordinate $\mathrm{x}, \mathrm{y}$ to this coordinate $\mathrm{x}, \mathrm{y}$. |
| curve to | Cx,y x,y x,y | draw curve path from previous coordinate $\mathrm{x}, \mathrm{y}$ using two control points $\mathrm{x}, \mathrm{y}$ and $\mathrm{x}, \mathrm{y}$ to this coordinate $\mathrm{x}, \mathrm{y}$ |

browser
event
listeners
DOM
html
CSS

SVg
canvas

ggplot2 knitr $r$ markdown flexdashboard rolldown
shiny

## r2d3

htmlwidgets
plotly
rosstalk
ggiraph
DT
snarkline
threejs

## interactive technology stack, draw pixels within canvas tags, a content layer

## canvas

When performance drawing svg shapes becomes an issue-which may occur on slower computers with 1,000 to 10,000 shapes, more with today's computers-we gain performance by switching to raster graphics. For raster graphics, we draw pixels on canvas,
which we specify within html using the <canvas></canvas> tag. From pixels, we cannot select shapes or paths like we can with svg graphics, and resolution drops upon zooming into the canvas. To edit rasters, were better off using something like Photoshop.

browser

| event |
| :--- |
| listeners |
| DOM |

html
grid
canvas

R

## ggplot2

knitr
r markdown
flexdashboard rolldown
shiny

## r2d3

htmlwidgets plotly
crosstalk
ggiranh DT
sparkline
threejs
rayshader
interactive technology stack, respond to events by changing content or style with js, a behavior layer

## JavaScript

We can bind elements to events that, upon happening, trigger javascript code, which in turn can modify content: html elements and attributes, svg or canvas, or css styles. Really it can modify anything in the DOM. As with R packages that abstract and ease our application
of specialized functionality, easing the burden of writing code, many javascript libraries are available to do the same. Those listed to the right are particularly important for interactive data visualization, but many more not listed are also available.
browser
event
event
listeners
DOM
html
CSS
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canvas

## js


ggplot2
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$r$ markdown $\langle$
flexdashboard
rolldown
shiny

## r2d3

htmlwidgets
plotly
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rayshader
content creation for this
interactive technology stack

## tools for interactive content, several R packages transform ggplot2 into interactive graphics

## ggplot2

The grammar of graphics - implemented in
R as ggplot2 - is among the most powerful coding libraries for creating static graphics. We've already seen how to use a complementary package with ggplot2 to add animation:
gganimate, a grammar of animated graphics. With similar complementary packages, we can specify interactivity. Let's see a static version of a class example, the 30 baseball outfields, then make it interactive using ggiraph

30 baseball outfields - static version

browser
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listeners

DOM
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grid
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| scrollama.js | r2d3 |
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| d3.js | htmlwidgets |
| plotly。js | plotly |
| p5.js | crosstalk |
| react.js | ggiraph |
| jQuery。js | DT |
| DataTables.js | sparkline |
| three.js | threejs |
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|  | loos more... |

## ggplot2

$\qquad$
flexdashboard
rolldown
shiny

100s more
tools for interactive content, several R packages transform ggplot2 into interactive graphics

tools for interactive content, several R packages transform ggplot2 into interactive graphics

## ggplot2 + ggiraph

The grammar of graphics
$R$ as ggplot2 - is among the most powerful coding libraries for creating static graphics. We've already seen how to use a complemen-
tary package with ggplot2 to add animation:

```
gs_boundaries
ggplot() +
coord_equal()
geom_path_interactive(
    data = subset
        fields,
        is_infield == FALSE)
    mapping= aes
        x = xsh,
            y = ysh,
            tooltip = id
            data_id = id
            data_id = id
        color = '#000000',
            alpha = 0.5)
    geom_polygon(
            data = subset
            fields,
            is_infield == TRUE)
    mapping = aes(
            x = xsh,
            y = ysh,
            group = id),
    fill = '#FAD9B4',
girafe(
code = print(gg_boundaries)
    code = print(ss
    options = list(
        css = 'stroke-width:3;'),
        opts_hover_inv(
        css = 'stroke-opacity:0.1;')
),
```

gganimate, a grammar of animated graphics.
With similar complementary packages, we can
specify interactivity. Let's see a static version of
a class example, the 30 baseball outfields, then
make it interactive using ggiraph.

30 baseball outfields - an interactive version

browser
event
listeners
DOM
html
css
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canvas
js $\begin{aligned} & \text { scrollama.js } \\ & d 3 . j s, \\ & p l o t l y . j s \\ & p 5 . j s\end{aligned}$
react.js
jQuery.js
DataTables.js
three.js

## ggplot2

r markdown $<$
flexdashboard
rolldown
shiny
r2d3
htmlwidgets

## plotly

crosstalk

## ggiraph

## -DT

sparkline
threejs
rayshader
100s more
tools for interactive content, several R packages transform ggplot2 into interactive graphics

tools for interactive content, several R packages transform ggplot2 into interactive graphics

tools for interactive content, plotly is a charting library that can bind with other htmlwidgets

tools for interactive content, plot l y is a charting library that can bind with other htmlwidgets


## tools for interactive content, web application tools are more complex but allow more sophisticated interactions

## ggplot2 + shiny + ...

Shiny is for developing web applications. This means it runs on a web server to enable user interface widgets on a webpage. Further, it requires linking to an active $\mathbf{R}$ session. Thus, unlike the previous software, we cannot share a single, standalone html file. The closest we

| $\underbrace{\text { ation }}_{\text {Antion }}$ |  | Single checkbox |  | $\begin{aligned} & \text { Checkbox group } \\ & \text { © Choice } 1 \\ & \text { Choice } 2 \end{aligned}$ |
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browser
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listeners
DOM
$\left(\begin{array}{l}\text { html } \\ \text { css } \\ \text { grid } \\ \text { svg }\end{array}\right.$
canvas


R
get is to share an $r$ markdown file with shiny code that someone can open in RStudio and click "run" to start a server. Below are examples of various widgets we can use to create these interactive, web applications.

tools for interactive content, web application tools are more complex but allow more sophisticated interactions
$R+r 2 d 3+d 3 . j s$
We can also pass data objects directly from an $R$ environment to the industry standard d3 javascript library using the R package r 2 d 3 . This allows us to combine the strengths and flexibility of both languages.

R markdown partial file, toy example

| ```{r} library(r2d3) bars <- c(10, 20, 30) . `{d3 data = bars} svg.selectAll('rect') .data(data) .enter() .append('rect') .attr('width', function(d) { return d * 10; }) .attr('height', '20px') .attr('y', function(d, i) { return i * 22; }) .attr('fill', 'orange');``` |
| :---: |
|  |  |

Resulting svg embedded in knitted html file

| <svg $\ldots$...> |
| :--- |
| <style ...></style> |
| <rect width="100" height="20px" $y=" 0 "$ |
| fill="orange"></rect> |
| <rect width="200" height="20px" $y=" 22 "$ |
| fill="orange"></rect> |
| <rect width "300" height="20px" $y=" 44 "$ |
| fill="orange"></rect> |
| </svg> |

We can either run the d3 script directly from $R$, or we can embed the d 3 script within an R markdown document as a d3 code chunk in whatever your choice of R markdown format: html document, distill, flex dashboard,
browser
event
listeners
DOM

https://rstudio.github.io/r2d3/


R
ggplot2
knitr
r markdown
flexdashboard rolldown
shiny
r2d3
htmlwidgets
plotly
crosstalk
ggiraph
DT
sparkline
threejs
rayshader
organizing interactive graphics
with web technologies - (for dashboards)
tools for interactive content, example - creating dashboards

## knitr + rmarkdown + flexdashboard

We can organize various widgets and enable their communication through web technologies, all placed inside an html file. Perhaps my favorite way to bring these technologies together is using $\mathbf{r}$ markdown templates like flexdashboard that knitr and RStudio uses
to weave together text, image, code and results. Along with markdown templates, we can roll our own with css grid, adding code chunks between <div class=""> and </div> where we define our own css classes. Here's a screenshot of an example below:

tools for interactive content, example - creating dashboards

## knitr + rmarkdown + css grid + html

We can organize various widgets and enable their communication through web technologies, all placed inside an html file. Perhaps my favorite way to bring these technologies together is using $\mathbf{r}$ markdown templates like flexdashboard that knitr and RStudio uses


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## browser

R

ggplot2
knitr
r markdown
flexdashboard rolldown
shiny
r2d3
htmlwidgets plotly
crosstalk
ggiraph
DT
sparkline
threejs
rayshader
visual narrative flow


For a vehicle dashboard, who's its audience? What's its purpose? Needs words? - Audience and purpose drive design.

An issue of communication is related to storytelling ability. Dashboards are increasingly used for decision making and communication across contexts: top-down, within departments, and across the organization. Dashboards that capture only the data and not the semantics of the data, or what was done in response to the data, can be insufficient for communication purposes. In BI, people often take screenshots of dashboards and put them into slide presentations in order to annotate them with contextual information, suggesting a need for more powerful storytelling features.

visual narrative flow $\mid$ the congruence between flow-factors, i.e., 1) the way a reader navigates the story, 2) the visual components of the story, and 3) the type of visual feedback the reader receives; along with the nature of the data and facts that the author wants to communicate.

button

scroll

slider

design space for flow factors, navigation input • level of control • navigation progress



hybrid

equal

figure

annotated

linear

linear skip

tree/graph

design space for flow factors, taxonomies like theirs can be helpful in seeing many example variations of these techniques


## Teaching Bar Charts through Data Visualization

showing the raw data

Data enables us to better understand the world around us.

Take this list of a few characters from the TV show, The Simpsons. It includes their names, genders, and their ages.

Let's start with just the 5 main Simpson family characters.

|  | Gender | Adult |
| :---: | :---: | :---: |
|  | Lisa | F |
|  | M | N |
| Bart | M | N |
|  | Homer | F |
|  | Marge | Y |
|  |  | F |

But they would limit the more advanced interactions such as drill down/up or filtering.

They felt that all the data needed to tell the story should be displayed clearly in the report without the need to explore the data further.
Thus authors feel business stories should be mostly author-driven and constraint, known to work best when the goal is storytelling or
minimal example - interactive, exploratory communication for Lyft's marketing executive
minimal example, for what things are a marketing executive responsible?


## minimal example, for what things are a marketing executive responsible?



Data drives marketing, can reveal biases

This marketing director knows that marketing is data-driven Further "Data can often show the basis for our biases and intuition.'

## DATA S THE NEW OLL

 DIRTY, MISUNDERSTOOD, POLLUTING THE WORLD \& PULLED FROM ALL. THE WRONG PLACES.Limitations in data need to be understood addressed

He also understands issues with use of data: Sources of unique data can be limited. Data is often corrupted, unhygienic, or mistransformed when converting to information.

Data is often guesstimated, panel-skewed inaccurate, and not proven, but at the same time "treated as gospel"

Measured data is only part of the story; things that go unmeasured are important and can change what the total information mean from a business standpoint.

Use of data is about truth and trust, requires openness about source and
methodology

The debate about the use of data in marketing and communications is really a debate about truth and trust, the two biggest issues in the world today.'
minimal example, what's the background of the head marketing executive for bikes at Lyft (CitiBike)?

## (2)

## Azmat Ali • 3rd in

Head of Rider Product Marketing at Lyft
San Diego, California, United States • 500+ connections Contact info

## About

Results driven executive with over 25 years experience in leading start up, high growth and mature organizations through rapid growth and change worldwide. Consistently successful in identifying and developing growth opportunities, achieving operational results, building highly effective organizations and collaborating across organizational boundaries. Expertise includes management and diffusion of innovation, customer insights that drive action, consumer, SMB and enterprise customer segments, retail channel and international markets

Specialties: Strategic Marketing, Developing and delivering growth strategies, Management of Innovation, Consumer Marketing. Growth mindset. Innovation Funnel Management. New Category Creation. Excellent people and business management. Digital Marketing. PPC SEO and full funnel optimization. Data Analytics

Experience

```
|
    Head of Rider Product Marketing
    Lyft Full-time
    May 2020 - Present . 11 mo
(1) !
    HP
    Head of Innovation and Incubation
    Nov 2019 - May 2020.7 mos
    Global Head, Consumer Product and Segment Marketing
    Jul 2016 - Nov 2019 - 3 yrs 5 mos
    Palo Alto
VP Brand and Marketing
    Evernote - Jul 2016 - 6 mos
    San Francisco Bay Area
    Chief Marketing Officer
    O Chiefma
        Mar 2015-Mar 2016 - 1 yr 1 mo
        San Francisco Bay Area
LYTZO Vice President Marketing
    LYO Lytro Inc.
    Jan 2014 - Mar 2015 - 1 yr 3 mos
    Mountain View, California
Show 5 more experiences \checkmark
Education
| Imperial College London
    MBA, Marketing and Innovation
        1990-1991
Kingston University
    Bachelor of Engineering - BE, Electronic Systems Engineering
    l
```

Explore conditions of January, CitiBike ridership for segmentation and targeting.

resources

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