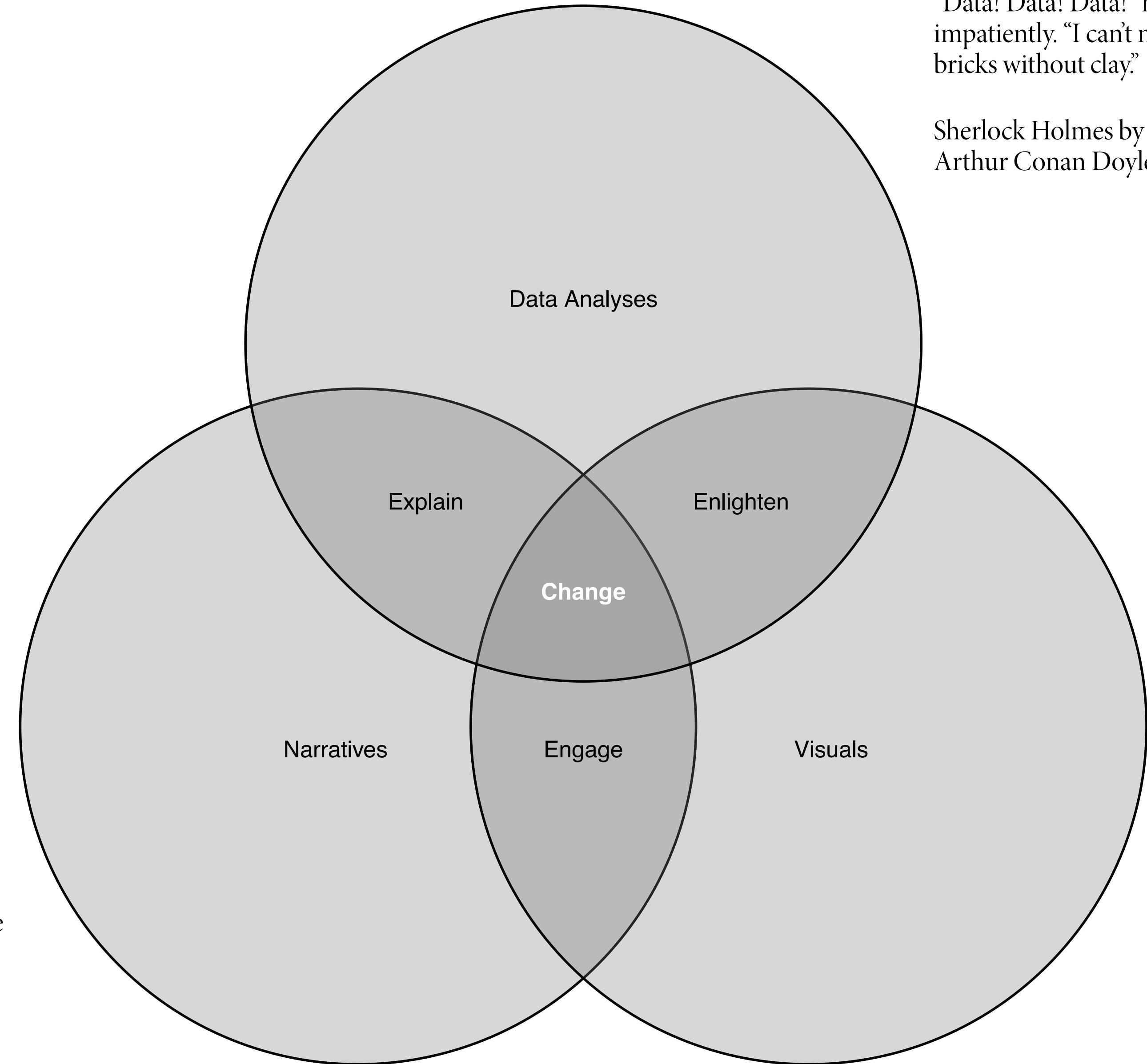


Storytelling with data

11 | Interactive documents and multimodal communications

course overview, learn to drive change using data visuals and narrative



No one ever made a decision because of a number. They need a story.

Daniel Kahneman, *psychologist, behavioral economist, and author*

“Data! Data! Data!” he cried impatiently. “I can’t make bricks without clay.”

Sherlock Holmes by Sir Arthur Conan Doyle, *author*

The greatest value of a picture is when it forces us to notice what we never expected to see.

John W Tukey, *mathematician*

general course deliverable timeline

Individual Work

For learning data visualization
and written narrative techniques

Group work

For building graphics and narrative
into interactive communications

Sept 30	Oct 14	Oct 28	Nov 18		Nov 18		Dec 11	Dec 13
Homework 1 graphics	Homework 2 graphics	Homework 3 writing	Homework 4 graphics	Proposal	Interactive Communication		Multimodal communication	
10%	10%	10%	10%	15%	20%		15%	
Participation 10%								

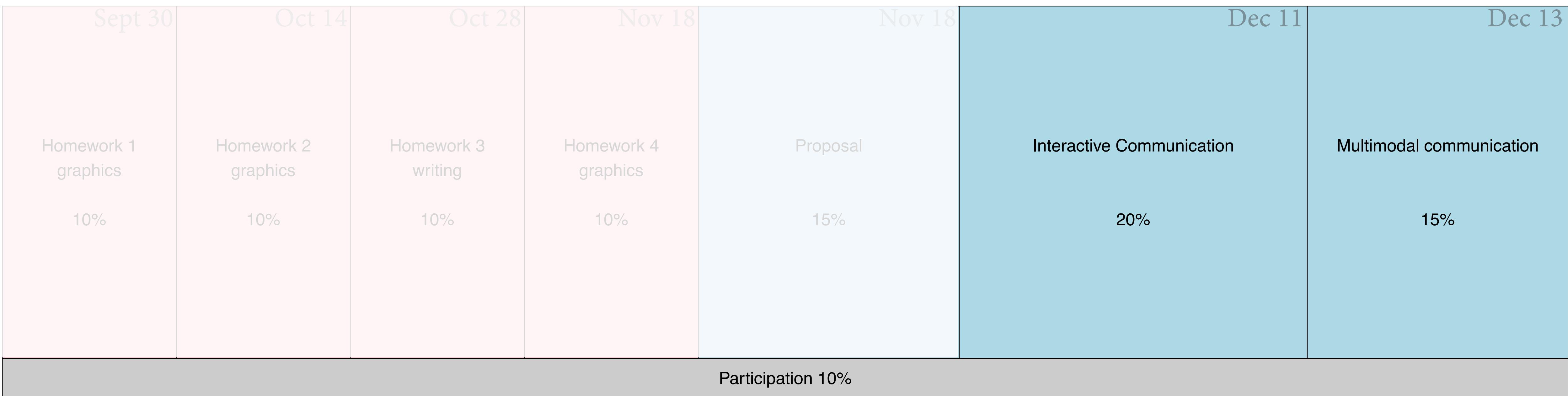
next deliverables, group interactive & multimodal communications

Individual Work

For learning data visualization
and written narrative techniques

Group work

For building graphics and narrative
into interactive communications



how we'll learn from this discussion

An active learner asks questions, considers alternatives, questions assumptions, and even questions the trustworthiness of the author or speaker. **An active learner tries to generalize specific examples, and devise specific examples for generalities.**

An active learner doesn't passively sponge up information — that doesn't work! — but uses the readings and lecturer's argument as a springboard for critical thought and deep understanding.

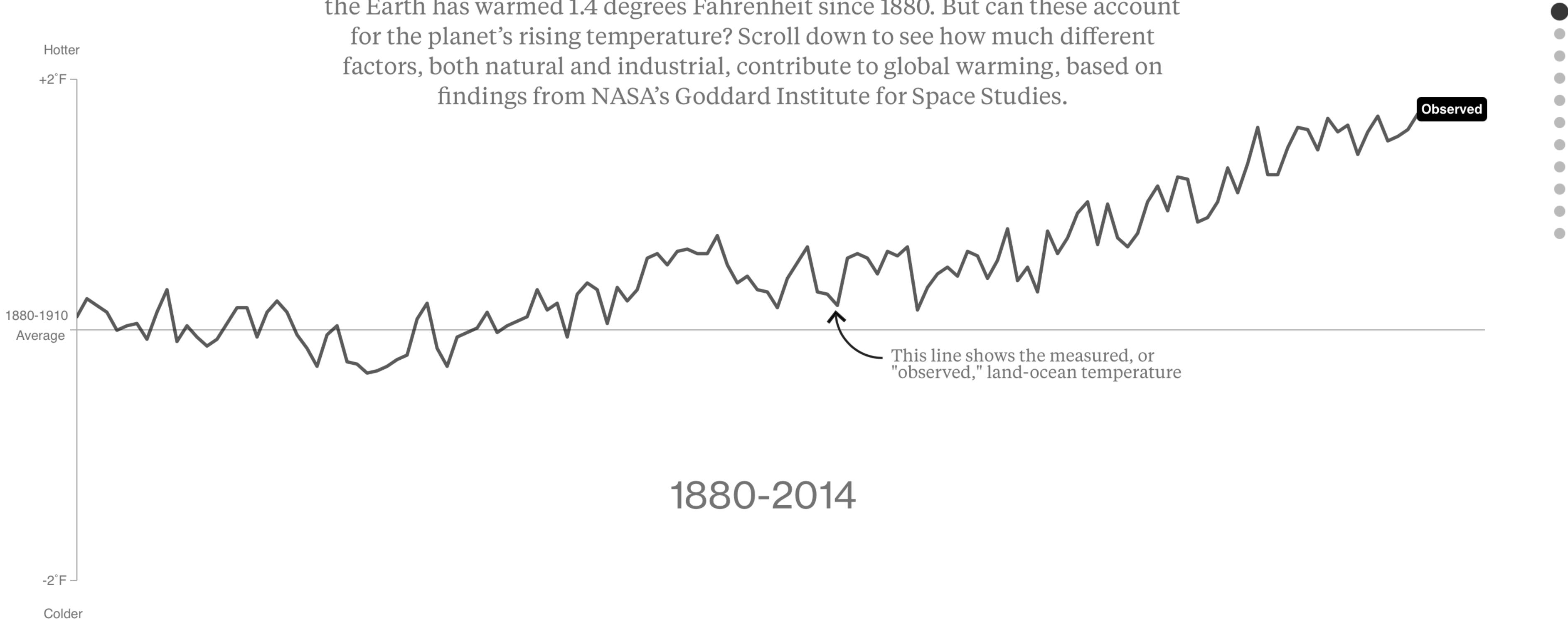
interactive communication, a “scrollytelling” layout

scrollytelling, an example — notice *when* and *how* information is presented to the audience

What's Really Warming the World?

By Eric Roston  and Blacki Migliozzi  | June 24, 2015

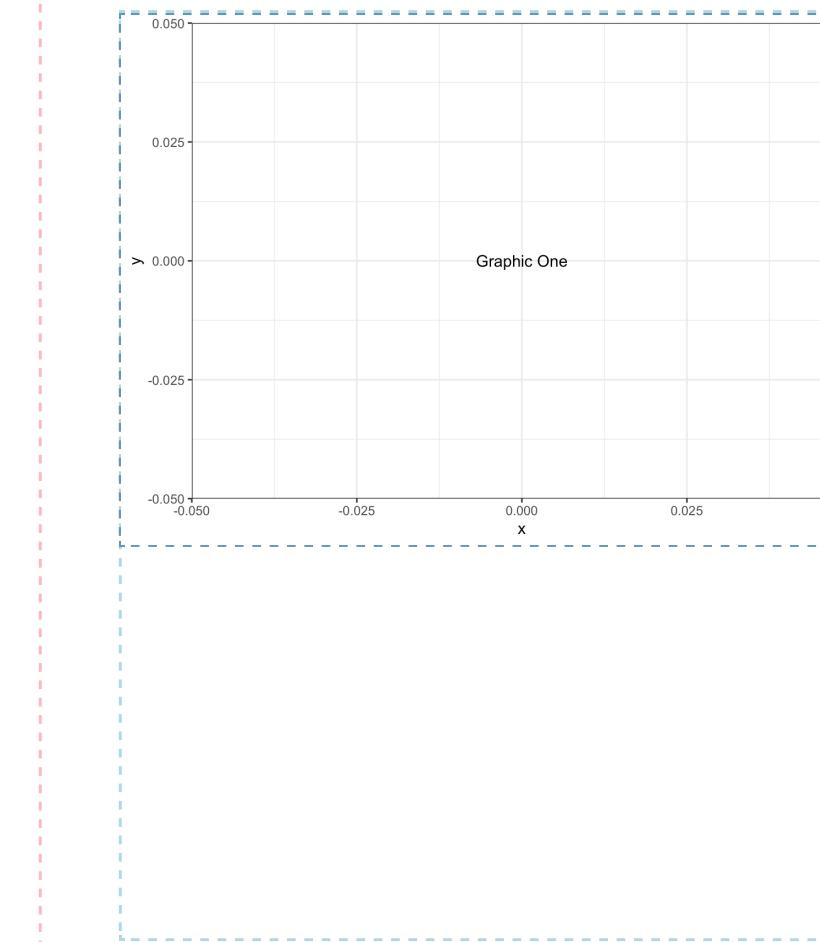
Skeptics of manmade climate change offer various natural causes to explain why the Earth has warmed 1.4 degrees Fahrenheit since 1880. But can these account for the planet's rising temperature? Scroll down to see how much different factors, both natural and industrial, contribute to global warming, based on findings from NASA's Goddard Institute for Space Studies.



scrollytelling, minimal code in an r markdown to scroll **explainers** past *stay-in-place* data graphics

Minimal Scrollytelling Example

This is a paragraph outside the scrollytelling sections. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec interdum tellus felis, at lobortis orci sollicitudin ac. Donec lobortis sapien ac posuere faucibus. Mauris lectus neque, pretium non volutpat eget, vestibulum at magna. In sollicitudin augue nunc, non bibendum augue ornare quis.



This is a first article paragraph inside the first scrollytelling section. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec interdum tellus felis, at lobortis orci sollicitudin ac. Donec lobortis sapien ac posuere faucibus. Mauris lectus neque, pretium non volutpat eget, vestibulum at magna. In sollicitudin augue nunc, non bibendum augue ornare quis.

This is a second article paragraph inside the first scrollytelling section. Integer accumsan interdum justo eu pretium. Aliquam maximus mi sit amet dapibus efficitur.

This is a third article paragraph inside the first scrollytelling section. Sed condimentum lacus sit amet turpis aliquam varius nec a lacus. In facilisis convallis ante sit amet consequat. Aenean a lorem mollis, bibendum nibh nec, maximus orci. Nulla facilisi.

scrollytelling, minimal code in an r markdown to scroll explainers past stay-in-place data graphics

```
html

<h1>...</h1>

<p>...</p>

<section>

  <figure>

    ```{r, echo=FALSE}
 # graphics go here
    ```

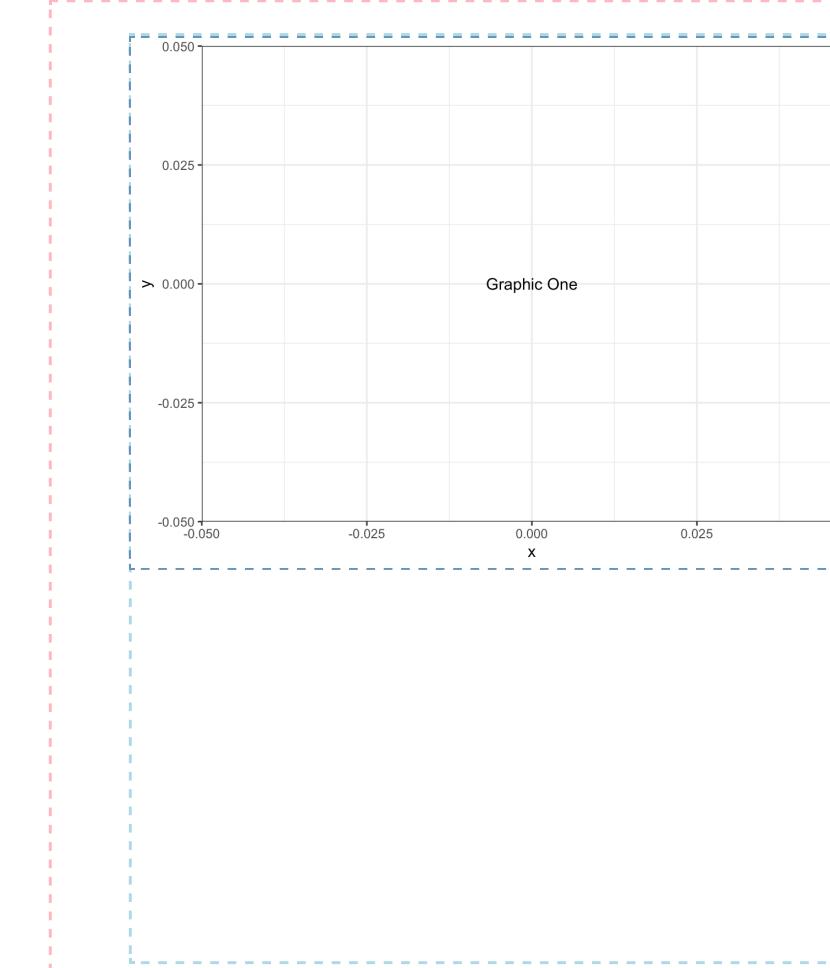
  </figure>

  <article>
    <p>...</p>
  </article>

</section>
```

Minimal Scrollytelling Example

This is a paragraph outside the scrollytelling sections. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec interdum tellus felis, at lobortis orci sollicitudin ac. Donec lobortis sapien ac posuere faucibus. Mauris lectus neque, pretium non volutpat eget, vestibulum at magna. In sollicitudin augue nunc, non bibendum augue ornare quis.



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scrollytelling, minimal code in an r markdown to scroll explainers past stay-in-place data graphics

```
css
<style>
  section {
    display: flex;
    flex-direction: row;
    margin-top: 1rem;
    margin-bottom: 5rem;
  }

  section > * {
    flex: 1;
  }

  article {
    padding: 0 1rem;
  }

  article p {
    font-size: 0.8rem;
    line-height: 1.4;
  }

  article p:not(:last-of-type) {
    min-height: 20vh;
  }

  article p:last-of-type {
    min-height: 50vh;
  }

  figure {
    display: flex;
    align-items: start;
    justify-content: center;
    height: 30rem;
    top: 5rem;
    position: sticky;
  }

  figure * {
    max-width: 100%;
    object-fit: contain;
  }

</style>
```

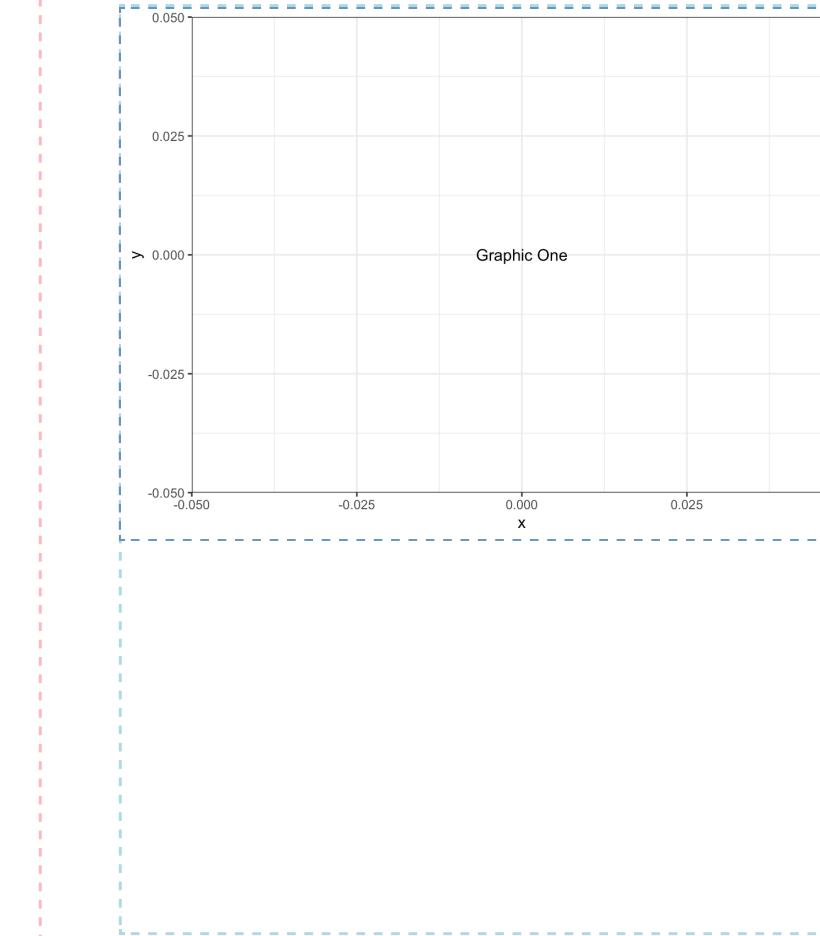
```
html
<h1>...</h1>

<p>...</p>

<section>
  <figure>
    ```{r, echo=FALSE}
graphics go here
 </figure>
 <article>
 <p>...</p>
 </article>
</section>
```

## Minimal Scrollytelling Example

This is a paragraph outside the scrollytelling sections. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec interdum tellus felis, at lobortis orci sollicitudin ac. Donec lobortis sapien ac posuere faucibus. Mauris lectus neque, pretium non volutpat eget, vestibulum at magna. In sollicitudin augue nunc, non bibendum augue ornare quis.



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# scrollytelling, minimal code in an r markdown to scroll **explainers** past *stay-in-place* data graphics

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 section > * {
 flex: 1;
 }

 article {
 padding: 0 1rem;
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 article p {
 font-size: 0.8rem;
 line-height: 1.4;
 }

 article p:not(:last-of-type) {
 min-height: 20vh;
 }

 article p:last-of-type {
 min-height: 50vh;
 }

 figure {
 display: flex;
 align-items: start;
 justify-content: center;
 height: 30rem;
 top: 5rem;
 position: sticky;
 }

 figure * {
 max-width: 100%;
 object-fit: contain;
 }

</style>
```

Of note: Apply any text formatting you want to `<h1>`, `<p>`, and `<article><p>`

Place code chunks for **interactive graphics** here.

Write your **explainers** that scroll past the **figures** here.

Specify white space for *between article paragraphs*, and for *after the last article paragraph* here. **20vh** means 20 percent of the viewfinder height. Experiment.

When **scrolling**, the `<figure>` element stops — **sticks** — its **top at 5rem** (near the top of the viewfinder, adjust where you like). It will stay there until pushed up or down by its outer scrolling `<section>` element. Unlike the `figure`, the **article paragraphs** keep scrolling.

```
html
<h1>...</h1>

<p>...</p>

<section>
 <figure>
    ```{r, echo=FALSE}
# graphics go here
````
 </figure>
 <article>
 <p>...</p>
 </article>
</section>
```

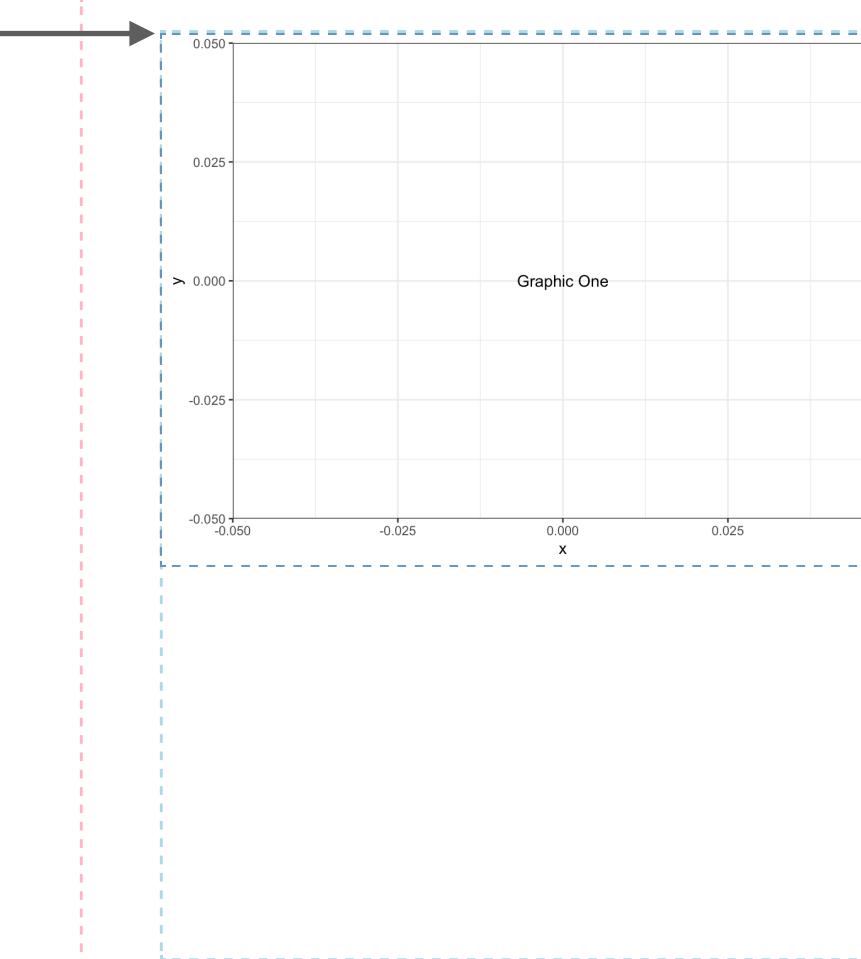
Sticky location of `<figure>`

Empty space inside `<section>` allows `<figure>` to stay put until its bottom contacts scrolling `<section>` bottom.

The `<article>` vertically fills entire `<section>`, so it always scrolls with `<section>`.

## Minimal Scrollytelling Example

This is a paragraph outside the scrollytelling sections. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec interdum tellus felis, at lobortis orci sollicitudin ac. Donec lobortis sapien ac posuere faucibus. Mauris lectus neque, pretium non volutpat eget, vestibulum at magna. In sollicitudin augue nunc, non bibendum augue ornare quis.



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**verbal with the visual — *limitations and advantages***

# verbal with the visual, limitations of presentations

PowerPoint, compared to other common presentation tools, **reduces the analytical quality** of serious presentations of evidence.

This is especially the case for the PowerPoint **ready-made templates**, which **corrupt statistical reasoning**, and often **weaken verbal and spatial thinking**.

— Tufte, 2006

# verbal with the visual, limitations of presentations



# verbal with the visual, limitations of presentations

**Powerpoint can have low resolution and it**

# verbal with the visual, limitations of presentations

encourages

# verbal with the visual, limitations of presentations

sequenced  
1 ↗  
2 ↗  
3

# verbal with the visual, limitations of presentations

not

# verbal with the visual, limitations of presentations

spatial  
spatial      spatial  
                  spatial

# verbal with the visual, limitations of presentations

**review.**

## verbal with the visual, limitations of presentations

Information separated. in. time. makes it difficult to understand context and evaluate relationships.

## verbal with the visual, addressing limitations

show comparisons  
adjacent in space



# verbal with the visual, addressing limitations

show comparisons  
adjacent in space

increase data-ink on  
slides too, within reason

# verbal with the visual, addressing limitations

show comparisons  
adjacent in space

one alternate approach,  
document & discussion

increase data-ink on  
slides too, within reason

# **verbal with the visual, advantages of presentations**

show comparisons  
adjacent in space

one alternate approach,  
document & discussion

increase data-ink on  
slides too, within reason

consider advantages of  
sequential presentation

## verbal with the visual, advantages of presentations

show comparisons  
adjacent in space

one alternate approach,  
document & discussion

increase data-ink on  
slides too, within reason

consider advantages of  
sequential presentation

*We control when our audience receives information!*

# verbal with the visual, advantages of presentations



VISION



MEMORY

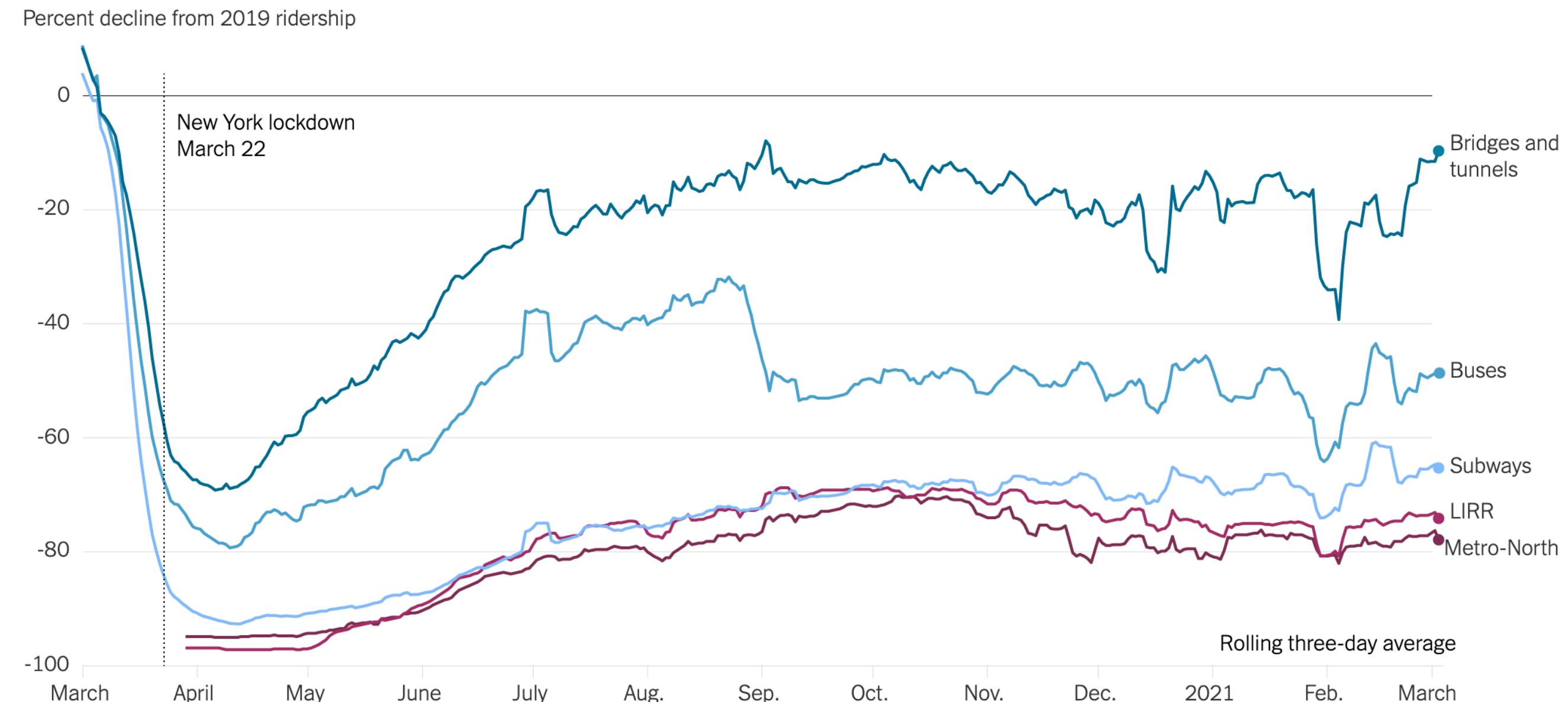
verbal with the visual, advantages of presentations

GRAPHIC DESIGN  
IS THE USE OF SPACE  
<sup>TO</sup> CONTROL TIME

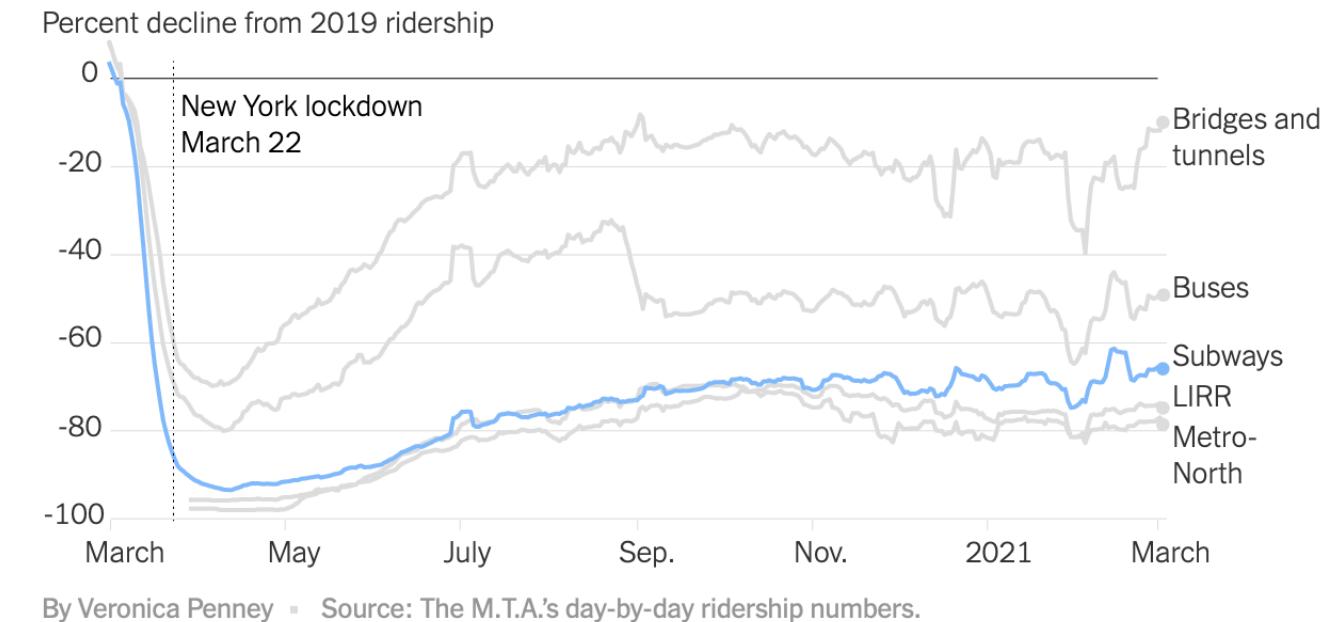
— Barbara de Wilde

**pacing for attention**

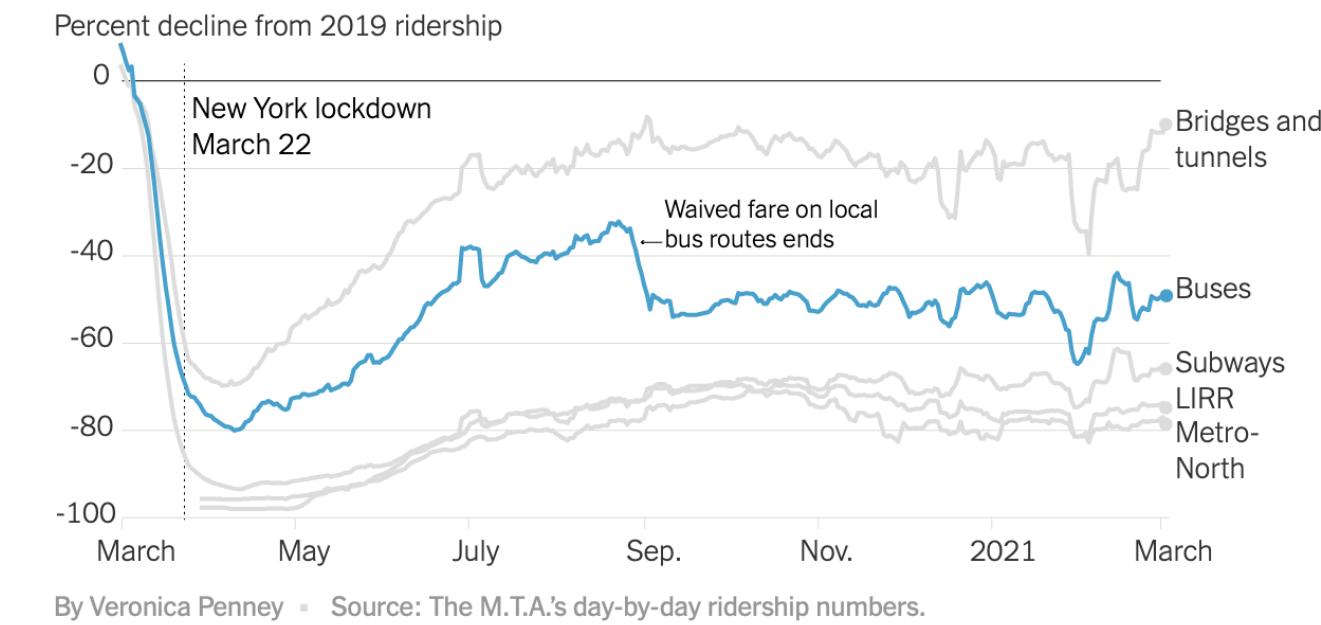
# pacing for attention, you can focus on consecutive layers of a graphic spatially (*multiples*)



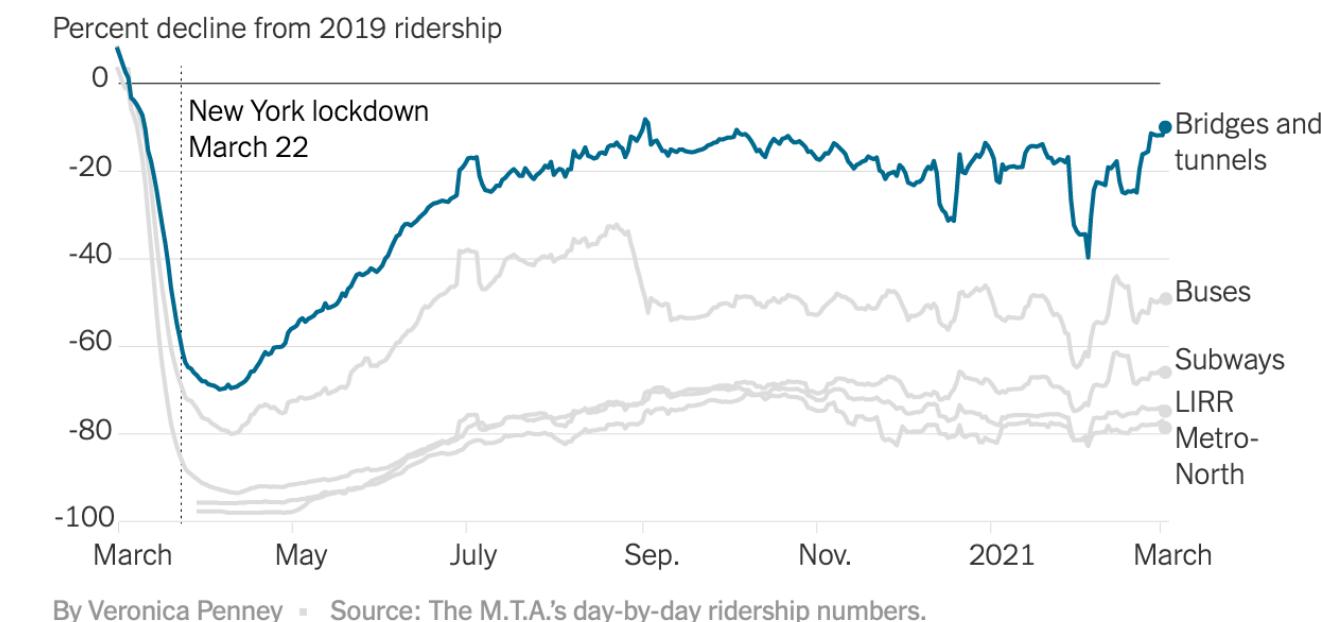
## Subway Ridership Is Slow to Recover



## The Pandemic Cut Bus Ridership by Half



## Car Travel Is Near Pre-Pandemic Levels



Penney, Veronica. "How Coronavirus Has Changed New York City Transit, in One Chart" New York Times, March 8, 2021, Climate sec. <https://www.nytimes.com/interactive/2021/03/08/climate/nyc-transit-covid.html>.

# pacing for attention, you can also focus on consecutive layers of a graphic *temporally* — a grammar of animated graphics



## A Grammar of Animated Graphics

gganimate 1.0.5.9000 [Home](#) Getting Started Reference Talks News ▾ Search...

## Build up a plot, layer by layer

Source: R/transition-layers.R

This transition gradually adds layers to the plot in the order they have been defined. By default prior layers are kept for the remainder of the animation, but they can also be set to be removed as the next layer enters.

```
transition_layers(
 layer_length = 1,
 transition_length = 1,
 keep_layers = TRUE,
 from_blank = TRUE,
 layer_order = NULL,
 layer_names = NULL
)
```

### Contents

- Arguments
- Label variables
- Object permanence
- See also
- Examples

### Arguments

**layer\_length** The proportional time to pause at each layer before a new one enters

**transition\_length** The proportional time to use for the entrance of a new layer

**keep\_layers** Either an integer indicating for how many following layers the layers should stay on screen or a logical. In the case of the latter, `TRUE` will mean keep the layer for the remainder of the animation (equivalent to setting it to `Inf`) and `FALSE` will mean to transition the layer out as the next layer enters.

**from\_blank** Should the first layer transition in or be present on the onset of the animation

**layer\_order** An alternative order the layers should appear in (default to using the stacking order). All other arguments that references the layers index in some way refers to this order.

**layer\_names** A character vector of names for each layers, to be used when interpreting label literals

### Label variables

`transition_layers` makes the following variables available for string literal interpretation, in addition to the general ones provided by `animate()`:

- **transitioning** is a boolean indicating whether the frame is part of the transitioning phase
- **previous\_layer** The name of the last layer the animation was showing
- **closest\_layer** The name of the layer the animation is closest to showing
- **next\_layer** The name of the next layer the animation will show
- **nlayers** The total number of layers

### Object permanence

`transition_layer` does not link rows across data to the same graphic element, so elements will be defined uniquely by each row and the enter and exit of the layer it belongs to.

Pedersen, Thomas Lin, and David Robinson. “Gganimate: A Grammar of Animated Graphics.” Manual, 2021. <https://gganimate.com>.

**data**  
**verbal with the  visual**

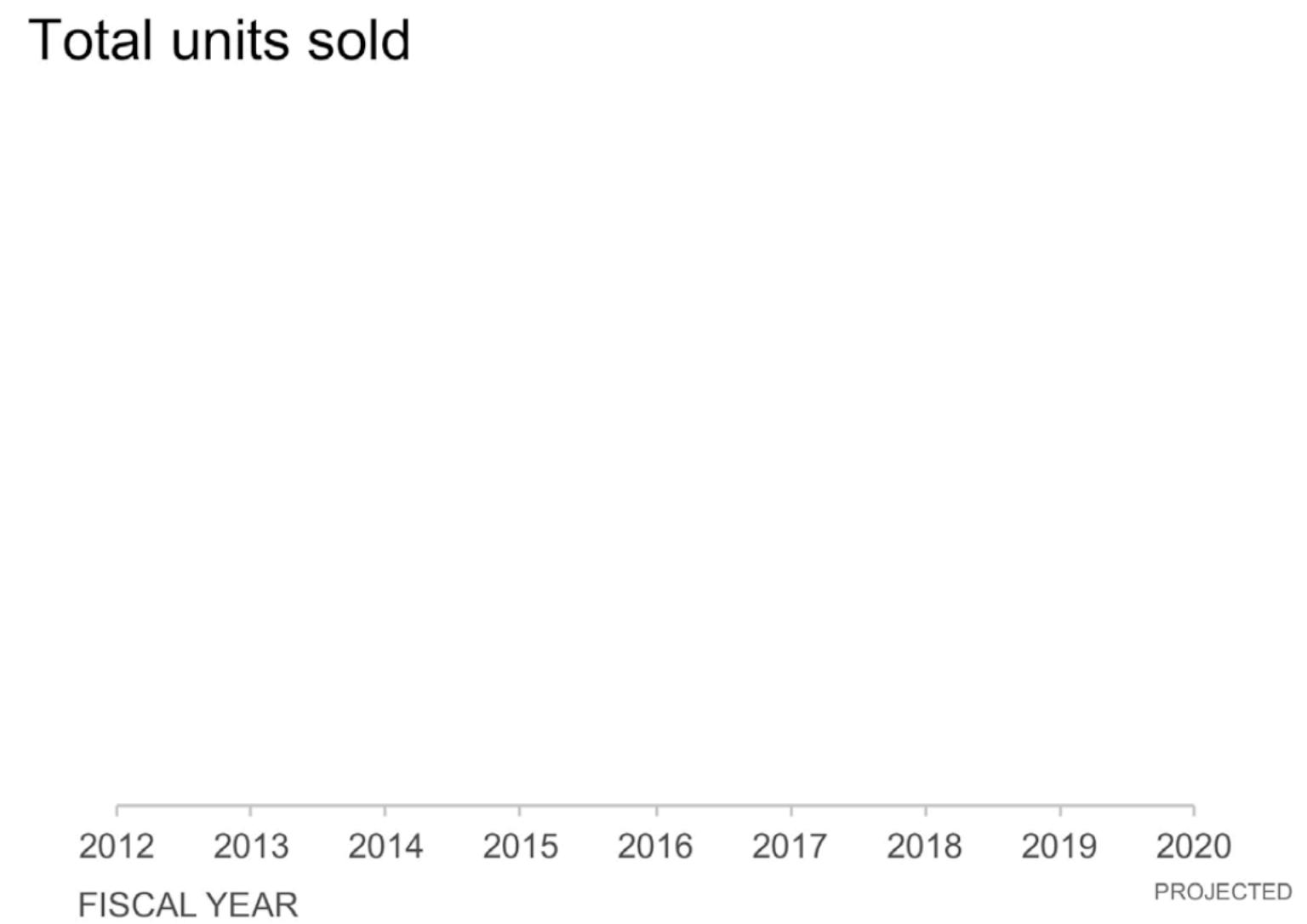
verbal with the (data) visual

# **temporal layering of spatial comparisons**

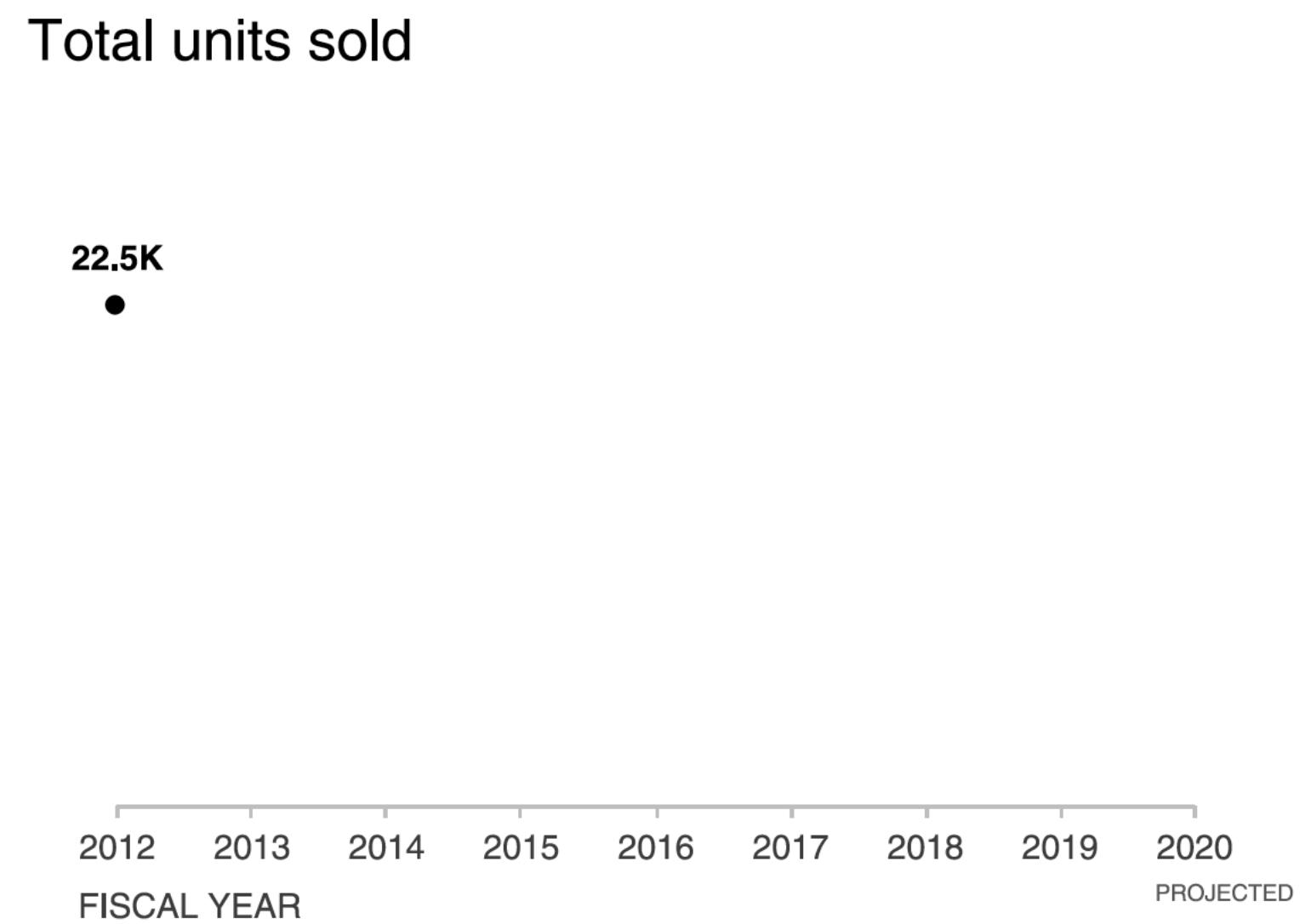
verbal with the (data) visual, temporal layering of spatial comparisons

**example**

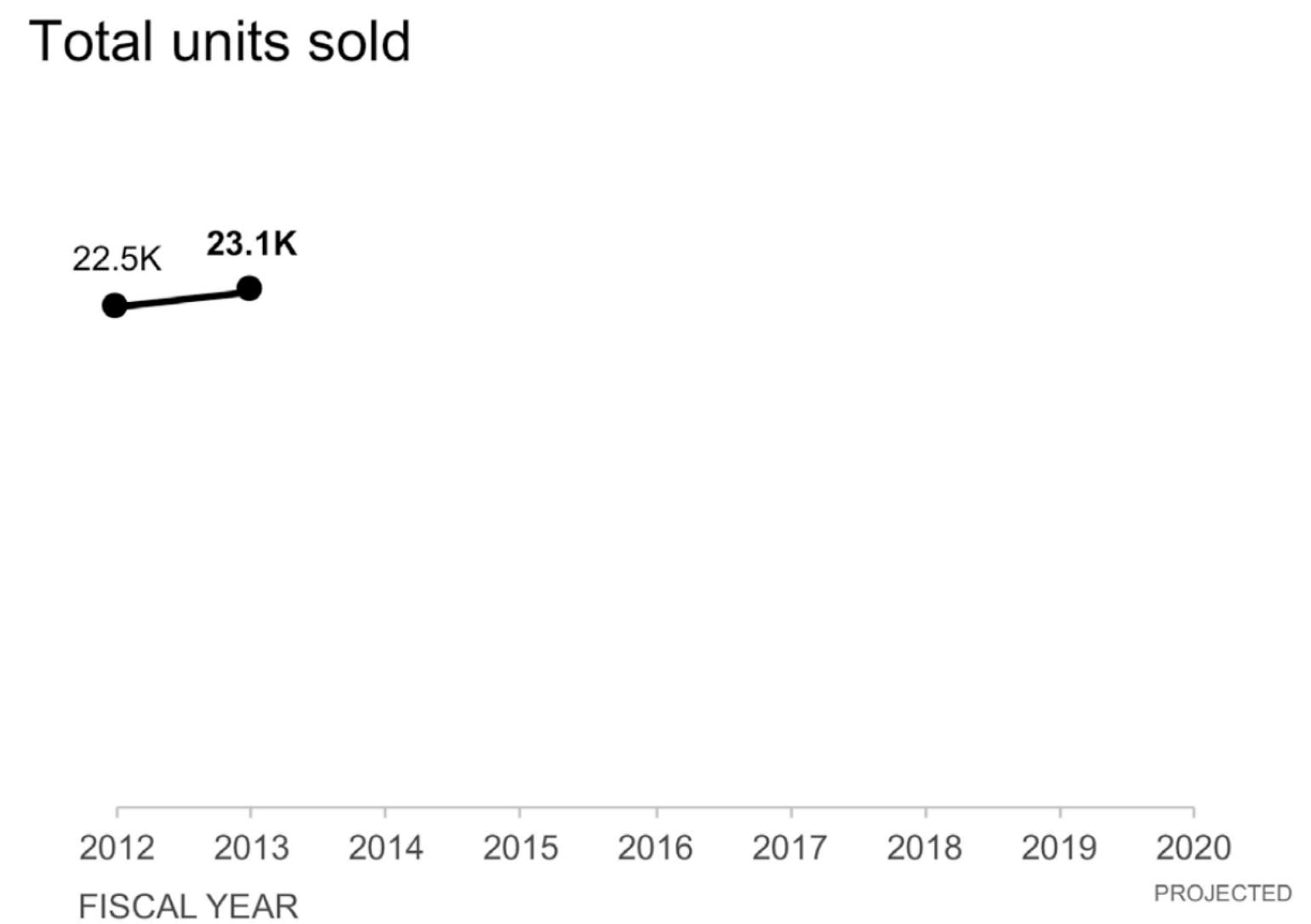
## verbal with the (data) visual, example — temporal layering of spatial comparisons



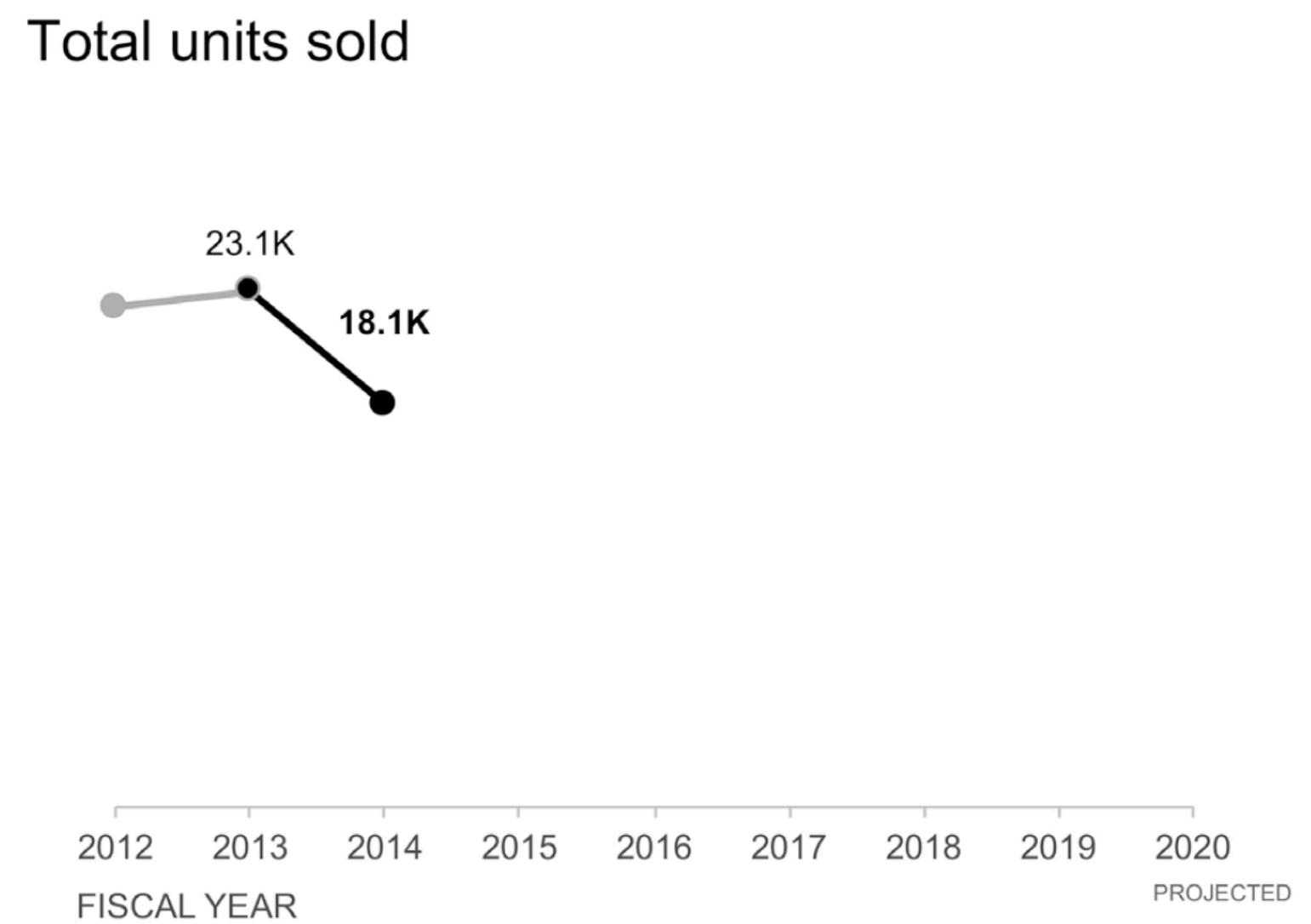
## verbal with the (data) visual, example — temporal layering of spatial comparisons



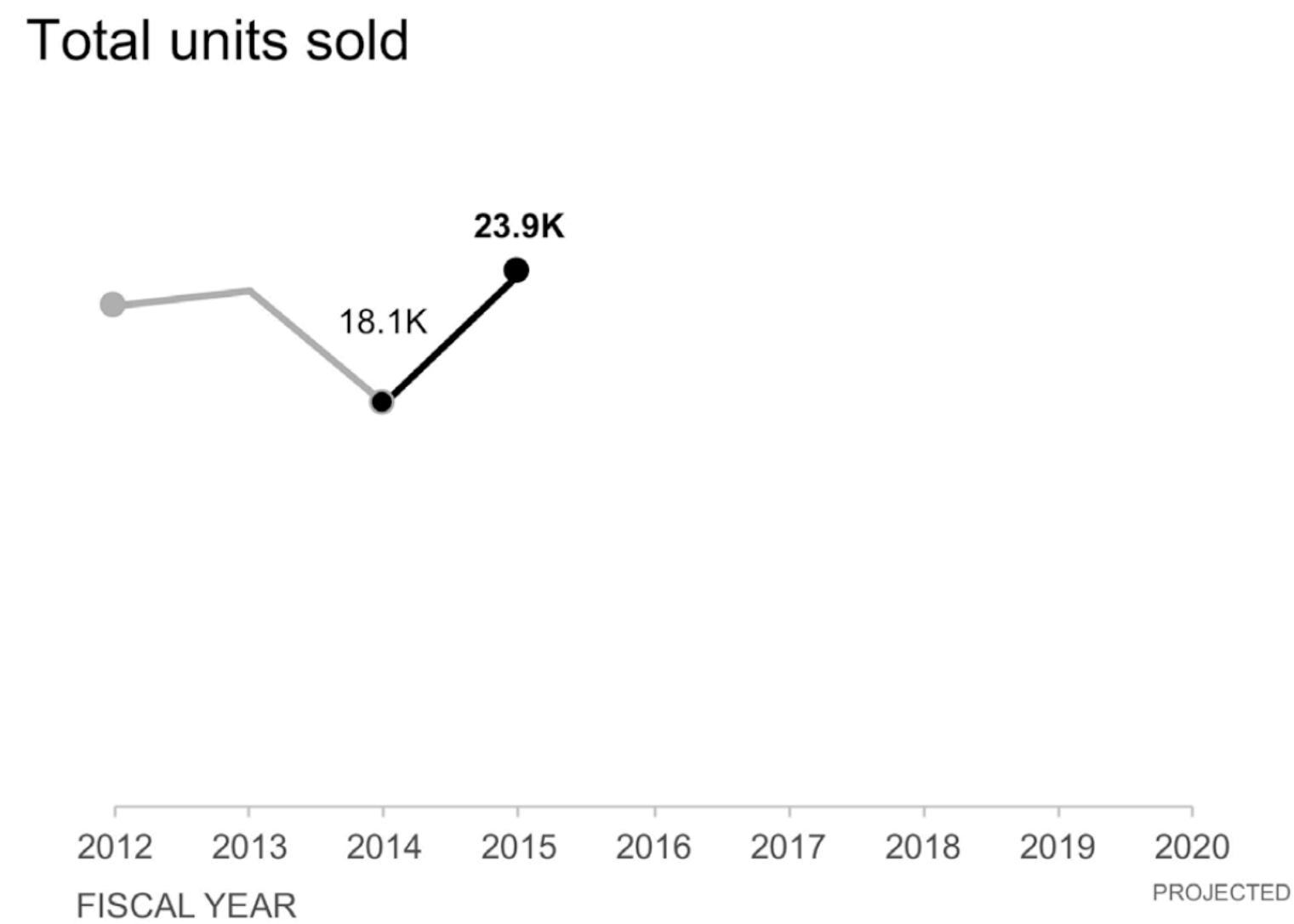
## verbal with the (data) visual, example — temporal layering of spatial comparisons



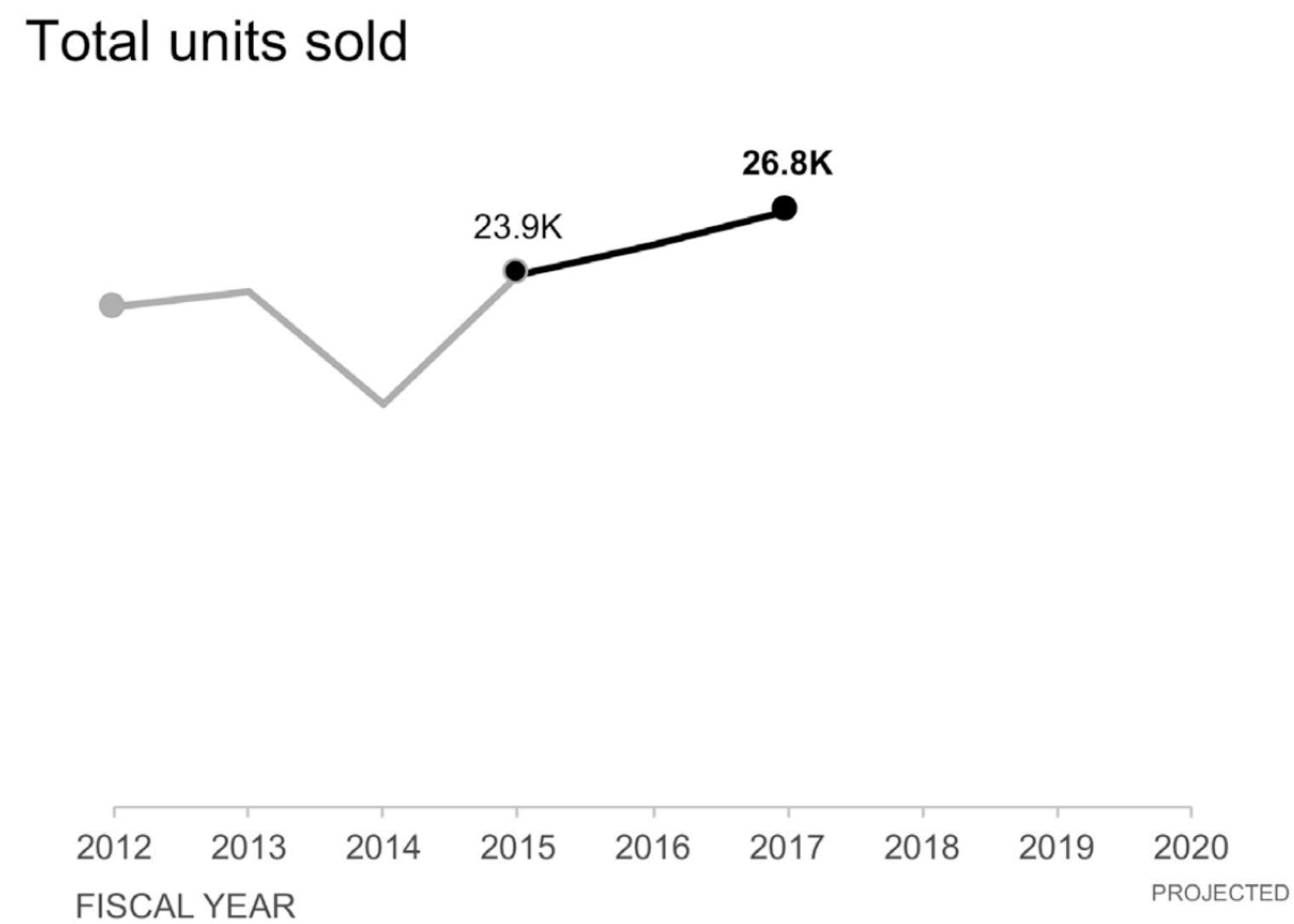
## verbal with the (data) visual, example — temporal layering of spatial comparisons



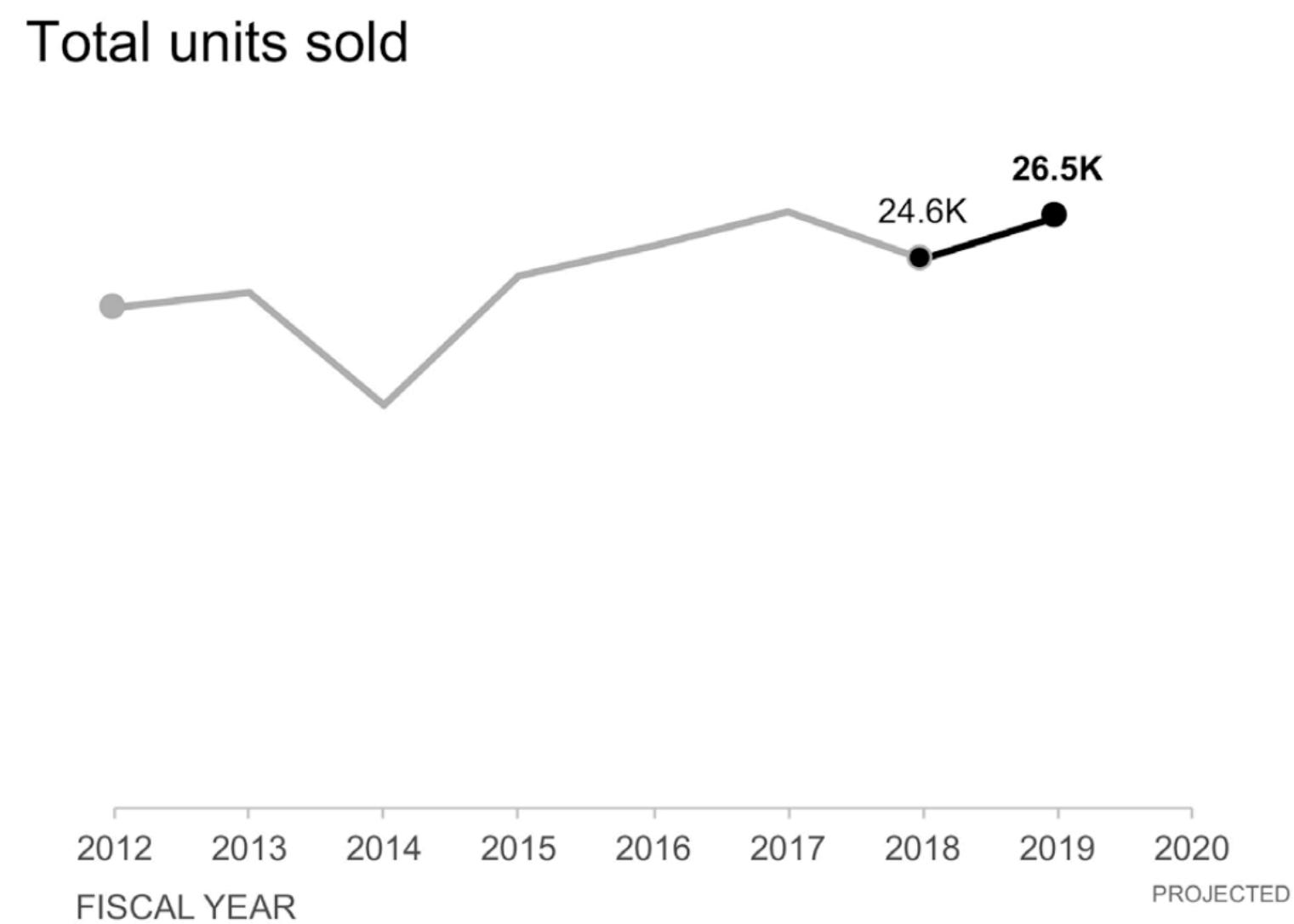
## verbal with the (data) visual, example — temporal layering of spatial comparisons



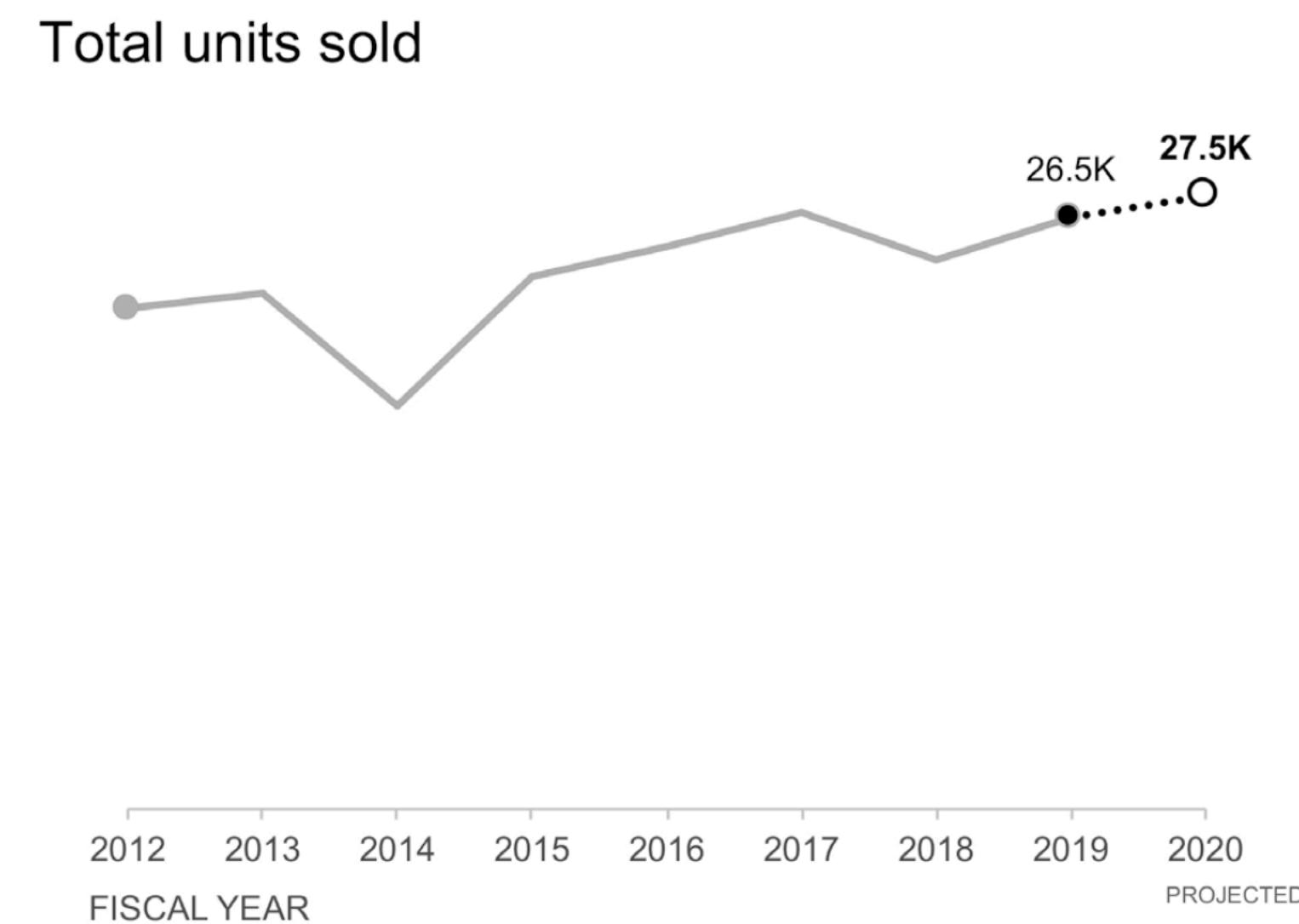
## verbal with the (data) visual, example — temporal layering of spatial comparisons



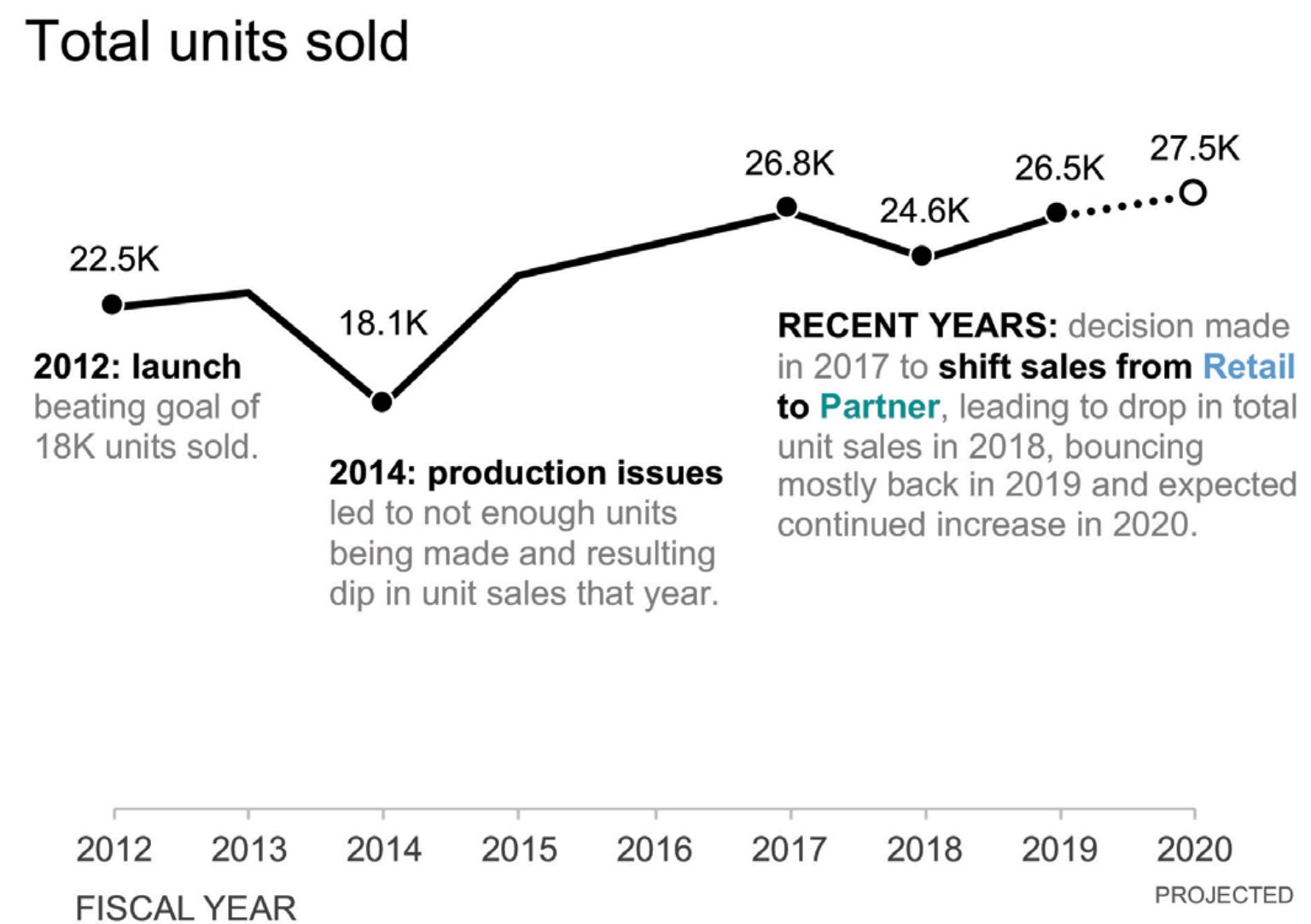
## verbal with the (data) visual, example — temporal layering of spatial comparisons



## verbal with the (data) visual, example — temporal layering of spatial comparisons



## verbal with the (data) visual, example — possible stand-alone version



## **verbal with the (data) visual, recall, comparisons convey meaning**

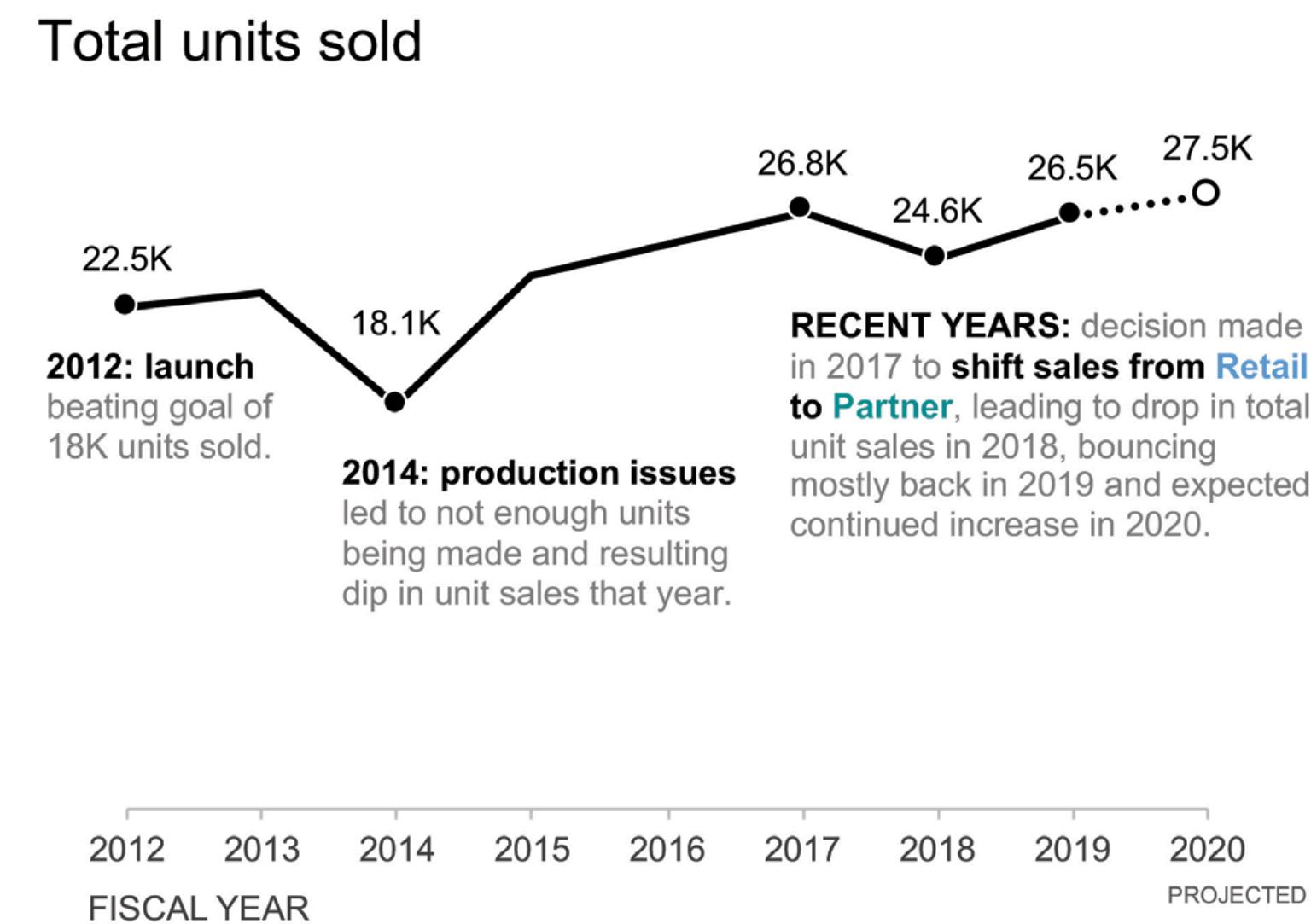
The idea of comparison is crucial. To make a point that is at all meaningful, statistical presentations must refer to differences between observation and expectation, or differences among observations.

— Abelson, Robert, *Statistician, Professor*

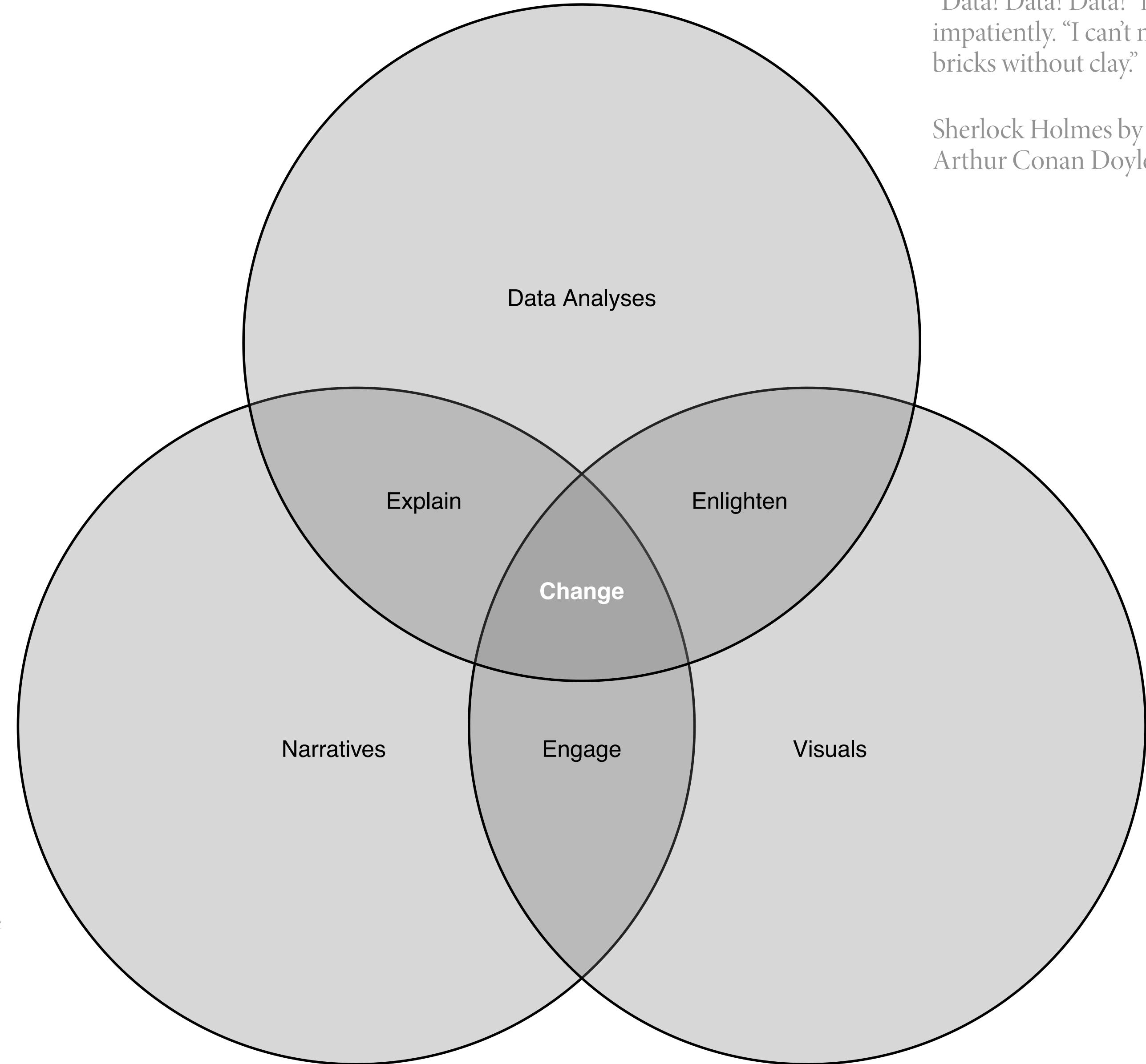
The fundamental analytical act in statistical reasoning is to answer the question ‘Compared with what?’

— Tufte, Edward, *Statistician, Professor, Data Visualization Expert*

verbal with the (data) visual, time is just one example of layering into a data graphic comparisons between things



# storytelling with data, from where we began



No one ever made a decision because of a number. They need a story.

Daniel Kahneman, *psychologist, behavioral economist, and author*

"Data! Data! Data!" he cried impatiently. "I can't make bricks without clay."

Sherlock Holmes by Sir Arthur Conan Doyle, *author*

The greatest value of a picture is when it forces us to notice what we never expected to see.

John W Tukey, *mathematician*

**resources**

# References

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**supplemental**

verbal with the (data) visual, temporal layering of spatial comparisons

## example two

## Back-to-school shopping survey results

STORE OFFERS...	% FAVORABLE	
	Our store	All stores
The store is well-organized.	40%	38%
Fast and easy checkout.	33%	34%
Friendly and helpful employees.	45%	50%
Good promotions.	45%	65%
I can find what I'm looking for.	46%	55%
I can find the size I need.	39%	49%
A nice atmosphere.	80%	70%
Latest technology for easy shopping.	35%	34%
Lowest sales prices.	40%	60%
A wide selection.	49%	47%
Items I can't find elsewhere.	74%	54%
The latest styles.	65%	55%

Let's **invest** in employee training to  
**improve** the in-store customer experience

Back-to-school shopping accounts for

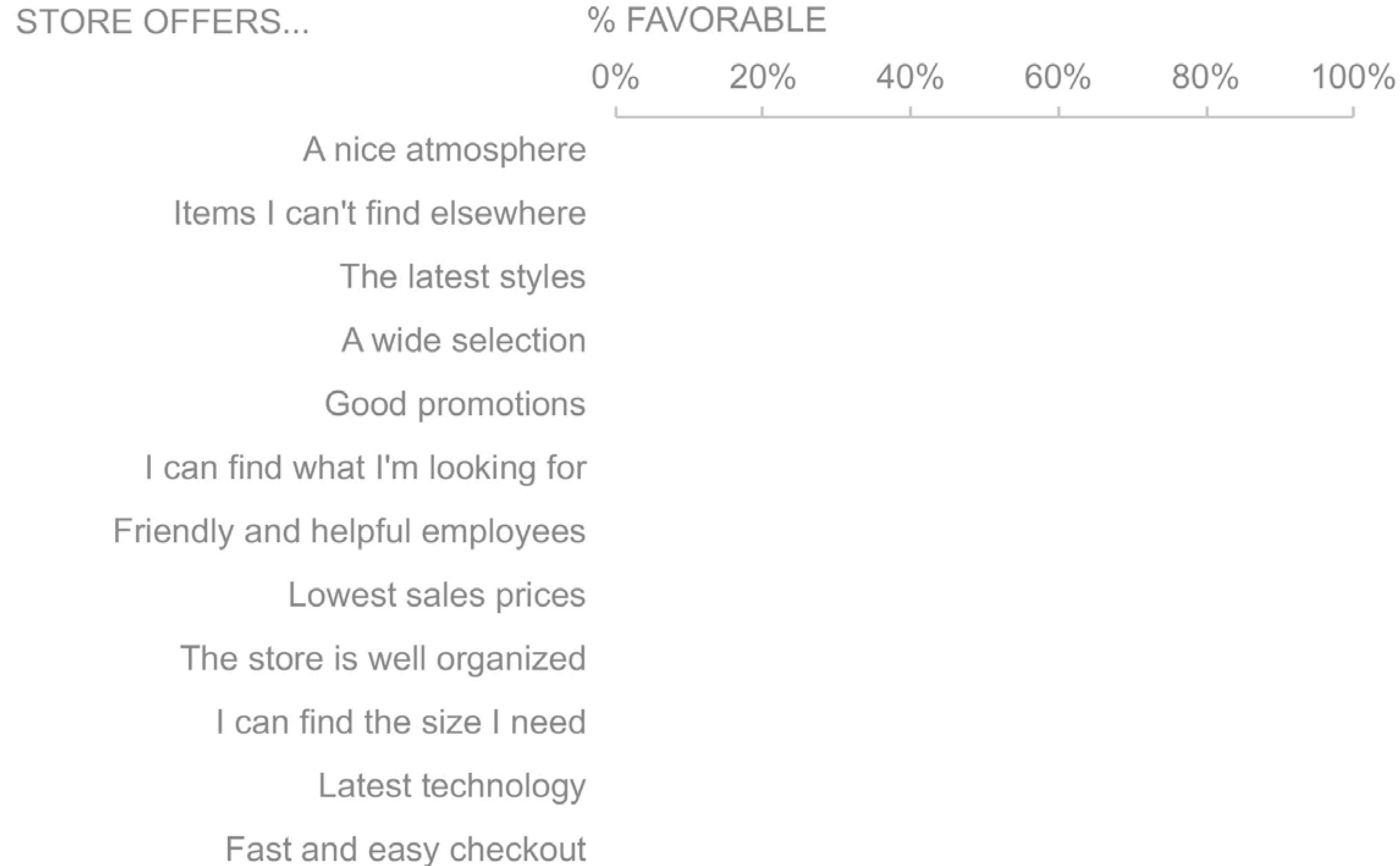
**30%**

of our annual revenue. Because of this, it is a huge driver of our overall annual success.

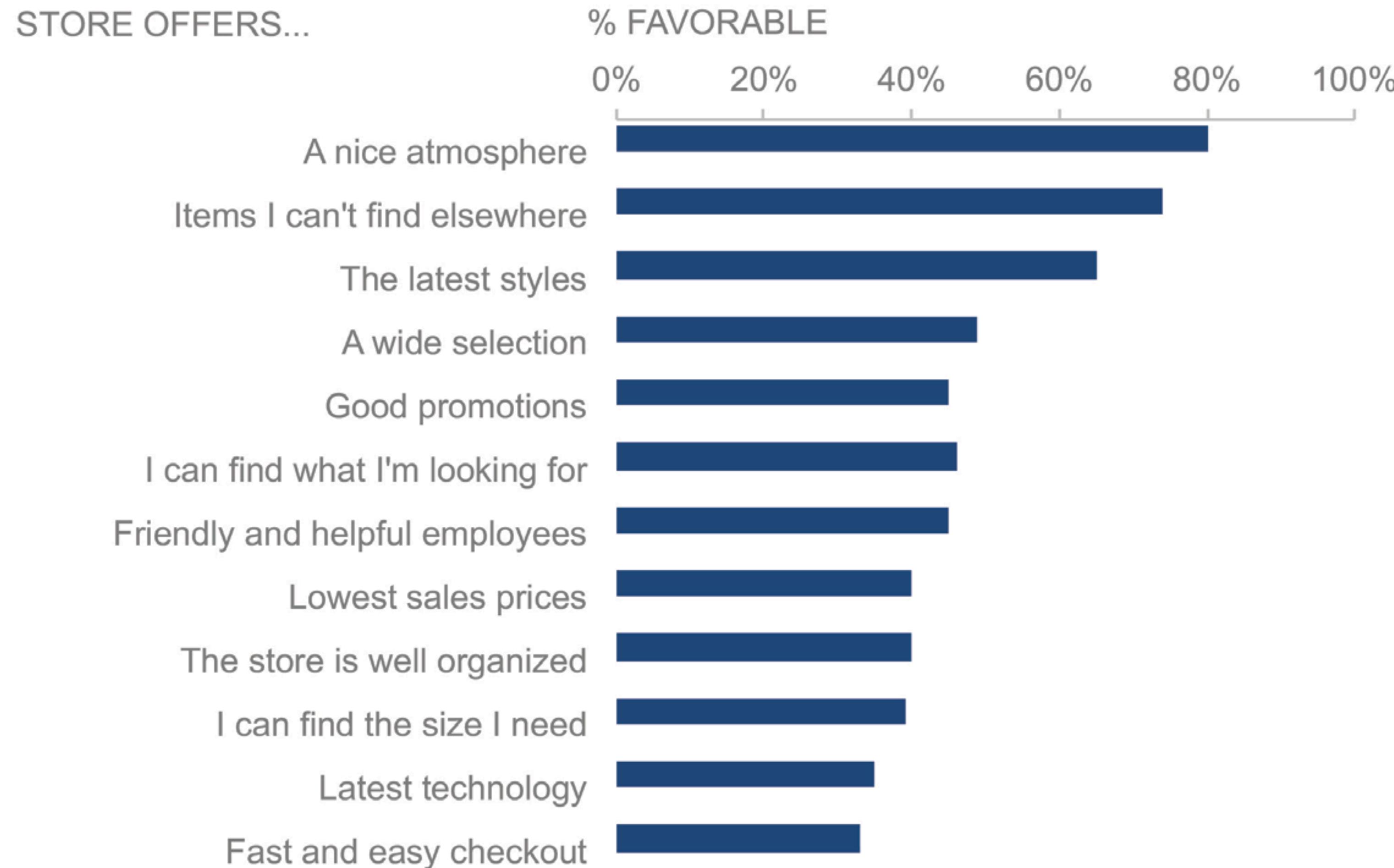
# What we'll cover today

- 1 Discuss what we've learned**  
from our survey analysis<sup>1</sup> and
- 2 Suggest specific recommendations**  
on changes to make for the upcoming back-to-school shopping season to improve customer satisfaction and increase sales.

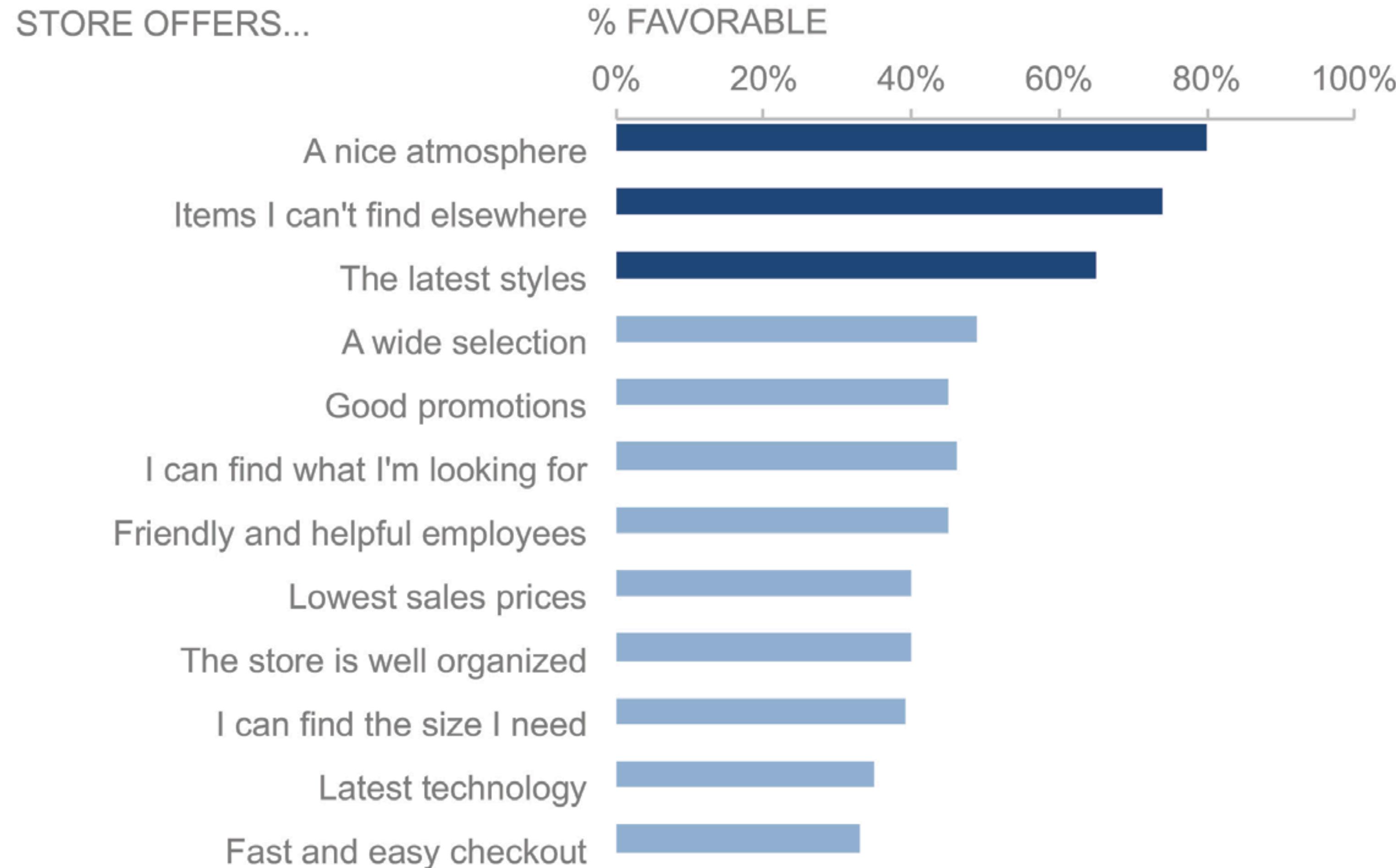
# Back-to-school shopping: consumer sentiment



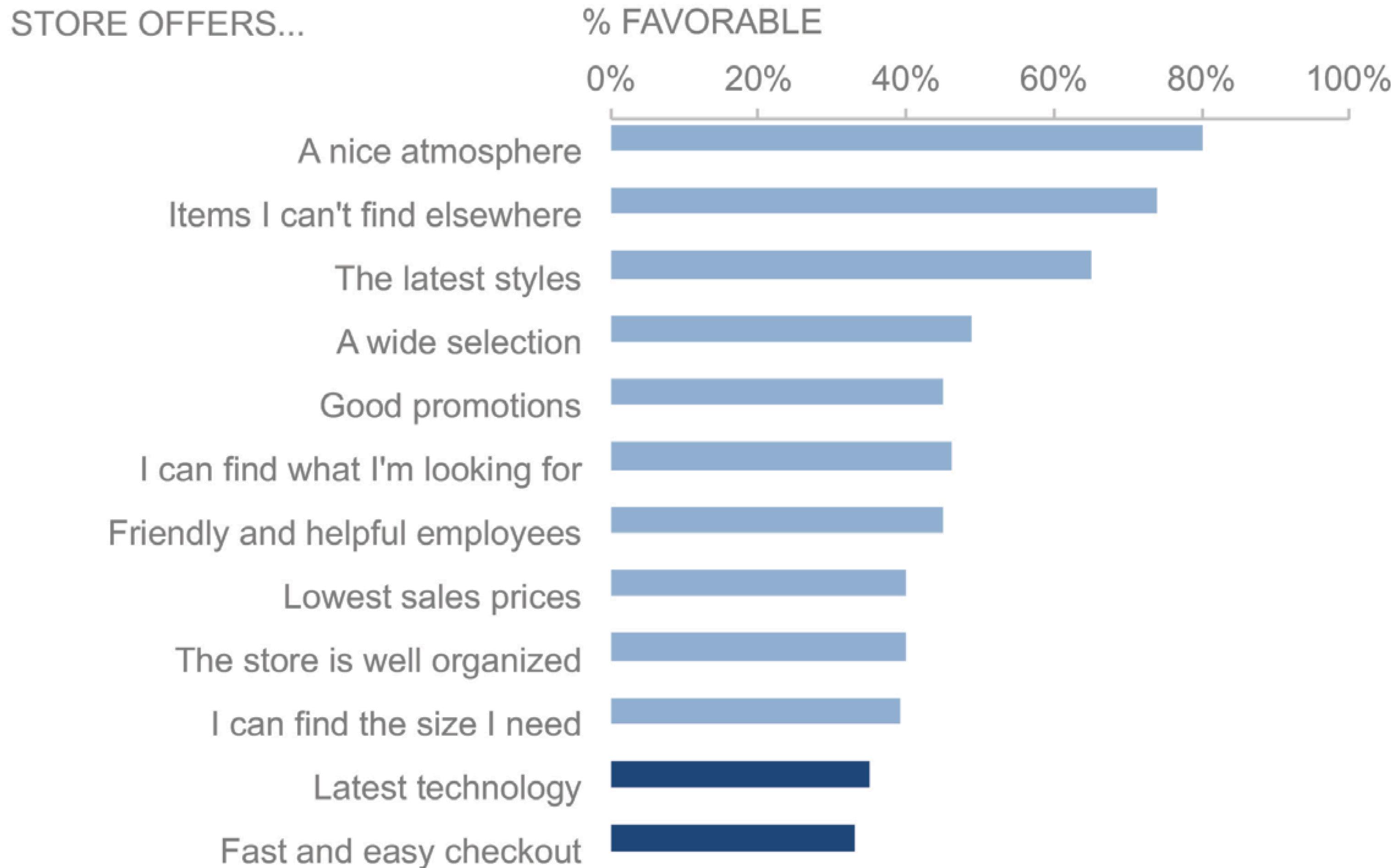
# Back-to-school shopping: consumer sentiment



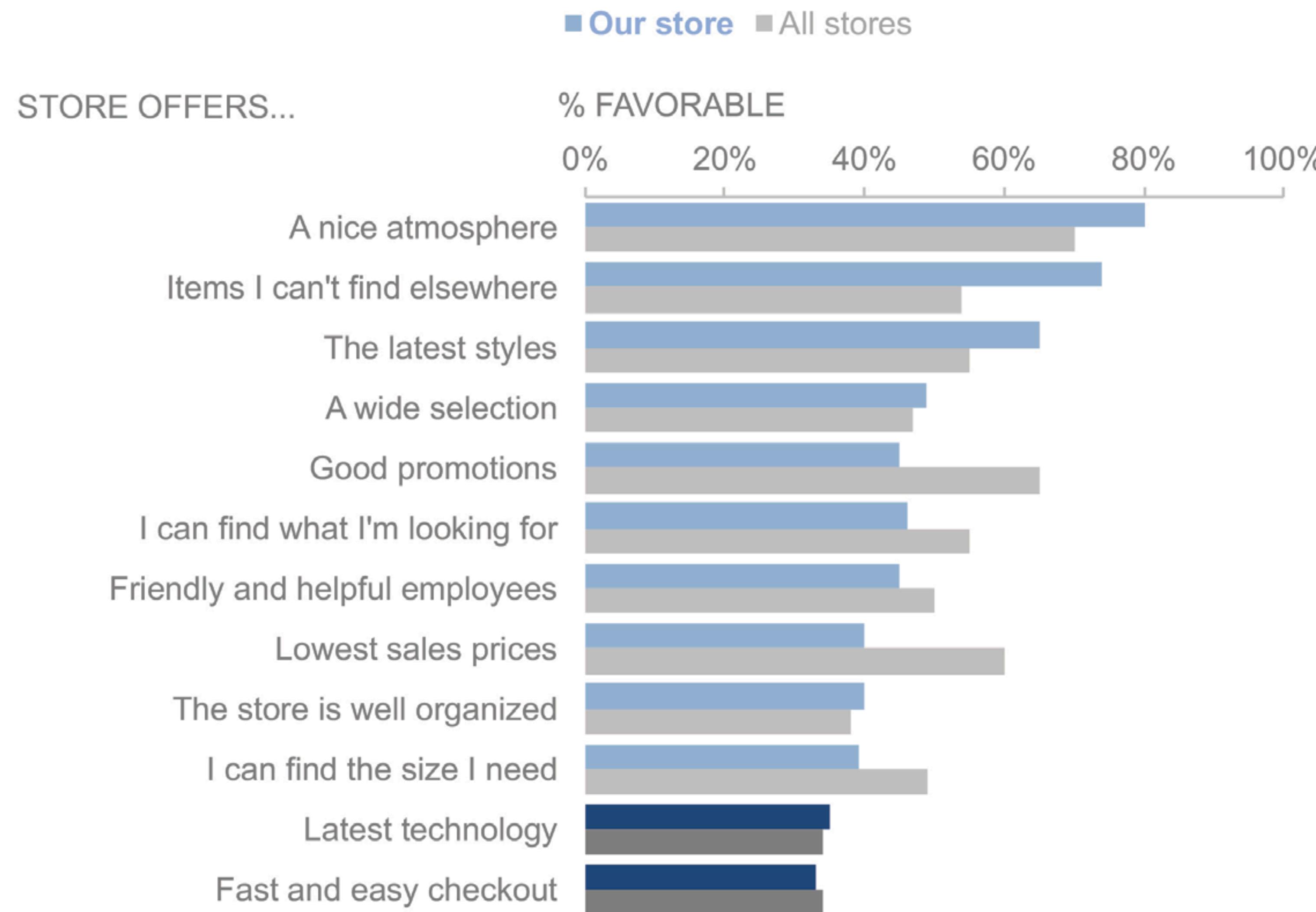
# Back-to-school shopping: consumer sentiment



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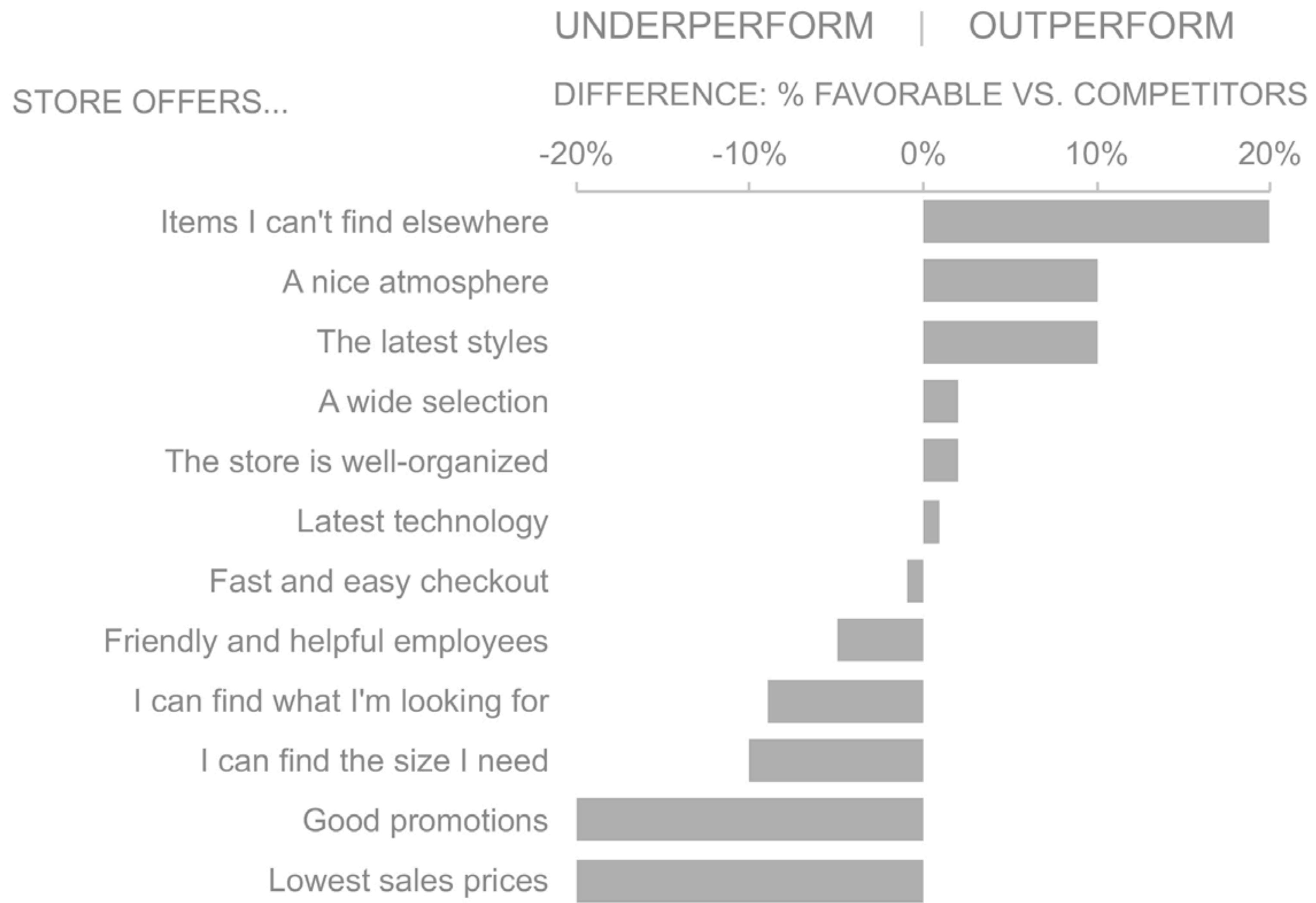
# Back-to-school shopping: consumer sentiment



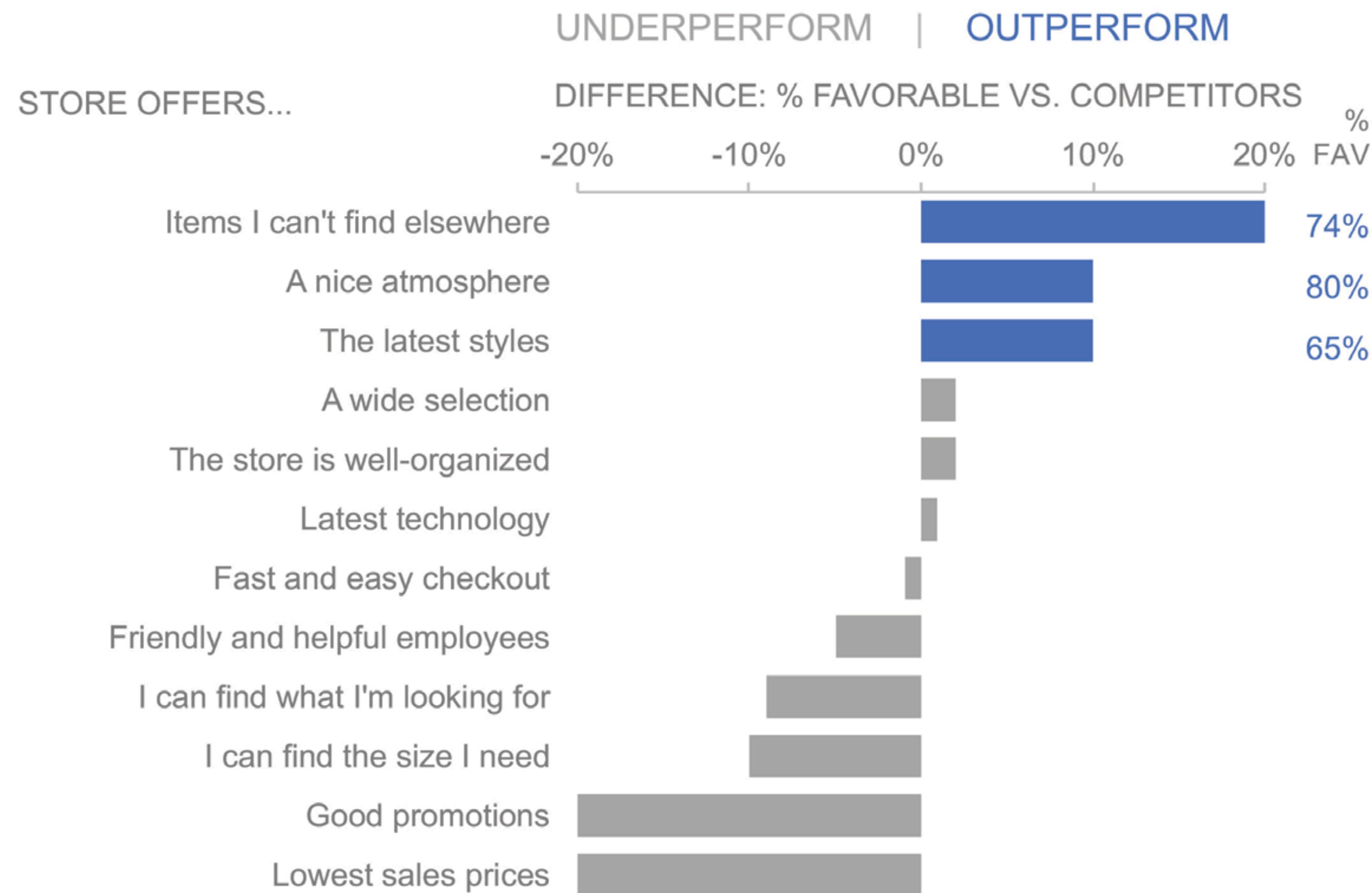
# Back-to-school shopping: consumer sentiment



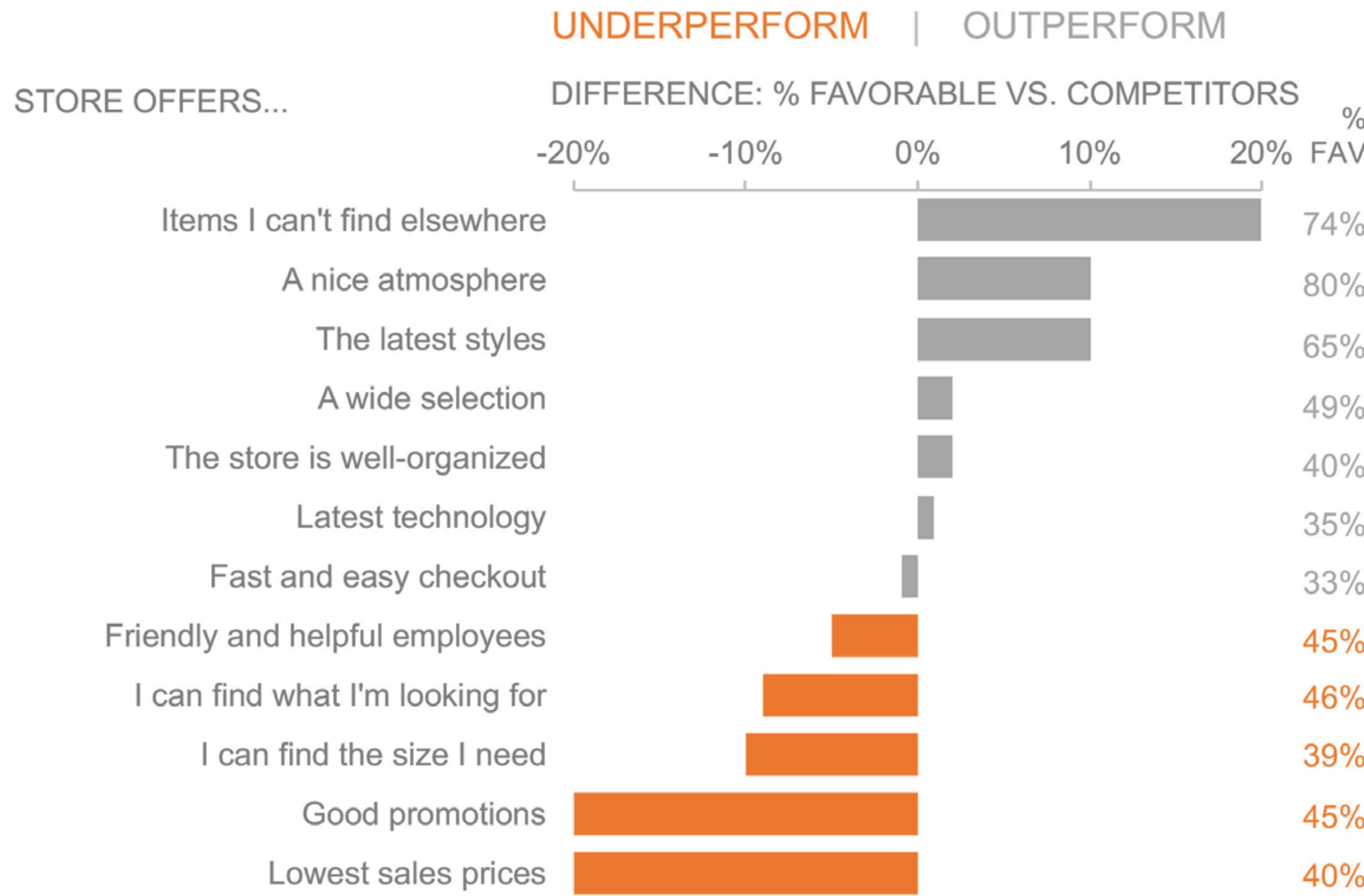
# Back-to-school shopping: consumer sentiment



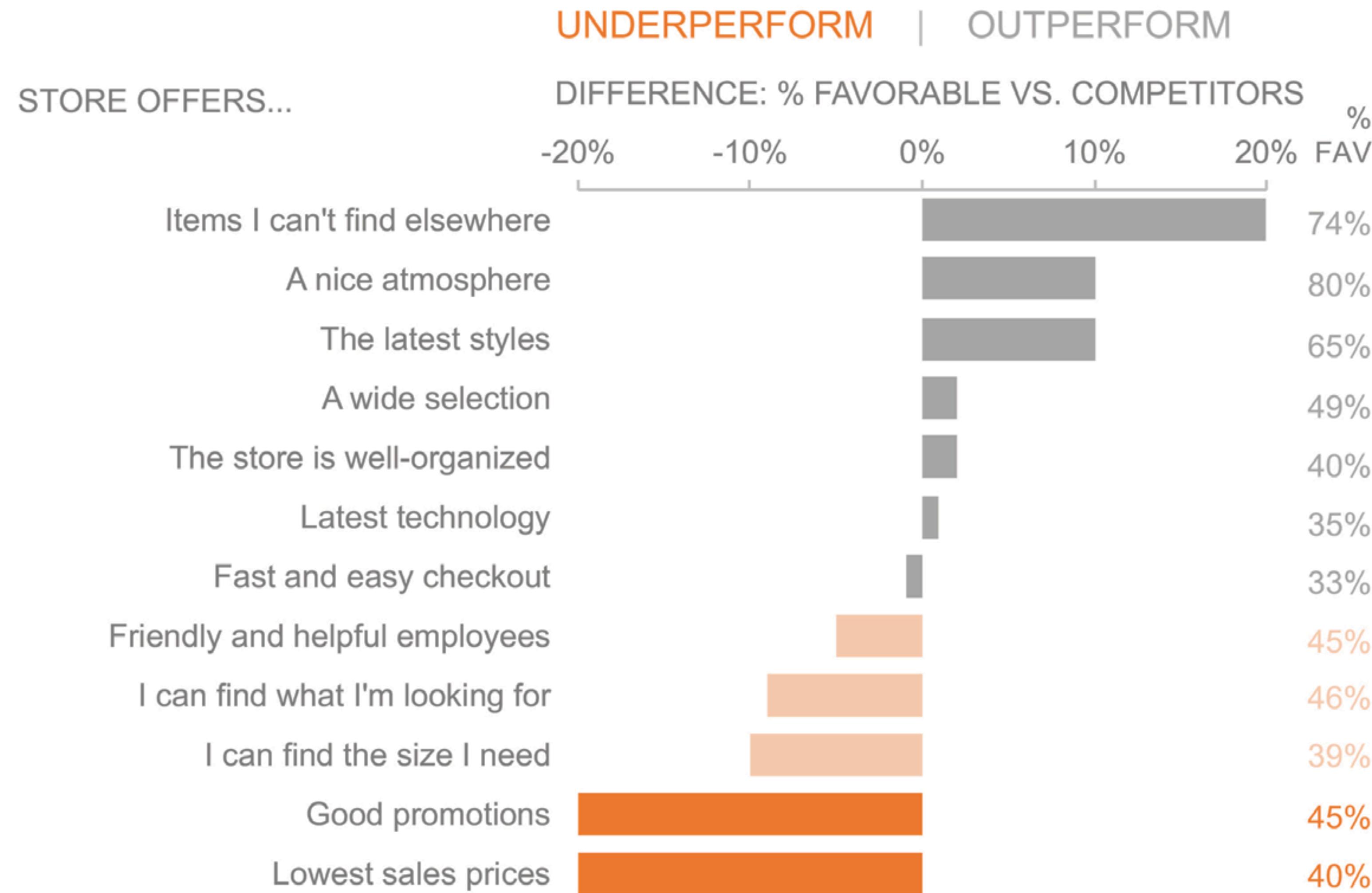
# Back-to-school shopping: consumer sentiment



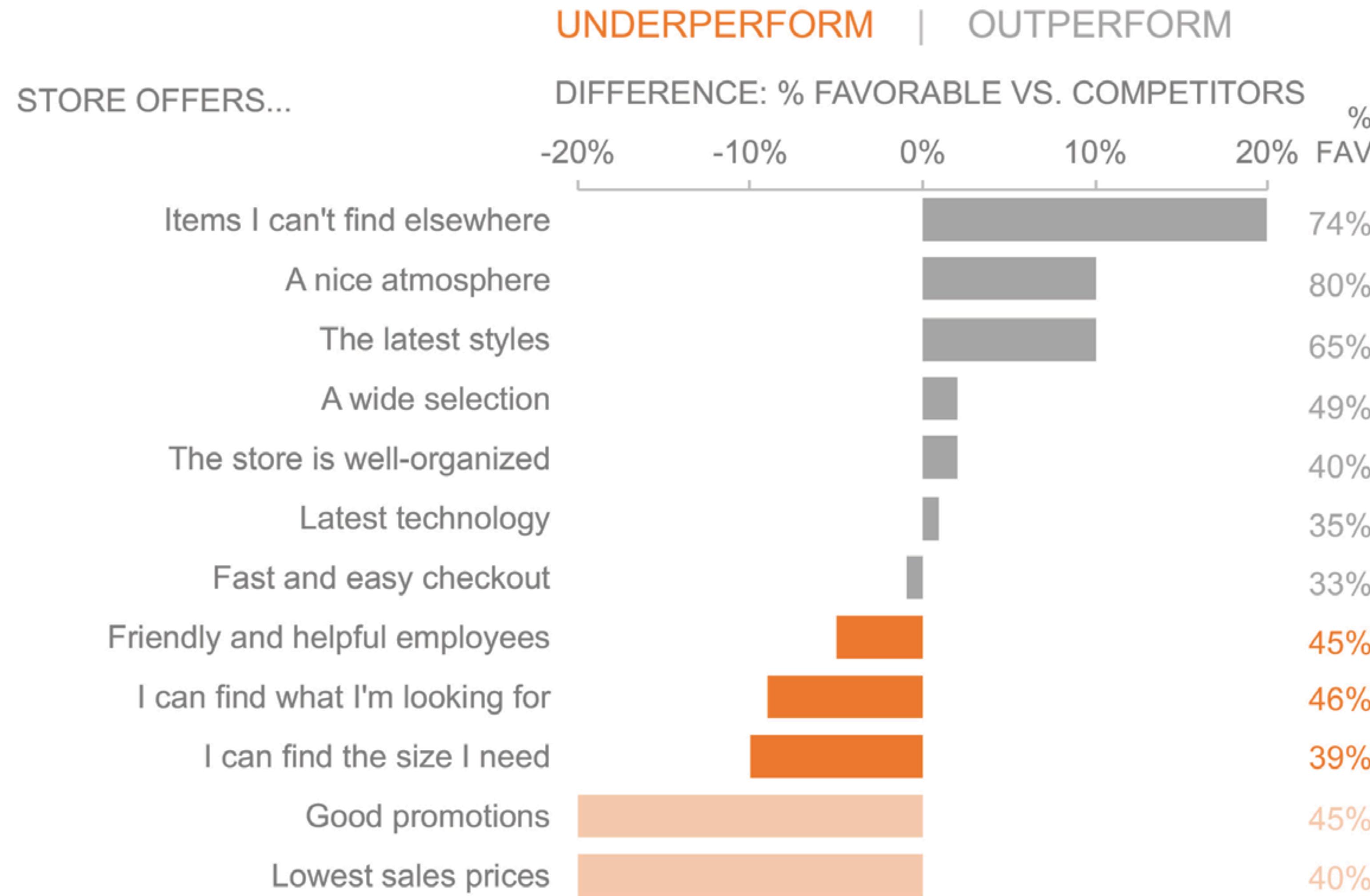
# Back-to-school shopping: consumer sentiment



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# Back-to-school shopping: consumer sentiment



**Let's invest in employee training to  
improve the in-store customer experience**